

Annual Report to Congress on Department of Justice Activities to Combat Elder Fraud and Abuse

October 18, 2021





“The COVID-19 pandemic has exposed and exacerbated injustices faced by far too many of the most vulnerable among us, including older Americans and elderly people around the world. For too long, elderly people have faced abuse, neglect, and exploitation. Even before the beginning of the worst pandemic in more than a century, a study supported by the Justice Department’s National Institute of Justice found that at least one in 10 older Americans are victims of some form of elder abuse each year.”

“[T]he Department of Justice reaffirms its commitment to ending elder abuse in all its forms. Today we also recognize the Justice Department attorneys, investigators, grantmakers, policymakers and professional staff who work tirelessly every day with our partners both outside and inside every level of government across the United States and around the world to advance the cause of elder justice.”

“In the days ahead, the Justice Department will continue to use all its available tools to prevent and combat elder abuse, neglect, and exploitation – from enforcement actions to public awareness campaigns, and from training and technical assistance to victims’ services and legal aid. Within the department, the Elder Justice Initiative will step up efforts to seek and deliver justice for older Americans through a coordinated approach. It will continue to lead and work with the Elder Justice Coordinators in all 94 U.S. Attorneys’ office, across our law enforcement and grantmaking components, and alongside the department’s recently-revived Office for Access to Justice.”



ATTORNEY GENERAL MERRICK B. GARLAND
Statement on World Elder Abuse Awareness Day
June 15, 2021

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FOREWORD

BY ASSOCIATE ATTORNEY GENERAL VANITA GUPTA



The Department of Justice is committed to using all of its tools to ensure that seniors receive the support and protections they deserve. Every year, millions of older Americans are abused, neglected, and financially exploited, often by those who are entrusted to care for them. This is unacceptable. The COVID-19 pandemic took a devastating toll on the health and lives of older adults and exposed that too many of them – especially those living on fixed incomes – are socially isolated and economically vulnerable. The victims of the crimes described in this Annual Report are our parents, grandparents, neighbors, and loved ones. The Department will do all it can to protect our nation’s seniors.

As highlighted in this Annual Report, the Department has aggressively pursued justice for elders in a wide variety of fields – from nursing homes that provide grossly substandard care, to multinational fraud schemes that target older adults, to guardians and others who abuse their positions of trust. And the Department has actively sought to mitigate the economic hardships caused by such crimes by protecting victims’ assets and returning forfeited funds to victims of financial scams targeting older adults. To enhance our federal law enforcement efforts, the Department has formed strong collaborative relationships with state and local law enforcement and has developed in-person and online trainings to assist them in their investigations of elder abuse and financial exploitation.

These law enforcement responses are critical to combatting elder abuse, but they cannot be the only response. Indeed, many abuses against older adults go unreported because victims are scared, lack support, or simply do not know who to call. The Department has engaged in public education campaigns and direct outreach to older adults to help them recognize the warning signs of potential abuse and financial scams and to prevent those crimes from happening. The Department has also increased direct support for our seniors by providing legal services to hundreds of older crime victims, particularly those in rural communities, through the Elder Justice Civil Legal Services Program Fellows and by managing the National Elder Fraud Hotline, which connects experienced case managers with callers reporting suspected fraud. The Department has provided trainings and webinars on elder abuse and financial exploitation to hundreds of civil attorneys, prosecutors, judges, investigators, and other elder justice professionals in multiple disciplines, to ensure that they can appropriately respond to the specific needs of older adults.

Finally, the Department has supported programs that seek to restore the safety and dignity of victims of elder abuse through individual advocacy, crisis intervention, emergency shelter, and civil legal assistance.

The Department’s holistic approach of enforcement, training, education and outreach, and victim services is essential to empowering seniors to prevent crimes and to providing them with the necessary resources and support when those crimes do occur. We know more needs to be done, and we remain steadfast in our commitment to strengthening the Department’s efforts to ensure that our seniors live safe and secure lives.

INTRODUCTION

BY DEPUTY ATTORNEY GENERAL LISA MONACO



This past year, Americans faced a number of significant challenges, many with direct and sometimes disproportionate impacts on older adults. The COVID-19 pandemic, for example, affected older Americans hard: the data show that although persons older than 65 comprise roughly 17% of the population in the United States, that group accounted for more than 78% of COVID-19 deaths. The pandemic has also led to the rise of pandemic-related fraud schemes that prey on the sick and vulnerable, including older Americans. The ravages of the opioid epidemic, too, directly impacted older adults, who may use prescription opioids to relieve chronic conditions, such as arthritis, or pain caused by medical procedures like surgery. In addition, older Americans continue to be abused, neglected, or targeted by a seemingly endless array of elder fraud schemes.

In the face of these historic challenges, the Department has acted aggressively to protect all Americans, including older adults, and bring to justice those who seek to harm them. The Department and its partner agencies undertook an historic enforcement initiative to disrupt and detect pandemic-related fraudulent schemes directed at government relief programs. And in May of 2021, the Attorney General established the COVID-19 Fraud Enforcement Task Force to marshal the resources of the Department, in partnership with agencies across government, to enhance efforts to combat and prevent pandemic-related fraud, including false cure and vaccine schemes. The Department has also pursued those who contributed to the opioid epidemic, including opioid manufacturers, pharmacies, pain management clinics and physicians. In addition, the Department has investigated and prosecuted the use of false information or stolen identities to obtain government benefits, as well as bad actors targeting older adults and other members of our society as part of phishing scams, fraudulent investment opportunities, or advance fee scams. To date, the Department has prosecuted hundreds of defendants involved in causing well over \$600 million in losses to the government and consumers, including the elderly.

As reflected in this Report, the Department has brought the same intensity, creativity, and resources to bear in its efforts to combat abuse, neglect, and financial exploitation and fraud directed specifically at older Americans. The Department, through its Elder Justice Coordinators, Assistant United States Attorneys, and Trial Attorneys, brought over 220 criminal and civil enforcement actions, in 46 federal judicial districts, against conduct that targeted or disproportionately affected older adults. These included matters involving tech support fraud, romance scams, and telemarketing fraud; and matters involving guardians or persons with powers of attorney who abused their authority and defrauded their wards—including cases against nursing homes that provided their residents with grossly substandard care and deprived them of the skilled nursing care to which they were entitled. The Department also conducted more than 400 elder justice training and outreach events during the past year. These events are critical to raising public awareness of fraud schemes and scams so older adults and their families can avoid being defrauded in the first place. They also serve the important objective of supporting our state and local law enforcement partners and enhancing their capacity to identify, investigate, and respond to elder abuse and fraud.

Given the number of older adults reaching retirement age, it is unlikely that schemes targeting older Americans or other forms of elder abuse and neglect will abate in the near future. Accordingly, we must remain vigilant and steadfast in our commitment and efforts to achieve justice for all older Americans.

PROGRAMMATIC HIGHLIGHTS

A. Overview

The Department is proud of its many accomplishments over the past year documented in this report. In this section, a number of programmatic highlights are described. Fraud and abuse against older adults continues unabated, if not exacerbated, during the pandemic and the ongoing opioid crisis. In the face of these unprecedented challenges, the Department's response in turn has been unrelenting and robust. Learn about the Department's enforcement actions around money mules, how the Department is assisting older victims, new online elder abuse training for law enforcement, public outreach efforts designed to prevent abuse and fraud, a first-ever report by the FBI's IC3 on elder fraud, and the Department's embrace of the new Promoting Alzheimer's Awareness to Prevent Elder Abuse Act of 2020 that amended the Elder Abuse Prevention and Prosecution Act of 2017, designed to increase access to justice for victims with Alzheimer's disease and related dementias.

B. Enforcement

Money Mule Initiative

In the fall of 2020, the Department joined its law enforcement partners in the United States and abroad in a coordinated action period that tackled the pervasive problem of money mules. Money mules are individuals who assist fraudsters by receiving money

from fraud victims and forwarding it to fraud organizers, many of whom are located abroad. Some money mules know they are assisting fraudsters, but others are unaware that their actions enable fraudsters' continued efforts. Many schemes that target older Americans—such as lottery fraud, romance fraud, technical support fraud, and government and business imposter schemes—use money mules.

