# U.S. Department of Justice

# FY 2021 PERFORMANCE BUDGET Congressional Justification Justice Information Sharing Technology

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#### I. Overview

The Fiscal Year (FY) 2021 Justice Information Sharing Technology (JIST) request totals \$34,064,000 and includes 33 full-time equivalent (FTE). JIST funding supports Department of Justice (DOJ) enterprise investments in IT modernization and critical cybersecurity requirements. This submission continues moving the Office of the Chief Information Officer (OCIO) toward leveraging industry strategic partners to deliver advanced services DOJ-wide.

As a centralized fund under the control of the DOJ CIO, the JIST account ensures investments and shared services are in alignment with the DOJ's overall IT strategy and enterprise architecture. CIO oversight of the DOJ's IT environment is critical given the level of the organization's dependence on the IT infrastructure and cybersecurity posture necessary to conduct legal, investigative, and administrative functions.

In FY 2021, the JIST appropriation will fund OCIO's continuing efforts to provide innovative technologies and services in support of the Attorney General's Strategic Plan for FY 2018-2022 and President's Management Agenda. Program areas include cybersecurity, IT transformation, IT architecture and oversight, and innovation engineering.

DOJ will also support enterprise IT initiatives by continuing the strategy enacted in the FY 2014 budget of reinvesting cost savings. Through this strategy, the Department's FY 2021 budget requests a transfer of up to \$40,000,000 from DOJ components and requests that these funds remain available to augment JIST resources until expended. These funds will advance initiatives in IT modernization and allow DOJ to invest intelligently in enterprise cybersecurity and other services for the benefit of the entire Department.

Electronic copies of the DOJ's Capital Asset Plan and Business Case exhibits are available for viewing or download on the IT Dashboard.

#### **II. Summary of Program Changes**

No program changes.

#### III. Appropriations Language and Analysis of Appropriations Language

For necessary expenses for information sharing technology, including planning, development, deployment and departmental direction, \$34,064,000 to remain available until expended: *Provided*, That the Attorney General may transfer up to \$40,000,000 to this account from funds made available to the Department of Justice in this Act for information technology, to remain available until expended, for enterprise-wide information technology initiatives: *Provided further*, That the transfer authority in the preceding proviso is in addition to any other transfer authority contained in this Act: *Provided further*, That any transfer pursuant to the first proviso shall be treated as a reprogramming under section 504 of this Act and shall not be available for obligation or expenditure except in compliance with the procedures set forth in that section.

#### **Analysis of Appropriations Language**

*No substantive changes proposed.* 

#### IV. Program Activity Justification

#### A. Justice Information Sharing Technology

JIST	Direct Pos.	Estimate FTE	Amount (\$000)
2019 Enacted	33	28	32,000
2020 Enacted	33	33	33,875
Adjustments to Base and Technical Adjustments	0	0	189
2021 Current Services	33	33	34,064
2021 Program Increase	0	0	0
2021 Request	33	33	34,064
Total Change 2020-2021	0	0	189

#### 1. Program Description

The DOJ CIO is responsible for the management and oversight of programs supporting the DOJ's enterprise IT portfolio. Using JIST funds, OCIO enables innovating technologies and services to support DOJ's overall strategic goals and objectives. JIST also allows OCIO to provide oversight and execution of DOJ IT projects in alignment with Department architectures and sound management principles. The FY 2021 JIST funding request supports advances in cybersecurity, IT transformation, IT architecture and oversight, and innovation engineering, all of which support and are relied upon by DOJ agents, attorneys, analysts, and administrative staffs.

#### 1. Cybersecurity

Enhancing DOJ's cybersecurity posture remains a top priority for the Department and its leadership, as DOJ supports a wide range of missions including national security, law enforcement investigations, prosecution, and incarceration. The systems supporting these critical missions must secure sensitive information, enable critical mission workflows, and protect the integrity of data and information guiding vital decision-making.

DOJ's OCIO provides enterprise-level strategy management, policy development, as well as tools and monitoring capabilities to support Department-wide day-to-day security operations. While OCIO continues to improve these services, personnel, hardware and software costs continue to rise, workloads for existing responsibilities have increased, and threats to our systems have skyrocketed. As such, DOJ will invest in the following programs to support DOJ components in protecting mission assets from today's dynamic threat environment.