Eight United States law enforcement agencies joined the 2020 Money Mule Initiative. Led by the Department's Consumer Protection Branch, the FBI, and the U.S. Postal Inspection Service, the participating agencies included the Department of Labor Office of Inspector General, Federal Deposit Insurance Corporation Office of Inspector General, U.S. Immigration and Customs Enforcement's Homeland Security Investigations, Social Security Administration Office of Inspector General, U.S. Secret Service, and U.S. Treasury Inspector General for Tax Administration. The United States effort was conducted simultaneously with a Europol campaign, the European Money Mule Action. As part of the effort, agencies also engaged with consumer groups and private industry to increase awareness about money mules and the role they play in victimizing American consumers.

During the two month effort, law enforcement agencies took action against approximately

2,300 money mules, far surpassing last year's effort, which acted against over 600 money mules. Actions occurred in every state in the country. Law enforcement served approximately 2,000 individuals with letters warning them that they were facilitating fraud and could face civil or criminal consequences for continuing their actions. Agents conducted over 450 interviews and on 30 instances seized funds or facilitated the return of victim funds.

Over a dozen U.S. Attorney's Offices filed criminal or civil actions against money mules during the campaign. For instance, the U.S. Attorney's Office for the Central District of California indicted three individuals for collecting parcels containing victim proceeds in a government imposter scheme. The U.S. Attorney's Office for the Western District of Texas indicted an individual for facilitating a lottery fraud scheme, and the U.S. Attorney's Office for the Eastern District of Virginia charged a money mule who laundered gift cards purchased by fraud victims. Additionally, U.S. Attorney's Offices and the Consumer Protection Branch filed 17 civil actions seeking court orders requiring money mules to stop facilitating fraudulent activity.

C. Victim Assistance and Recovery

While preventing elder abuse or fraud from taking place in the first place is always the best outcome, the Department is committed to helping victims where such crimes do occur. Below are some examples of the Department's efforts at helping victims of elder abuse, neglect, and financial exploitation and fraud.

FBI Internet Crime Complaint Center (IC3) Recovery Asset Team

The FBI established the IC3 Recovery Asset Team (RAT) in February 2018 to streamline communication with financial institutions and assist FBI field offices with freezing funds for victims who made transfers to domestic accounts under fraudulent pretenses. The RAT functions as a liaison between law enforcement and financial institutions as they conduct statistical and investigative analysis.

From July 2020 – June 2021, IC3 RAT processed 1412 complaints, with a reported loss of \$389,047,768.74. RAT was able to successfully freeze \$279,568,471.30 from the total reported loss, leading to a 72% success rate. Of the 1412 incidents worked by RAT, 118 incidents involved victims over the age of 60 (excluding individuals reporting on behalf of a business). The reported loss for these victims totaled \$18,034,615.52. RAT was able to freeze \$13,585,586.34, for a success rate of 75%.

Money Laundering and Asset Recovery Section: Using Asset Forfeiture to Compensate Older Victims

Asset forfeiture is a critical tool in the recovery of illicit gains arising from financial crimes such as fraud, embezzlement, and theft. The Department's Asset Forfeiture Program plays a critical role in disrupting and dismantling illegal enterprises, depriving criminals of the proceeds of illegal activity, deterring crime, and restoring property to victims.

Returning forfeited funds to victims has been a key part of the Department's Asset Forfeiture Program. The 2018 Attorney General's Guidelines on the Asset Forfeiture Program states that one of the primary goals of the forfeiture program is to "recover[] assets that may be used to compensate victims," and "[w]henver possible, prosecutors should use asset forfeiture to recover assets to return to victims of crime..."¹ Since 2000, the government has transferred more than \$10 billion in forfeited funds to victims.

The Department's Money Laundering and Asset Recovery Section (MLARS) has coordinated significant victim recoveries in cases with older victims. In the Bernard Madoff securities fraud case, the Department has distributed almost \$3.7 billion in forfeited funds to nearly 40,000 victims, including many older victims.² The total recovery from all sources of compensation represents over 80% of their losses.³ MLARS has also coordinated significant victim recoveries from the civil forfeiture paid by Western Union Company for its role in facilitating a fraud scheme involving persons posing as victims' family members needing assistance or promising prizes or job opportunities.⁴ To date, the Department has distributed more

than \$365 million in forfeited funds to over 148,000 victims, all of whom received full compensation for their losses. In this case, three specific scams were directed towards older adults including grandparent scams, where the fraudster would pose as the victim's relative in need of immediate money to avoid personal harm; lottery or sweepstakes scams, where the fraudster would tell the victim that they had won a large cash prize but had to pay fees such as taxes to claim the prize; and romance scams, where the fraudster would pose as an online love interest and request funds for a visit or for another purpose. In each of these scams the fraudsters convinced their victims to send money through Western Union.⁵

In addition to the large-scale forfeitures and victim recoveries, forfeiture is also used to compensate victims of financial crimes and scams specifically targeting older adults. In the past year alone, MLARS has returned over \$800,000 in forfeited funds to victims of a variety of elder fraud schemes, including grandparent scams, romance scams, power of attorney scams, investment fraud, and check cashing scams.

¹ Department of Justice, Office of the Attorney Gen., Attorney General's Guidelines on the Asset Forfeiture Program, Part V.D (2018).

² <https://www.justice.gov/usao-sdny/pr/acting-manhattan-us-attorney-announces-additional-distribution-more-488-million-victims>

³ Id.

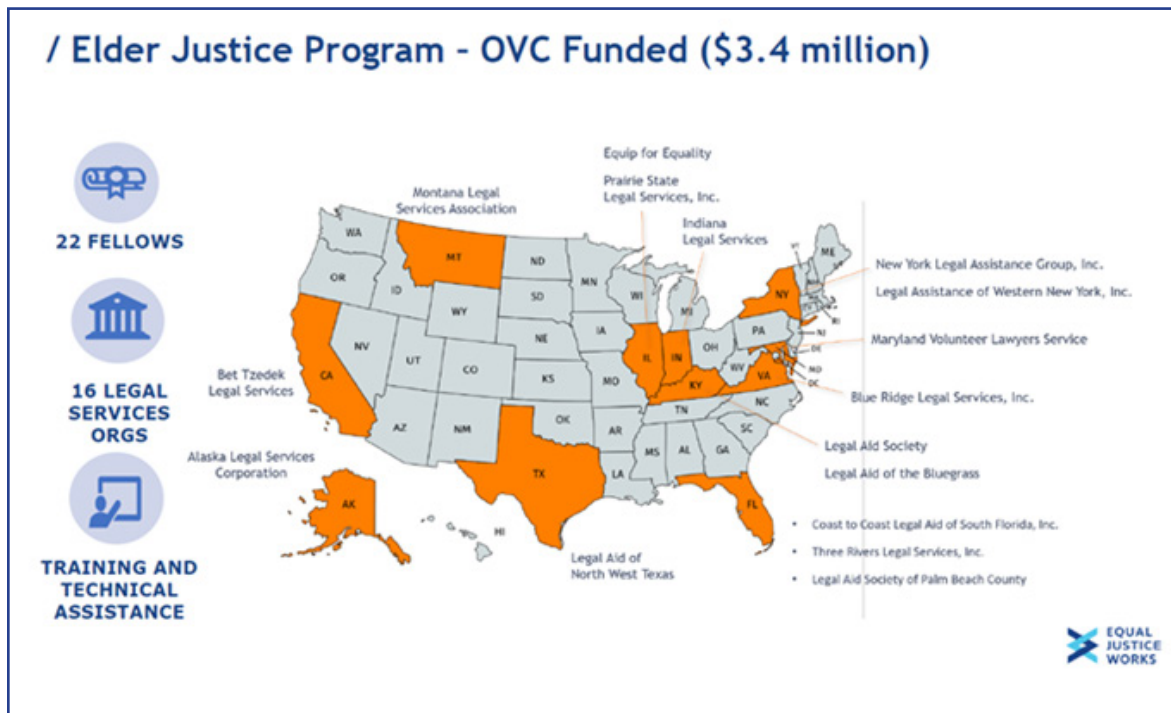
⁴ <https://www.justice.gov/opa/pr/department-justice-begins-third-distribution-forfeited-funds-compensate-victims-fraud-scheme> (June 30, 2021).

⁵ Id.

Office for Victims of Crime: Increasing Access to Justice through the Equal Justice Works Elder Justice Civil Legal Services Program Fellows

The Office for Victims of Crime’s Transforming America’s Response to Elder Abuse: Mobilizing Attorneys for Older Victims of Abuse & Financial Exploitation program provides increased legal services for older victims of crime, particularly in rural areas, to educate attorneys and allied professionals about the needs of older victims, and to increase coordinated multidisciplinary responses in supporting older victims of crime. There are 22 Elder Justice Fellows placed in 16 legal services organizations throughout the United States (see Map below).

Since 2020, through a cooperative agreement with Equal Justice Works, Elder Justice Fellows, who are newly minted civil legal attorneys, have been providing holistic legal services in-person or virtually so that they can obtain justice for their clients and help restore their dignity, safety, and financial well-being. While Elder Justice Fellows handled a variety of client issues, from financial exploitation and public benefits fraud to protective orders, one of the vexing issues remains that of guardianship abuse. Some of the Elder Justice Fellows reported older clients discovered that their homes are in foreclosure and they are deep in debt because the power of attorney or guardian failed to pay any bills and was withdrawing the automatic deposits of pensions and social security for their own use as soon as the funds went into the bank account.



Some Elder Justice Fellows were unique in their efforts to gain access to isolated clients as a result of the pandemic-caused shut down, by volunteering for Meals on Wheels – to ensure outreach materials were making it directly to those older clients potentially in need of civil legal services. Between July 1, 2020, and December 31, 2020, a total of 478 older crime victims were provided with direct legal services and hundreds of others were provided legal information or were directed to appropriate external services. During the same time period, the grantee provided 25 trainings to nearly 600 professionals, conducted 217 outreach activities, and developed 46 new partnerships. For World Elder Abuse Awareness Day, two Fellows shared their experiences empowering older adults.⁶

D. Training and Resources

Elder Justice Initiative: IADLEST-Certified EAGLE Online Training

To support the efforts of state and local law enforcement, in October 2020 the Department released the EAGLE Online Training.⁷ EAGLE stands for Elder Abuse Guide for Law Enforcement. The EAGLE⁸ itself is a web-based module to assist law enforcement while in the field or at their desk. Based on the EAGLE, the Elder Justice

Initiative, in collaboration with the National Center on Elder Abuse and the National White Collar Crime Center, developed the EAGLE Online Training. Law enforcement officers can now for the first time receive one hour of POST credit in 36 states⁹ through the IADLEST (International Association of Directors of Law Enforcement Standards and Training) National Certification ProgramTM at no cost.

The image shows a promotional email graphic for the EAGLE Online Training. At the top, it features the Department of Justice logo and the text 'Elder Justice Initiative'. Below this, it says 'Introducing EAGLE Online Training' and 'Online elder abuse training for law enforcement by law enforcement'. The main text describes the EAGLE as a national web module designed to support officers in identifying, intervening, and resolving cases of elder abuse. It lists benefits: 'Certified by the IADLEST National Certification Program™', '1 hour of POST credit in 36 states', 'Self-paced online training', and 'Mobile friendly'. There is a 'Take the EAGLE training!' button. At the bottom, it includes a mission statement and a link for those having trouble viewing the email.

Attesting to the value of the EAGLE Online Training is a detective in the Sublette County (Wyoming) Sheriff’s Office who authored an article in the Office of Community Oriented Policing Services’ (COPS Office) Community Policing Dispatch e-newsletter

⁶ Yang-Green, A. Shedding Light on Elder Abuse & Exploitation during the Pandemic. June 15, 2021. Equal Justice Works. Available at: <https://www.equaljusticeworks.org/news/shedding-light-on-elder-abuse-exploitation-during-the-pandemic/>

⁷ <https://www.nw3c.org/online-training/online-course-detail/488>

⁸ <https://eagle.usc.edu/>

⁹ <https://iadlest-ncp.org/>

¹⁰ https://cops.usdoj.gov/html/dispatch/06-2021/exposing_the_scammers.html

titled “Exposing the Scammers: A Wyoming Sheriff’s Office Fights Financial Crimes Against Seniors.”¹⁰ Sublette County Detective Travis Lanning recounts how an older adult in his community experienced a financial scam. As these are complex cases, Detective Lanning recognized the need for training in financial scams targeting older adults, noting in small communities law enforcement often is unable to attend in-person training. However, the EAGLE Online Training afforded an opportunity for even a small community like Sublette County to obtain training in recognizing and responding to financial crimes committed against older adults. Also as a result of the training and increased awareness among law enforcement, Sublette County identified the need to develop a public awareness campaign that has resulted in additional older community residents stepping forward to reveal their financial victimization, providing an opportunity to investigate and assist with recovery.


E. Public Outreach

2021 World Elder Abuse Awareness Day (WEAAD)

The Elder Justice Initiative

Since 2006, the elder justice community has commemorated World Elder Abuse Awareness Day (WEAAD) to raise awareness about elder abuse. In 2021, the Elder Justice

Initiative released a 2021 WEAAD webpage,¹¹ featuring President Biden’s WEAAD Proclamation,¹² highlighting Attorney General Garland’s WEAAD Proclamation,¹³ and recognizing the unprecedented hardship experienced by older adults in the midst of the global pandemic and the opioid crisis, two unparalleled historic events contributing to the victimization of older adults.




HISTORY OF WEAAD
World Elder Abuse Awareness Day (WEAAD) was launched on June 15, 2006 by the International Network for the Prevention of Elder Abuse and the World Health Organization at the United Nations. WEAAD provides an opportunity for communities **around the world** to promote a better understanding of abuse and neglect of older persons.

President Biden’s 2021 WEAAD Proclamation
WEAAD Statement of Attorney General Merrick Garland

ELDER ABUSE IN THE WAKE OF THE COVID-19 PANDEMIC AND THE OPIOID CRISIS
Elder abuse is an intentional or negligent act by any person that causes harm or a serious risk of harm to an older adult, affecting millions of older adults annually. Older adults are mistreated in multiple settings (homes, nursing homes) by family members, friends and neighbors, professionals, and strangers. Elder abuse can result in premature death, the deterioration of physical and psychological health, destruction of social and familial relationships, and devastating financial loss.

The COVID-19 pandemic has created unprecedented challenges for our country and the world, but has disproportionately impacted older adults. The CDC reports that 8 out of 10 COVID-19 related deaths have been among adults age 65 and older, and 40% of COVID-19 related deaths are among nursing home residents, although fewer than 4% of older Americans reside there. The pandemic has also isolated many older Americans, undermining our ability to detect elder abuse. Unfortunately, the COVID-19 pandemic follows on the heels of the opioid crisis, which



Also to commemorate WEAAD, the Department co-hosted a webinar with our federal partners titled “Coming Back Strong after COVID-19: Federal Elder Justice Innovations and Resources” (6/9/2021), featuring five federal agencies commemorating WEAAD and describing their respective tools and resources. The webinar had 342 attendees, and is now publically available.¹⁴

¹¹ <https://www.justice.gov/elderjustice/world-elder-abuse-awareness-day>

¹² <https://www.whitehouse.gov/briefing-room/presidential-actions/2021/06/14/a-proclamation-on-world-elder-abuse-awareness-day-2021/>

¹³ <https://www.justice.gov/opa/pr/statement-attorney-general-merrick-b-garland-world-elder-abuse-awareness-day>

¹⁴ <https://trea.usc.edu/resource/coming-back-strong-after-covid-19-federal-elder-justice-innovations-and-resources/>

*U. S. Attorney’s Offices’ WEAAD
Commemorations*

Many of the U.S. Attorney’s Offices engaged in WEAAD commemorations as well. Several offices produced press releases and posts to social media; the U.S. Attorney’s Office for the Southern District of Florida participated in a community Farm Share Drive-Through, handing out elder abuse flyers to food recipients; the U.S. Attorney’s Office for the District of Maryland participated in an AARP Tele-Town Hall describing government imposter scams, spoofing, gift card scams, romance scams, COVID-19 related scams, and explaining how the Office is working to address fraud committed against older adults; and the U.S. Attorney’s Office for the District of Puerto Rico hosted a WEAAD webinar for nursing home administrators, caregivers, and service providers. These are just a few of the ways U.S. Attorney’s Offices commemorated WEAAD. A complete listing of these outreach (and training) events is available in Appendix B.