#### a. Justice Security Operations Center (JSOC)

OCIO maintains and operates the JSOC, providing 24x7 monitoring and incident response management of DOJ internet gateways. The JSOC continues to identify increases in email, cloud, and mobile device attacks. Adversaries have become increasingly automated and complex, requiring DOJ to continuously develop and deploy modern defensive capabilities to counter these efforts. Paradigm shifts in IT, such as cloud computing and ubiquitous mobility, also place an increased emphasis on

cybersecurity. As DOJ embraces new technologies, OCIO must ensure secure deployment to safeguard data, while supporting DOJ operational missions.

The DOJ will invest in infrastructure modernization across DOJ's geographically dispersed footprint, and adapt to the changing technological landscape associated with cloud and mobility or else face an environment of degraded effectiveness by aged or unsupported infrastructure.

#### b. Identity, Credential, and Access Management (ICAM)

The goal of the ICAM program is to establish a trusted identity for every DOJ user and provide controls to ensure the right user is accessing the right resources at the right time. The program reduces reliance on password-based authentication, centralizes privileged user management, and automates enforcement of identity and access policies. Replacing username and password accessibility with Personal Identity Verification-based authentication will significantly improve the security posture of the DOJ networks and applications, while simultaneously allowing for greater information sharing between DOJ components, other Federal Government agencies, and partners outside of the federal government.

The DOJ will enhance the ICAM program in the following ways:

- Identity services Integrate DOJ applications with established identity and privileged account management solutions, allowing for automated access management, least privilege access enforcement, and reduced overall risk within the network; and
- Authentication services implementation Implementation of authentication services to allow users and business partners to securely access DOJ data from various devices and platforms.

#### c. Information Security and Continuous Monitoring (ISCM)

The ISCM program brings together enterprise-wide security tools and technologies to support continuous diagnostics, mitigation, and reporting, as well as Federal Information Security Modernization Act (FISMA) system security authorization requirements across DOJ components. ISCM's suite of tools and services include:

- Automated asset, configuration, and vulnerability management;
- Networks and systems scanning for anomalies;
- Endpoint encryption for secure workstations and data in-transit; and
- Dashboard reporting for executive awareness and risk-based decision-making in near real-time.

The program continuously expands on the suite of analytics to provide DOJ analysts and leadership with consistent and reliable tools to support the security of mission-enabling systems.

#### d. Insider Threat Prevention and Detection Program (ITPDP)

The ITPDP is responsible for protecting sensitive and classified information and resources from misuse, theft, unauthorized disclosure, or espionage by insiders. The DOJ ITPDP, established under Executive Order 13587, directed executive branch departments and agencies to establish, implement, monitor, and report on the effectiveness of insider threat programs. The ITPDP works with DOJ's Security and Emergency Planning Staff's (SEPS) efforts to implement Insider Threat and Security, Suitability, and Credentialing Reform (ITSCR) throughout the Department.

To achieve the intent of the Insider Threat Full Operating Capability Goal, DOJ must have the capacity to detect patterns and correlated indicators across multiple types of information (e.g., human resources, information assurance, security, and counterintelligence). Having this capacity can lead to preventing (or mitigating) threats and adverse risks to the security of the United States.

OCIO continues to expand monitoring capabilities to reduce risk from insider threats, including expansion of infrastructure to cover new systems and personnel, as well as adoption of analytics to develop alters and triggers for common insider threat behaviors.

#### e. Continuous Diagnostics and Mitigation (CDM)

The CDM Program, centrally managed by DHS and implemented at DOJ, creates a common baseline of cybersecurity capabilities across the federal government. The program provides departments and agencies with CDM-certified technologies and tools to identify and prioritize cybersecurity risks on an ongoing basis, allowing cybersecurity personnel to prioritize the most significant problems first. CDM tools allow DOJ to manage IT assets efficiently and help reduce the Department's overall attack surface.

#### 2. IT Transformation

IT transformation is an ongoing commitment to evolve DOJ's IT environment by driving toward shared commodity infrastructure services and seeking simplified design and implementation of tools to advance the mission. These efforts will allow DOJ to shift from custom, government-owned solutions, to advanced industry-leading offerings at competitive pricing. The OCIO recognizes modernization as an ongoing activity, requiring IT strategies to adapt as technology changes.

The Department is committed to achieving "smaller and smarter" data center infrastructure with improved operational efficiency and overall cost savings. The enterprise vision for DOJ's future computing environment remains consistent: to deliver standard and agile computing capabilities to authorized users as part of a services-based model. Commodity computing, storage, and networking services are provided through a combination of DOJ's internal Core Enterprise Facilities (CEFs) and external providers offering commercial cloud computing and other managed IT services.