*The U.S. Attorney’s Office for the Southern
District of West Virginia*

Fraud schemes which exploit older adults are the fastest growing form of elder abuse. In an effort to raise public awareness of these elder fraud schemes, in June 2021, the U.S. Attorney’s Office for the Southern District of West Virginia partnered with PikeWood Creative, an award-winning video and

multimedia production firm located in West Virginia, to create a video titled “Financial Scams – Deceit and Devastation.”¹⁵ This partnership also led to the production of public service announcements designed to further educate the public about these schemes. Community awareness is the first, and perhaps most important, step in engaging the public in helping to prevent this form of elder abuse.

F. Data and Research

The FBI’s Internet Crime Complaint Center’s First-Ever Elder Fraud Report

The FBI’s Internet Crime Complaint Center¹⁶ (IC3) receives and tracks thousands of complaints daily, reported by victims of fraud. This reporting is key to identifying, investigating, and holding those responsible accountable for their actions. In 2020, IC3 created the first annual Elder Fraud Report¹⁷ – a summary of complaints submitted by or on behalf of victims aged 60 and over. Each year, millions of older Americans fall victim to some type of financial fraud or internet scheme, such as romance scams, tech support fraud, and lottery or sweepstakes scams. Criminals gain their targets’ trust or use tactics of intimidation and threats to take advantage of their victims. Once successful, scammers are likely to continue their efforts because of the prospect of significant financial gain.

¹⁵ <https://www.youtube.com/watch?v=3XiTUXfxfo>

¹⁶ <https://www.fbi.gov/news/pressrel/press-releases/the-fbis-internet-crime-complaint-center-ic3-marks-its-20th-year>

¹⁷ https://www.ic3.gov/Media/PDF/AnnualReport/2020_IC3ElderFraudReport.pdf

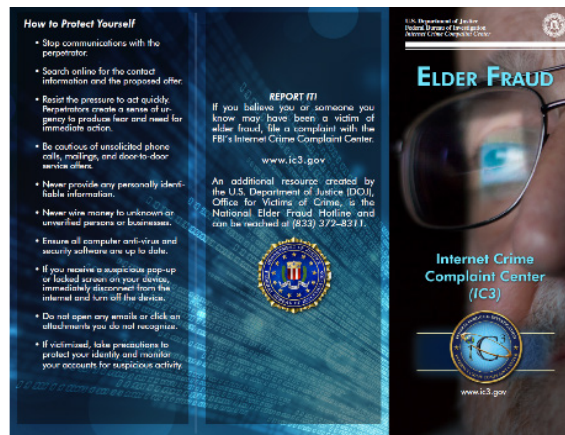
In 2020, IC3 received a total of 791,790 complaints with reported losses exceeding \$4.1 billion. Based on the information provided in the complaints, approximately 28% of the fraud victims identified were over the age of 60, resulting in approximately \$1 billion in losses to older adults. This represents an increase of approximately \$300 million in losses reported in 2020 versus what was reported by victims over age 60 in 2019.



Last year, residents of California, Texas, Florida, and New York filed the greatest number of fraud complaints submitted by older Americans, with losses totaling approximately \$362 million. Confidence fraud/romance scams (\$281 million), Business Email Compromise/Email Account Compromise (BEC/EAC) (\$169 million), and tech support scams (\$116 million) were responsible for the greatest loss amounts, followed closely by investment fraud totaling approximately \$98 million. On a per-victim

basis, several crime types showed significant increases from 2019. The number of identity theft victims increased approximately 176%, extortion victims were up approximately 90%, and non-payment/non-delivery victims increased by 88%.

In addition to the 2020 Elder Fraud Report, IC3 also published a tri-fold brochure¹⁸ entitled “Elder Fraud.” The brochure, which is available for distribution to the public, describes common fraud schemes affecting older adults and steps older adults may take to protect themselves.



¹⁸ https://www.ic3.gov/Content/PDF/Elder_Fraud_Tri-fold.pdf

G. Legislative Updates

EAPPA Amendment: Promoting Alzheimer’s Awareness to Prevent Elder Abuse Act of 2020

Signed into law December 22, 2020, the Promoting Alzheimer’s Awareness to Prevent Elder Abuse Act (P. L. 116-252) has as its purpose:

To amend the Elder Abuse Prevention and Prosecution Act to improve the prevention of elder abuse and exploitation of individuals with Alzheimer’s disease and related dementias.

According to the Alzheimer’s Association,¹⁹ 6.2 million Americans age 65 and older are living with Alzheimer’s dementia (p. 19), age being the strongest risk factor (p. 13). Alzheimer’s disease and related dementias (ADRD) contributes to diminished financial capacity,²⁰ increasing the risk of financial exploitation, and potentially placing the assets of older adults in jeopardy. At times, cases involving persons with ADRD are declined by local, state and federal criminal justice professionals.

Embracing the Act’s intent, the Department steadfastly supports the goal of increasing access to justice for persons with ADRD and is currently engaged in determining what training and resources would most benefit the field. The Department has in the past developed training and resources around this issue and a sampling of those efforts is described below.

The Department’s ADRD Training, Tools and Resources

Elder Justice Professionals: Law Enforcement

Law enforcement is an important constituency, and therefore the Department has developed a law enforcement page²¹ on the Elder Justice Website, hosting training and tools to investigate cases involving older adults and persons with ADRD, including:

- Safe Return: Alzheimer’s Disease Guide for Law Enforcement²² (Alzheimer’s Association)
- A Booming Problem: Alzheimer’s, Dementia, and Elder Abuse²³ (COPS Office)
- Approaching Alzheimer’s: First Responder Training Program²⁴ (Alzheimer’s Association)
- Communicating with Someone with Dementia²⁵ (Alzheimer’s Association)

¹⁹ <https://www.alz.org/media/Documents/alzheimers-facts-and-figures.pdf>

²⁰ Triebel, K. L., Gerstenecker, A., & Marson, D. C. (2018). Financial and medical decision-making capacity in mild cognitive impairment and dementia. In G. E. Smith & S. T. Farias (Eds.), *APA Handbook of Dementia* (pp. 219–235). American Psychological Association. <https://doi.org/10.1037/0000076-011>

²¹ <https://www.justice.gov/elderjustice/law-enforcement-1>

²² https://www.alz.org/national/documents/SafeReturn_lawenforcement.pdf

²³ https://cops.usdoj.gov/html/dispatch/05-2015/alzheimers_dementia_elder_abuse.asp

²⁴ <https://www.alz.org/professionals/first-responders>

²⁵ <https://www.alz.org/help-support/caregiving/daily-care/communications>

Elder Justice Professionals: Prosecutors

The Department is committed to ensuring federal, state and local prosecutors have the training and tools to robustly and appropriately respond to victims of elder abuse, including victims with ADRD. The Prosecutors page²⁶ consistently receives the most page views on the Elder Justice Website, along with the Elder Abuse Statutes page.²⁷ The Prosecutor Training Video Series, hosted on the Prosecutors page, features several short (5 – 15 minute) segments on issues relevant to this Act. Titles include:

- Dementia and Mild Cognitive Impairment²⁸
- Cognitive Capacity and Consent²⁹
- Cognitive Capacity Evaluation and Screening Tools³⁰
- Consent and Other Common Defenses³¹
- Overcoming Defenses³²
- Undue Influence³³
- Cognitive Capacity Evaluators and How to Find Them³⁴
- Working with Older Victims: When the Victim has Dementia³⁵

Elder Justice Professionals: The Elder Justice Initiative Webinar Series

The Elder Justice Initiative's (EJI's) renowned webinar series features several webinars on this topic, presented by elder justice experts from across the country, designed to ensure elder justice professionals have a clear understanding of these issues and the tools to respond appropriately and compassionately. In addition to attendance at the live webinar, the recorded version of these webinars is available free of charge on both the Elder Justice Website and the EJI YouTube Channel. Titles include:

- The Neuroscience Behind Financial Scams³⁶ (July 14, 2020)
- What Data Reveals About Administering Capacity Assessments³⁷ (October 8, 2020)
- Increasing Access to Capacity Assessments via New Technologies³⁸ (October 26, 2018)
- Digging Deeper: When Consent is Not Consent³⁹ (September 6, 2018)
- Responding to Elder Abuse Victims with Alzheimer's Disease or Other Dementias⁴⁰ (July 19, 2018)

²⁶ <https://www.justice.gov/elderjustice/prosecutors-0>

²⁷ <https://www.justice.gov/elderjustice/elder-justice-statutes-0>

²⁸ <https://www.justice.gov/elderjustice/video/dementia-and-other-mild-cognitive-impairment>

²⁹ <https://www.justice.gov/elderjustice/video/cognitive-capacity>

³⁰ <https://www.justice.gov/elderjustice/video/cognitive-capacity-evaluation-and-screening-tools>

³¹ <https://www.justice.gov/elderjustice/video/consent-and-other-common-defenses>

³² <https://www.justice.gov/elderjustice/video/overcoming-defenses>

³³ <https://www.justice.gov/elderjustice/video/undue-influence>

³⁴ <https://www.justice.gov/elderjustice/video/cognitive-capacity-evaluators>

³⁵ <https://www.justice.gov/elderjustice/video/when-victim-has-dementia>

³⁶ <https://www.justice.gov/elderjustice/video/neuroscience-behind-financial-scams>

³⁷ <https://www.justice.gov/elderjustice/video/what-data-reveals-about-administering-capacity-assessments>

³⁸ https://www.ovctac.gov/videos/dspPlayVideo.cfm?video=EJI_Increasing_Access_to_Capacity_Assessments_10262018.mp4&folder=migrate-ac

³⁹ <https://www.justice.gov/elderjustice/video/digging-deeper-when-consent-not-consent>

⁴⁰ <https://www.justice.gov/elderjustice/video/responding-elder-abuse-victims-alzheimer-s-disease-or-other-dementias>

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- Forensic Interviewing With Older Adults⁴¹ (December 8, 2017)

- Assessing Cognitive Capacity in Elder Abuse Cases⁴² (August 21, 2017)

⁴¹ <https://www.justice.gov/elderjustice/video/forensic-interviewing-older-adults>

⁴² <https://www.justice.gov/elderjustice/video/assessing-cognitive-capacity-elder-abuse-cases>

ELDER JUSTICE CASE HIGHLIGHTS

A. Overview

During the reporting period of July 1, 2020, to June 30, 2021, the Department engaged in a wide range of enforcement related activities in 229 criminal and civil cases that targeted or disproportionately affected older adults in 46 federal judicial districts (see Appendix A for a complete listing of cases). Approximately 10% of the cases were civil in nature.⁴³ In addition to the cases detailed in Appendix A, the Department is actively pursuing other matters that we are unable to include in this report due to their procedural status (e.g., they are filed under seal or are in the grand jury stage). Case examples within each of nearly 20 fraud categories, as well as Americans with Disabilities Act settlement agreements and resolutions, are described below.

B. Case Highlights

Fraud Cases

Veteran Fraud

U.S. v. Copeland (Eastern District of Virginia)⁴⁴

The U.S. Attorney's Office for the Eastern District of Virginia announced on October

9, 2020, an indictment of Rita Copeland for eight counts of wire fraud and one count of aggravated identity theft.

Rita Copeland operated an entity known as "Veteran Services of the Commonwealth." She purported to provide caregiving, contracting, and rental assistance services to various veterans from 2016 through 2019. Copeland allegedly caused a number of victims to apply for Home Improvements and Structural Alterations grants through the Department of Veterans Affairs. Such grant payments are to be used for certain designated improvements to the residences of veterans. Copeland allegedly failed to perform all of the promised work and used a portion of these payments to her own benefit, diverted the income and retirement fund payments of another veteran to a bank account that she had opened, and allegedly obtained fraudulently and diverted loan funds and used the credit and debit cards of an older victim. Finally, Copeland also allegedly engaged in a rental fraud scheme, purporting to link veterans with landlords, but then diverting rental and security deposit payments to her own benefit.

⁴³ These civil matters do not include actions taken by the Civil Rights Division.

⁴⁴ <https://www.justice.gov/usao-edva/pr/portsmouth-woman-charged-fraud-scheme-targeting-veterans>

In the Eastern District of Virginia, we are firmly committed to protecting elderly and vulnerable adults from financial exploitation. Working closely with our federal, state, and local partners, we have prosecuted impactful cases through which we have safeguarded elders, including veterans and disabled individuals, recovered and returned victim funds, and dismantled overseas groups targeting Americans with false promises of lottery payouts and threats of imminent arrest. We are conducting outreach campaigns to educate our community on how to identify and report these destructive schemes. We will continue to use every means available to advance the cause of elder justice and hold accountable those who defraud vulnerable victims out of their hard-earned retirement funds.



Raj Parekh, Former Acting U.S. Attorney for the Eastern District of Virginia

Money Mules

U.S. v. Richardson (District of Columbia)⁴⁵

The U.S. Attorney’s Office for the District of Columbia announced that Julien Richardson was sentenced on January 26, 2021, to 40 months of imprisonment for conspiring to commit money laundering.

From April 2016 through February 2018, Richardson conspired to launder money on behalf of others who had stolen money from numerous victims. Richardson created aliases and shell companies, which he used to open bank accounts. These newly created accounts were used to receive and launder fraud proceeds from a variety of schemes, relative impersonation schemes, lottery

fraud scams, and business email compromise schemes. When fraud proceeds were deposited into Richardson’s accounts, he and a co-conspirator executed an agreed-upon plan on how to distribute the fraudulent proceeds as quickly as possible to evade detection.

In the course of the conspiracy, victims lost over \$549,000. For his part in the scheme, Richardson received 15% of the proceeds.

U.S. v. Hong (Eastern District of Virginia)⁴⁶

On November 20, 2020, the U.S. Attorney’s Office for the Eastern District of Virginia announced that Jin Hong pleaded guilty to his role in fraud schemes where victims are induced to purchase gift cards.

⁴⁵ <https://www.justice.gov/usao-dc/pr/new-york-man-sentenced-prison-money-laundering>

⁴⁶ <https://www.justice.gov/usao-edva/pr/chinese-national-pleads-guilty-role-11-million-fraud-scheme>

Hong was part of a wire fraud conspiracy in which members of the conspiracy contacted victims by telephone or through social media and assumed fictitious identities. The conspirators falsely claimed to be from the Internal Revenue Service or an employee of a financial institution and falsely told victims they were entitled to money or under some form of immediate financial threat, such as having their personal identification information compromised by known criminals. Hong and his co-conspirators used these ruses and others to trick the victims into purchasing gift cards and then sending the gift cards' redemption codes to them. Hong, along with co-conspirators and others, then used the fraudulently obtained redemption codes to purchase goods totaling approximately \$1.1 million.

U.S. v. Clark (District of Delaware)⁴⁷

The U.S. Attorney's Office for the District of Delaware announced in March 2021, that Mark Clark was sentenced to 27 months in prison after pleading guilty to one count of bank fraud.

Clark opened personal and business bank accounts at numerous financial institutions in his own name and in the name of other individuals, including his own deceased relatives, for the purpose of receiving fraudulently obtained wire transfers from fraud victims. Once the victims' money hit Clark's accounts, he would convert a portion of it for his own use and distribute

the rest to others involved in the fraudulent schemes, including to individuals in Ghana. The victims tricked into sending money to Clark's accounts included five individuals who were victimized through Internet-based romance fraud, as well as corporate and government victims, specifically, Clark received two deposits from the Social Security Administration after fraudsters compromised the Social Security Numbers of two victims and directed the Social Security Administration to send money to Clark instead of the intended beneficiaries. Clark received one fraudulent deposit from a life insurance company after computer hackers compromised the company's computer systems and directed the company to send Clark an insurance disbursement intended for somebody else. Clark received over \$250,000 in fraudulently obtained funds between July 2017 and August 2018.

Technical Support Fraud

U.S. v. Leyva (Southern District of New York)⁴⁸

For almost four years, Romana Leyva conspired with a criminal fraud ring that used popup messages to convince victims into thinking that their computers were infected with malware and that by calling the number listed on the message they would be connected with a well-known, legitimate technology company. Instead, people who called the listed phone number reached conspiracy members located in India who

⁴⁷ <https://www.justice.gov/usao-de/pr/liberian-man-sentenced-27-months-bank-fraud>

⁴⁸ <https://www.justice.gov/usao-sdny/pr/las-vegas-woman-pleads-guilty-10-million-tech-support-fraud-scheme-exploited-elderly>



The Consumer Protection Branch is committed to protecting America’s seniors from fraud. Working closely with our partners, we will continue to work tirelessly to impede, investigate, and prosecute fraudsters and those who knowingly aid them.