#### a. Consolidated Enterprise Infrastructure

DOJ is transitioning existing telecommunications services from the expiring General Services Administration (GSA) Networx contract to the GSA Enterprise Infrastructure Solutions (EIS) contract. DOJ is modernizing its networking and telecommunication infrastructure to take advantage of commercially managed services and technologies to achieve greater cost efficiencies, better performance, and improved security posture. Modernization through EIS supports a key element of the 2017 Report to the President on Federal IT Modernization. Key milestones include transitioning 50% of the Department's current telecommunications services by March 31, 2021, and 100% by September 30, 2022.

# b. Joint Automated Booking System (JABS) / Civil Applicant System (CAS) Technology Modernization

OCIO provides biometric identity services to DOJ components and other federal and tribal agencies via the Joint Automated Booking System (JABS) and Civil Applicant System (CAS). To reduce security exposure and lower the cost of ownership, OCIO is replacing legacy systems with a modern, cloud-hosted solution. The new system integrates services into a single, modernized system and eliminates the need for customers to invest individually.

#### c. Data Center Transformation and Optimization

The DOJ provides commodity computing, storage, and networking services through a combination of CEFs, commercial cloud computing providers, and other managed IT services. This aligns with DOJ's Data Center Transformation Initiative (DCTI), the underlying consolidation strategy for data centers operated by the Department, as well as the objectives to consolidate and modernize enterprise infrastructure. The program supports mandates from the Office of Management and Budget (OMB) under the Data Center Optimization Initiative (DCOI) and the federal cloud computing strategy.

DOJ will continue to focus on consolidation activities by optimizing CEF operations through new processes and tools, migrating systems to cloud environments, and performing an application rationalization activity expected to not only achieve cost savings, but also simplify end-user experience and customer service. Overall, DOJ plans to consolidate 110 data centers to two CEFs.

#### d. Email and Collaboration Services (ECS)

The DOJ was one of the first large, federated agencies to transition from multiple disparate email systems to a single, shared, cloud-based infrastructure. In addition to reducing enterprise costs and increasing security, the transition improves user experiences across DOJ offices, regardless of location or device. The first phase of ECS transitioned email to a common system (with the last two DOJ components scheduled for completion in FY21), while the next phases will deploy technologies to ensure real-time data sharing and enhanced collaboration. These will include fully auditable/secure file sharing between components, a unified communications system to facilitate mobile

collaboration, and additional capabilities to connect DOJ with the larger law enforcement community, including state, local, tribal partners, and external litigators.

#### 3. IT Architecture and Oversight

OCIO provides guidance on IT architectural objectives and serves as a central aggregation point for reporting on activities from across components to help ensure compliance with enterprise architecture (EA) requirements from OMB and the Government Accountability Office. OCIO provides support to a wide-range of IT planning, governance, and oversight processes such as IT investment management and Capital Planning and Investment Control (CPIC), as well as the Department Investment Review Council (DIRC) and Department Investment Review Board (DIRB), which allow OCIO to ensure alignment of investments across the enterprise. The EA repository contains information on all departmental system, aligns investments to these systems, and maintains the Department's IT Asset Inventory in compliance with OMB Circular A-130 (Managing Federal Information as a Strategic Resource).

Oversight of the DOJ's IT environment by the CIO is vital given the role of technology in supporting DOJ's varied legal, investigative, and administrative missions. JIST resources fund the DOJ-wide IT architecture governance and oversight responsibilities of the OCIO. These efforts support the CIO's responsibilities in complying with the Federal Information Technology Acquisition Reform Act (FITARA), the Clinger-Cohen Act, and other applicable laws, regulations and Executive Orders covering federal information technology management.

DOJ Order 0903 defines the Department's policies with respect to IT management, which account for provisions enacted in FITARA, and details the DOJ CIO's role in IT budget planning and execution, including:

- Participation in budget planning, review, and approval. IT resource planning, reporting, and review instructions are included in the CFO's overall budget guidance, which is published each year and is coordinated with the formal Spring Call budget formulation process.
- Participation in the agency level budget planning, review, and approval processes, as part of the CIO's responsibility to advise the Attorney General and other leaders on the use of IT to enhance mission accomplishment, achieve process improvements, and ensure information security.