Gustav W. Eyler
Director
Consumer Protection Branch, Civil Division

tricked victims to pay fees ranging from several hundreds to thousands of dollars to fix non-existent problems with their devices. The fraud ring, at times, revictimized people whom they had previously tricked into paying for unnecessary services.

On June 16, 2021, the U.S. Attorney’s Office for the Southern District of New York announced that Leyva pled guilty to conspiracy to commit wire fraud and conspiracy to intentionally damage a protected computer. Leyva’s role in the scheme was to provide U.S.-based infrastructure for the scheme. Leyva opened corporate entities, recruited others to open corporate entities, and assisted others in setting up bank accounts, including coaching them to make misrepresentations to bank employees when necessary. Leyva admitted she was a leader or organizer of the conspiracy, which generated more than \$10 million in proceeds from at least 7,500 victims.

U.S. v. Nahrang (District of Rhode Island)⁴⁹

The U.S. Attorney’s Office for the District of Rhode Island secured guilty pleas from five individuals who played various roles in

schemes related to phony technical support services. Four defendants (described below) received multiyear sentences for their conduct; a fifth was sentenced to time served. Defendants’ schemes included the use of popup messages designed to convince victims they needed to pay for technical support services, as well as “refund scams.” In a refund scam, victims are contacted and told that they are entitled to a refund for previously paid fees. Through manipulation – usually the display of false bank account balances on the victims’ computer screens – the operators convinced the victims that sums far in excess of the refund amount had accidentally been deposited into the victims’ accounts. Because the victims had not in fact received any money, those who “returned” money were actually sending more of their own money to the fraudsters.

U.S. v. Sachdeva (District of Rhode Island)⁵⁰

On November 9, 2020, Chirag Sachdeva was sentenced to thirty-three months in federal prison after his guilty plea to seven counts of wire fraud. Sachdeva had access to personal information that had been surreptitiously taken from victims’ computers while they

⁴⁹ <https://www.justice.gov/usao-ri/pr/five-tied-millions-dollars-telemarketing-fraud-convicted>

⁵⁰ <https://www.justice.gov/usao-ri/pr/telemarketing-fraudster-sentenced-second-awaits-sentencing>

were being exploited as part of a technical support fraud scheme. Sachdeva admitted he sought to use information from the victims, all of whom were over the age of 65, to steal additional money.

U.S. v. Kumar (District of Rhode Island)⁵¹

On February 12, 2021, Manish Kumar was sentenced to twenty-four months in prison. He previously pled guilty to conspiracy to commit wire fraud, four counts of wire fraud, and two counts of aggravated identity theft. Kumar routed victim telephone calls to call centers in India. He also provided call center operators with a bank account to which victims could send money, which was then forwarded to Kumar and his co-conspirators.

U.S. v. Nahrang (District of Rhode Island)⁵²

On March 17, 2021, Sahil Nahrang was sentenced to three years in prison following his guilty plea to conspiracy to commit wire fraud and ten counts of wire fraud. Nahrang owned and operated an India-based call center that used fraudulent popup messages and engaged in refund scams. Nahrang also assisted other call centers with similar schemes by routing calls to fraudulent call centers and providing some of them with bank account information through which victim payments flowed.

U.S. v. Asri (District of Rhode Island)⁵³

On May 27, 2021, Himanshu Asri was sentenced to three years in prison for his

five-year long operation of a call center in India that deceived victims into paying for technical support services. Asri's call center victimized approximately 1,950 victims who paid approximately \$940,995, falsely believing their computers were at risk.

U.S. v. Zahid (Southern District of Mississippi)⁵⁴

The U.S. Attorney's Office for the Southern District of Mississippi announced on April 26, 2021, that Neman Zahid pled guilty to money laundering. Zahid assisted leaders of a fraud ring that sent emails or telephone messages falsely advising consumers that their computers were infected with malware or otherwise compromised. Once given permission to access remotely the victims' computers, conspirators from the United States or abroad would pilfer victims' personal identification information and bank account passwords. Victims often were older adults.

Zahid aided the conspirators by incorporating a company called US Professional Support, Inc., and opening bank accounts for the business. Conspirators would then use the business names and the bank accounts to transfer and remove money obtained from victims during the scam.

⁵¹ <https://www.justice.gov/usao-ri/pr/telemarket-fraudster-sentenced-two-years-prison>

⁵² <https://www.justice.gov/usao-ri/pr/telemarket-fraudster-sentenced-federal-prison>

⁵³ <https://www.justice.gov/usao-ri/pr/telemarketing-fraudster-sentenced-federal-prison>

⁵⁴ <https://www.justice.gov/usao-sdms/pr/carthage-man-pleads-guilty-telemarketing-crimes>

West Virginia has the third-oldest population in the United States. In the Southern District of West Virginia, we honor and cherish our elderly population. This office is committed to identifying, investigating, preventing, and prosecuting financial fraud which targets the elderly. The financial and emotional impact of these crimes can leave devastating long-term effects.

Lisa G. Johnston, Former Acting U.S. Attorney for the Southern District of West Virginia



Romance Fraud

U.S. v. Ojedokun (District of Maryland)⁵⁵

Sentenced in March 2021 to nine years in prison, Banjo Ojedokun was prosecuted by the U.S. Attorney’s Office for the District of Maryland and convicted of money laundering after a jury trial. According to evidence presented at trial, members of the conspiracy searched online dating websites to initiate romantic relationships. They phoned, e-mailed, texted, and used Internet chat messenger services to form romantic relationships with the victims, who lived throughout the United States. Witnesses testified that members of the conspiracy used false stories and promises to convince the many victims to provide money to the conspirators, including fake hospital bills, plane trips to visit the victims, problems with overseas businesses, and foreign taxes. The loss to the eight victims who testified at trial was well over \$1 million and the overall total loss was substantially higher.

Ojedokun and other conspirators opened bank accounts, called “drop accounts,” in order to receive millions of dollars from the victims. According to the evidence, Ojedokun and his co-conspirators laundered money received from the fraud victims by buying used cars and shipping them to Nigeria, among other methods. In addition, the evidence at trial showed that the conspirators engaged in other types of fraud, including a fraudulent employment scam in which the victim was led to believe she had been hired by a company, and was instructed to deposit the proceeds of a fraudulent check into a drop account controlled by the conspirators.

U.S. v. Osei (District of Massachusetts)⁵⁶

On February 26, 2021, the U.S. Attorney’s Office for the District of Massachusetts announced the arrest of Ghanaian national Kofi Osei who had been indicted on seven counts of making a false statement to a bank, six counts of wire fraud, and two counts of money laundering.

⁵⁵ <https://www.justice.gov/usao-md/pr/nigerian-national-sentenced-nine-years-federal-prison-money-laundering-conspiracy-related>

⁵⁶ <https://www.justice.gov/usao-ma/pr/ghanaian-national-arrested-wire-fraud-and-money-laundering-arising-17-million-romance>

According to the indictment, from approximately 2016 to at least 2020, Osei opened bank accounts in the greater Boston area using fake identity documents. Those bank accounts were used to receive fraudulently obtained funds from a number of victims of romance scams, in which perpetrators created fictitious online personas to develop online romantic relationships with individuals in the United States, and then leveraged those relationships to obtain money and/or property. Once the fraudulently obtained funds reached the accounts, it is alleged that Osei generally withdrew the money in cash, used the funds to purchase cashier's checks, or spent the money on personal purchases. Altogether, the fraudulent accounts received \$1.7 million.

U.S. v. Moore (Western District of North Carolina)⁵⁷

On March 2, 2021, the U.S. Attorney's Office for the Western District of North Carolina announced that Michael Moore was arrested for wire fraud for his involvement in an online romance scam that targeted older adults. He was also charged with making false statements to an agency of the United States. According to the indictment, Moore and his co-conspirators obtained over \$1.5 million and victimized at least 30 people.

According to allegations contained in the indictment, beginning in January 2016,

Moore and others engaged in a fraudulent scheme to defraud unsuspecting victims by perpetrating an online romance scam. The indictment alleges that Moore and his co-conspirators generally targeted victims through Facebook and other social media platforms with false promises of a romantic relationship. Moore and others allegedly communicated with the victims via emails, text messages, and phone calls, and purported to be in a romantic relationship with the victims, when in reality no such relationship existed. The indictment alleges that Moore and his co-conspirators used a number of lies to obtain the victims' money, including that the money was needed to obtain travel documents or to release funds held by customs officials.

The indictment further alleges that Moore lied to agents when he was questioned at Charlotte Douglas International Airport about the source of the \$75,000 in cash found in his possession, and later, Moore made false statements and representations on a federal form in an attempt to conceal that the money had come from a defrauded victim.

Telemarketing Fraud

U.S. v. Rahm; U.S. v. Timmerman; U.S. v. Mathias; U.S. v. Olberg; U.S. v. Oelrich; and U.S. v. Wilson (District of Minnesota)⁵⁸

Between June 2020 and April 2021, over sixty defendants were charged by information or indictment in the District of

⁵⁷ <https://www.justice.gov/usao-wdnc/pr/liberian-national-arrested-federal-charges-connection-online-romance-scam-targeting>

⁵⁸ <https://www.justice.gov/usao-mn/pr/sixty-defendants-charged-300-million-nationwide-telemarketing-fraud-scheme>; see also <https://www.justice.gov/usao-mn/pr/california-woman-63rd-defendant-charged-nationwide-telemarketing-scheme>

Minnesota for their roles in a \$300 million nationwide telemarketing scheme targeting more than 150,000 older and vulnerable victims across the United States. The charges included conspiracy, mail fraud, wire fraud, and violating the Senior Citizens Against Marketing Scams Act of 1994.

According to allegations in the indictments and court records, the defendants participated in telemarketing schemes over the course of 20 years through dozens of fraudulent magazine sales companies located across the United States as well as in Canada and the Philippines. These fraudulent magazine companies operated telemarketing call centers from which their employees made calls using deceptive sales scripts designed to defraud consumers by inducing them to make large or repeated payments to the companies in connection with purported magazine subscriptions.

The call centers at these fraudulent magazine companies used lead lists of potential customers to target victims and the telemarketers used sales scripts to call and fraudulently induce the victims to make payments to the magazine companies. Many of the telemarketers made use of a “renewal” script in which the telemarketer falsely claimed to be calling from the consumer’s existing magazine subscription company about an existing magazine subscription package. The telemarketer fraudulently offered to reduce the monthly cost of the consumer’s existing subscription when, in reality, the telemarketer’s magazine company had no existing relationship with the consumer and was actually fraudulently

signing the consumer up for an entirely new and expensive magazine subscription. Other telemarketers used a “cancellation” script that targeted consumers who had previously fallen prey to the scheme by falsely claiming to be calling from the magazine “cancellation department” and offering to consolidate and cancel existing magazine subscriptions. These telemarketers also offered a lump-sum payment amount in order to pay off the consumer’s existing balance. However, the telemarketer’s magazine company actually had no relationship with the consumer and there was no balance owed to the company.

The defendants charged for their role in these schemes included scheme leaders, fraudulent magazine company owners, call center managers, telemarketers, and lead brokers. The leaders of the scheme provided a variety of services to owners of the fraudulent magazine companies to facilitate the scheme. These services included the provision of software that tracked orders, sales, and customer information as well as lead lists of potential consumers to victimize as part of the scheme. The leaders also sent out confirmation letters, invoices, and collection letters to consumers who had been victimized by the fraudulent magazine companies. The owners of the telemarketing companies provided these lead lists and fraudulent scripts to telemarketers and call center managers who trained the telemarketers to use the scripts to induce consumers to provide money to the fraudulent magazine companies. The scheme also involved lead brokers who bought and sold lead lists of consumers to the fraudulent magazine companies.



Targeting criminals who steal from seniors, who will likely not ever be able to earn back those stolen funds, is a priority for our office in Los Angeles. Whether it's home-grown Ponzi investment schemers, overseas phone-based scam artists, or U.S.-based groups who launder the gift card numbers that seniors were tricked into buying, our office prosecutes all facets of elder fraud to bring the responsible parties to justice. Using an all-tools approach, our elder justice team engages in outreach both to provide education and support to our wonderful local and state partners, and to provide consumer education to empower members of the public to spot and avoid scams.

Tracy Wilkison, Acting U.S. Attorney for the Central District of California

As of August 2021, thirty-three defendants have pleaded guilty to charges. These defendants include fraudulent magazine company owners, call center managers, and telemarketers. One of the defendants who pleaded guilty to a conspiracy to commit mail fraud, Michael Oelrich, owned several companies involved in fraudulent magazine sales and admitted to defrauding thousands of victims out of more than \$100 million. Another defendant who owned multiple companies, Brian James Williams, admitted to defrauding thousands of victims and agreed to pay more than \$29 million in restitution to all identified victims.

Telemarketing Fraud Targeting Spanish-Speaking Americans

The Department's Consumer Protection Branch and the U.S. Postal Inspection Service, with support from the U.S. Attorney's Office for the Southern District of Florida,

have prosecuted a series of cases involving the owners and operators of call centers located in Peru and other South American countries that use Internet-based telephone calls to lie to and threaten Spanish-speaking victims in the United States. The callers often falsely accuse the victims of failing to accept delivery of certain products and claim the victims owe thousands of dollars in fees and that court proceedings would be brought against them. In truth, the victims – many of whom were older adults – had never ordered the products or agreed to make payment.

U.S. v. Henry Milla Campuzano, et al.
(Southern District of Florida)⁵⁹

In October 2020, five Peruvian nationals were extradited to Miami to face charges related to a series of call centers that they ran in Peru from 2011 through 2018. These five defendants were part of a seven-defendant indictment filed in June 2018 in the

⁵⁹ <https://www.justice.gov/opa/pr/five-peruvians-extradited-overseeing-call-centers-threatened-and-defrauded-spanish-speaking>

Southern District of Florida. Like many of these fraudulent call centers, the defendants supervised call centers where callers falsely threatened Spanish-speaking victims in the United States with legal consequences for failing to pay for and accept delivery of products the victims never ordered. The callers posed as lawyers, court officials, federal agents and representatives of a “minor crimes court” in attempting to convince the victims to pay these illusory fees.

U.S. v. Adrianzen (Southern District of Florida)⁶⁰

On May 21, 2021, the U.S. District Court for the Southern District of Florida sentenced Angel Adrianzen to 121 months in prison for conspiring with the operators of Peruvian call centers to threaten and defraud Spanish-speaking United States consumers. Adrianzen’s co-conspirators at the Peruvian call centers falsely threatened victims with court proceedings, negative marks on their credit reports, imprisonment, or immigration consequences if they did not pay for the purportedly delivered products.

Adrianzen assisted these fraudulent call centers by receiving victims’ payments and shipping products to the victims, despite knowing that the call centers used fraudulent and extortionate tactics to extract money from vulnerable victims. Adrianzen was also convicted of and sentenced for two counts of possession of child pornography for images found on his laptop computer and cell phone during the investigation of the fraud scheme.

U.S. v. Guerra, Hidalgo Marchan, Hermoza, et al. (Southern District of Florida)⁶¹

On September 3, 2020, the U.S. District Court for the Southern District of Florida sentenced Johnny Enso Hidalgo Marchan, of Lima, Peru, to 100 months in prison for his role overseeing a Peruvian call center that extorted and defrauded United States victims. Earlier in 2020, Hidalgo’s co-defendants, Rodolfo Hermoza and Francesco Guerra were sentenced to 88 months and 90 months in prison, respectively. The three defendants were extradited from Peru in December 2019 to face a 37-count indictment charging them with conspiracy, mail fraud, wire fraud, and other charges.

Grandparent Fraud

U.S. v. Pla and Palmer (Northern District of Ohio)⁶²

In July 2021, the U.S. District Court for the Northern District of Ohio sentenced John Tyler Pla and Johnny Lee Palmer to, respectively, thirty-seven months and thirty-three months in federal prison for orchestrating a “grandparent scam” and causing losses of approximately \$383,000 to eight older victims between July and August of 2020. The district court also ordered the defendants to pay restitution in the amount of \$383,932 to their victims. A grand jury had charged Pla and Palmer with conspiracy

⁶⁰ <https://www.justice.gov/usao-sdfl/pr/california-resident-sentenced-121-months-prison-facilitating-telemarketing-conspiracy>

⁶¹ <https://www.justice.gov/opa/pr/three-peruvian-men-sentenced-significant-terms-incarceration-overseeing-call-centers>

⁶² <https://www.justice.gov/usao-ndoh/pr/two-florida-men-sentenced-running-grandparent-scam-northern-ohio>

to commit wire fraud and wire fraud in November 2020, and they pleaded guilty to those charges in March 2021.