OCIO also leverages the DIRC, made up of key DOJ and component executives, to monitor and support major and high visibility IT projects and services, as well as evaluate IT budget enhancement requests, among other responsibilities. The DIRC directly supports the responsibilities of the Department Investment Review Board. The CIO Council and IT Acquisition Review (ITAR) processes also provide oversight, risk reduction, and insight into IT programs across the DOJ. These mechanisms provide opportunities to address key challenges at both the program and enterprise-level to develop solutions addressing mission and business needs.

#### 4. Innovation Engineering

OCIO facilitates adoption of new and innovative technologies to support DOJ mission requirements. By creating partnerships with DOJ components, federal agencies, and industry for the exploration of these new technologies, OCIO is responsible for leading the ideation, design, planning, and execution of enterprise-wide IT innovations to enhance DOJ user experiences, while ensuring alignment with DOJ architectures and strategic priorities. OCIO also uses technology readiness assessments to evaluate the maturity of technologies and readiness for incorporation into a system, as less-than-ready technologies can be the source of program risk, delays, and cost increases.

By applying human-centered design principles to understand DOJ operational needs, OCIO facilitates the innovation management lifecycle to enable best-in-class services. Examples include advanced technologies such as robotic process automation, artificial intelligence, machine learning, and advanced analytics. OCIO is also working to operationalize a DOJ-wide data strategy to address privacy, security, interoperability, and data management.

## 2. Performance and Resource Tables

#### PERFORMANCE AND RESOURCES TABLE

RESOURCES		Target		Actual		Projected		Changes		Requested (Total)	
		FY 2019		FY 2019		FY 2020		Current Services Adjustments and FY 2021 Program Changes		FY 2021 Request	
Total Costs and FTE (reimbursable FTE are included, but reimbursable costs are bracketed and not included in the total)		FTE	\$000	FTE	\$000	FTE	\$000	FTE	\$000	FTE	\$000
		33	32,000 [24,367]	28	32,000 [9,348]	33	33,875 [53,323]		189 [-25,073]	33	34,064 [28,250]
TYPE	PERFORMANCE	FY 2019 FY		FY 2019 FY 2020		Current Services Adjustments and FY 2021 Program Changes		FY 2021 Request			
Program Activity		FTE	\$000	FTE	\$000	FTE	\$000	FTE	\$000	FTE	\$000
		33	32,000 [24,367]	28	32,000 [9,348]	33	33,875 [53,323]		189 [-27,073]	33	34,064 [28,250]
Performance Measure:	Ensure IT systems are certified and accredited	100%		100%		100%		N/A		100%	
Performance Measure:	Number of DOJ systems moved to the cloud (ECS & Data Center only)	5		5		4		N/A		0	

	PERFORMANCE MEASURE TABLE											
	Decision Unit: JMD/OCIO/Justice Information Sharing Technology (JIST)											
	Performance Report and		FY 2015	FY 2016	FY 2017	FY 2018	FY 2019		FY 2020	FY 2021		
Strategic Objective	P	Performance Plan Targets		Actual	Actual	Actual	Target	Actual	Target	Target		
1.2	Performance Measure	Ensure IT systems are certified and accredited	100%	100%	100%	100%	100%	100%	100%	100%		
4.4	Performance Measure	Number of DOJ systems moved to the cloud (ECS & Data Center only)	N/A	N/A	N/A	14	5	5	4	0		

N/A = Data unavailable

#### 3. Performance, Resources, and Strategies

### a. Performance Plan and Report for Outcomes

JIST-funded programs support the Department of Justice Strategic Plan for FY 2018-2022, which seeks to advance, protect, facilitate, and serve DOJ missions, by providing enterprise IT infrastructure and secure environments necessary to conduct national security, legal, investigative, and administrative functions. The FY 2018 – 2022 DOJ Strategic Goals are:

- DOJ Strategic Goal 1: Enhance National Security and Counter the Threat of Terrorism
- DOJ Strategic Goal 2: Secure the Borders and Enhance Immigration Enforcement and Adjudication
- DOJ Strategic Goal 3: Reduce Violent Crime and Promote Public Safety
- DOJ Strategic Goal 4: Promote Rule of Law, Integrity, and Good Government

Specifically, JIST supports Strategic Objective 1.2 – Combat cyber-based threats and attacks; and Objective 4.4 – Achieve management excellence.

DOJ's IT Strategic Plan for FY 2019 - 2021 provides specific details on OCIO's approaches to transform IT and meet the objectives outlined in the Department of Justice Strategic Plan for 2018 - 2022 and the President's Management Agenda.

The FY 2019 – 2021 DOJ IT Strategic Goals are:

- DOJ IT Strategic Goal 1: Continuously Improve Service Delivery
- DOJ IT Strategic Goal 2: Effectively Invest in Technology
- DOJ IT Strategic Goal 3: Protect Critical Mission Assets
- DOJ IT Strategic Goal 4: Build Innovative Capabilities

JIST resources fund the management, design, engineering, and deployment of specific business and mission critical IT infrastructure investments. It also supports the OCIO in ensuring investments in IT are well planned and aligned with the Department's overall IT strategy and enterprise architecture. The CIO remains focused on advancing these initiatives transforming business processes, as well as prioritizing investments in enterprise mission and cybersecurity.

#### b. Strategies to Accomplish Outcomes

#### i. IT Transformation – Continuously Improve Service Delivery (Goal 1)

As a provider of high-performing, resilient, and efficient services supporting DOJ's missions, DOJ must transform the delivery of current and new IT services to end users. The DOJ will continue delivering reliable services to maximize the use of cloud computing and modern applications, increasing productivity through new communication and collaboration tools, and developing strategic relationships with business partners to enable self-service processes through increased intelligence in workflows and automation.

This effort is a long-term, multiyear commitment to transform the Department's IT enterprise infrastructure and centralize commodity IT services. In order to accomplish the outcomes of DOJ's IT Strategy, the Department is currently undertaking the following projects:

- Consolidated Enterprise Infrastructure: Modernizing networking and telecommunication infrastructure to take advantage of commercially managed services and technologies to achieve greater cost efficiencies, better performance, and improved security posture.
- Data Center Transformation: Consolidation activities by optimizing CEF operations through new processes and tools, migrating systems to cloud environments, and performing an application rationalization activity expected to achieve cost savings, simplify end-user experience, and improve customer service.
- **JABS / CAS Technology Modernization:** Replacing legacy systems with a modern, cloud-hosted solution. The new system integrates services into a single, modernized system and eliminates the need for customers to invest individually.
- Email and Collaboration Services: Consolidating disparate systems and users into a common, cloud-hosted baseline to achieve seamless collaboration between DOJ components and external law enforcement partners.

#### ii. IT Architecture and Oversight – Effectively Invest in Technology (Goal 2)

As stewards of taxpayer funds, DOJ will continue to seek ways to optimize the return on investments of our work and reduce the costs incurred by Department components through standardizing and simplifying technology, offering shared services and strategic sourcing, and leveraging IT governance to drive collective investment decisions.

The DOJ supports a number of efforts to effectively invest in technology and accomplish the objectives of the DOJ's IT Strategy, including the DIRC, DIRB, CIO Council, and Federal IT Dashboard Report.

#### iii. Cybersecurity – Protect Critical Mission Assets (Goal 3)

With the threats to DOJ increasing in frequency and complexity, protecting DOJ mission assets continues to be a top priority for DOJ leadership. To achieve the objectives of DOJ's IT Strategic Plan, OCIO continues to enhance the following areas:

- a. **JSOC:** Proving 24x7 cyber defense capabilities critical to protect the missions of the DOJ and partner agencies;
- b. ICAM: Ensuring the right people are accessing the right DOJ resources at the right time;
- c. **ISCM:** Hosting cyber infrastructure, providing resiliency and centralized management, while enabling visibility into the security health of the organization;
- d. **ITPDP:** Discovering, deterring, and mitigating DOJ insider threats using counterintelligence and cybersecurity monitoring tools; and
- e. **CDM**: Expanding DOJ's continuous diagnostic capabilities by increasing network sensor capacity, automating sensor collections, and prioritizing risk alerts.

#### iv. Innovation Engineering - Build Innovative Capabilities (Goal 4)

As the DOJ mission advances, OCIO must modernize IT systems and integrate innovative technologies to support its workforce. In addition to improving current services, DOJ must also introduce innovative capabilities and mobile-accessible solutions for more effective and timely decision-making.

By applying human-centered design principles to understand DOJ operational needs, OCIO facilitates the innovation management lifecycle to enable best-in-class services. Examples include advanced technologies such as robotic process automation, artificial intelligence, machine learning, and advanced analytics. OCIO is also working to operationalize a DOJ-wide data strategy to address privacy, security, interoperability, and data management.

## VII. EXHIBITS