The indictment and other court records reflect that, as part of this scheme, unknown co-conspirators called older victims claiming to be a relative, such as a grandchild, or an attorney for the relative, and falsely told the older victims that the relative had been arrested and needed money in order to bail out of jail. The caller would also make arrangements with the older victim for a courier to pick up the money in person for the purported bail. Pla and Palmer then rented vehicles and traveled to the victims' residences to collect the money in person. As part of the scheme, Pla and Palmer traveled from Tampa, Florida, to multiple states, including Ohio, Iowa, and Wisconsin, to pick up money from victims. Pla and Palmer kept a portion of the victims' money for themselves, but passed the remaining amounts to co-conspirators.

U.S. v. Renard, et al. (Southern District of Indiana)⁶³

In April 2021, a grand jury in the Southern District of Indiana charged Darlens Renard and four co-defendants for their role in a scheme to defraud at least sixty older victims out of at least \$350,000 in cash by fraudulently convincing them that their relatives were in serious trouble and in dire need of money. The indictment charged the defendants with conspiracy to commit mail

fraud, mail fraud, and conspiracy to commit money laundering. All five defendants had previously been charged by criminal complaint.

According to the indictment and other court documents, defendants would travel to a city, identify unoccupied residences where overnight packages could be sent, and relay those addresses to other co-conspirators who placed calls to older victims. These callers falsely told the older victims that their grandchild or other relative had some form of legal, medical, or other emergency and that the grandchild or relative urgently needed money. The callers, who often claimed to be an attorney, police officer, or other authority figure, told the victims to send an overnight delivery of cash, often between \$5,000 and \$15,000, to one of the addresses that had been provided by the defendants. The defendants tracked the overnight package of cash to these addresses, picked it up shortly after delivery, and then took their cut of the proceeds before sharing it with the co-conspirators.

One of the older victims had been allegedly told that her daughter had been in an accident and was in legal trouble because a gun was found in her vehicle. In addition to asking for money, the caller told the victim that there was a "gag order" in her daughter's case to prevent her from sharing the story with others. As instructed, the victim sent a total of \$12,500 in cash to addresses utilized by the defendants.

⁶³ <https://www.justice.gov/usao-sdin/pr/five-face-federal-charges-alleged-nationwide-elder-fraud-scam>

The Southern District of Indiana continues to root out and bring to justice fraudsters who seek to exploit senior Hoosiers. We work closely not only with our federal law enforcement partners, but also with state and local police both here in Indiana and throughout the country, to unravel these complex, multi-layered fraud schemes. One investigation alone involved six federal agencies, over a dozen state and local police organizations, and organized crime law enforcement from Montreal, Canada. This kind of collaboration, along with targeted outreach in our community—including both awareness-raising among seniors and proactively warning unwitting money mules of their behavior—disrupts, deters, and prevents these pernicious schemes.

John E. Childress, Acting U.S. Attorney for the Southern District of Indiana



Similarly, another of the older victims was allegedly told that her grandniece was involved in a vehicle collision that badly injured children in the other vehicle. The caller said he needed \$9,000 in cash to be sent immediately for medical bills and legal fees. The next day, after sending the money, the victim received another call asking for another \$9,000. The victim agreed to send the money but happened to speak with her grandniece later that day and learned the caller's story was a scam. The victim contacted law enforcement, which led to the investigation that resulted in the charges in this matter.

Lottery and Sweepstakes Fraud

U.S. v. Brown (District of Maryland)⁶⁴

The U.S. Attorney's Office for the District of Maryland announced on May 6, 2021, that Keno Romario Brown was sentenced to eight years in prison in connection with a scheme to defraud more than 100 older adults by

falsely representing that the victims had won a lottery or sweepstakes and demanding taxes or other fees before the victims could receive the prize. Brown was convicted after a seven-day trial before a jury.

According to the evidence presented at trial, in April 2013, Brown and two co-conspirators began contacting victims, falsely telling them that they were representatives of Company 1 or Company 2, which sponsored a lottery or sweepstakes. Brown and his co-conspirators misrepresented to victims that they had won a prize sponsored by Company 1 or Company 2, but in order to collect the prize, the victims had to pay advance fees and taxes to Brown or his co-conspirators. The conspirators directed the victims to send the advance fees and taxes electronically, or through an interstate mail carrier to "runners" who received the fraudulent proceeds and provided them to Brown and his co-conspirators. Evidence was presented that Brown used physical abuse to control at least one of the runners.

⁶⁴ <https://www.justice.gov/usao-md/pr/fraudster-who-scammed-more-100-elderly-victims-more-775000-through-lottery-scheme>

The trial evidence proved that to launder the fraud proceeds, Brown and a co-conspirator obtained debit cards using the personal information of older individuals without their knowledge or consent and deposited fraud proceeds onto those debit cards.

U.S. v. Fernandez (District of Connecticut)⁶⁵

The U.S. Attorney's Office for the District of Connecticut announced on February 3, 2021, that Stieve Fernandez pled guilty to conspiracy to commit mail and wire fraud, stemming from a lottery scam that defrauded an older Connecticut victim of nearly \$1.2 million.

From approximately 2015 to 2018, Fernandez and others defrauded an older Connecticut resident in a lottery scam. As part of their scheme, Fernandez spoke to the victim on the telephone and used various pseudonyms, including "Damian Jackson," "Jesse Jackson," and "Huckleberry Finn." During the phone calls, Fernandez falsely claimed that the victim had won a lottery or sweepstakes and was required to pay fees purportedly to cover taxes, insurance, handling, and other charges related to the winnings. Fernandez directed the victim to pay fees in various ways, including by mailing checks and money orders to co-conspirators in Florida and Canada; wiring funds to bank accounts controlled by co-conspirators; and purchasing and sending precious metals

products to co-conspirators. Fernandez instructed his co-conspirators how to transfer or deliver the fraud proceeds to him in Argentina or Jamaica, where Fernandez resided.

Mass-Mailing Fraud

U.S. v. Quaglia and Fraser (District of Nevada)⁶⁶

On September 1, 2020, the Consumer Protection Branch obtained an indictment against Canadian nationals Alex Quaglia and Patrick Fraser. Quaglia, whose scheme allegedly began as early as 2000, was charged with one count of conspiracy to commit mail fraud and seven counts of mail fraud. Fraser was charged with conspiracy to commit mail fraud with Quaglia, as well as a separate conspiracy charge related to a similar scheme he operated after breaking from Quaglia's operation in 2015. Fraser was also charged with six counts of mail fraud.

The schemes allegedly caused millions of dollar in losses, collected from thousands of victims, many of whom were older adults. According to the indictment, Quaglia and Fraser mailed deceptive mailing pieces that falsely promised large cash prizes in exchange for payment of a fee. In reality, victims had won no prize. Quaglia, Fraser, and their co-conspirators pocketed the money victims sent.

⁶⁵ <https://www.justice.gov/usao-ct/pr/man-admits-operating-lottery-scam-defrauded-connecticut-victim-nearly-12-million>

⁶⁶ <https://www.justice.gov/opa/pr/four-charged-multi-million-dollar-elder-fraud-schemes>

U.S. v. Chavez, et al. (Western District of North Carolina)⁶⁷

In April 2021, the U.S. Attorney’s Office for the Western District of North Carolina sought and secured a temporary restraining order against three Florida residents and three companies to stop them from further operation of a predatory mass mailing scheme and from continuing to violate the criminal mail fraud statute. According to the complaint, Keivy Chavez a/k/a Kamilo Correa, Jhon F. Palacio a/k/a Richard Diamond, Sr., and John Doe a/k/a Tom Jowarski, through several fictitious business entities including KC Promotions a/k/a Miracle Profits, TJ Ads, and CS Enterprises, allegedly engaged in an ongoing chain letter mass mailing fraud scheme.

According to the complaint, the defendants made material misrepresentations and fraudulent statements through deceptive mass mailings in the form of chain letters and Internet advertisements, to induce victims to enroll in one or more of their fictitious “money-making” programs, including the “Cash and Gold Tycoon Program” and the “MAJOR BUX! HUGE BUZZ!! Money Making Program.” The complaint states that the defendants induced the victims by promising exponential profits in the form of cash, commission payments, and gold coins and silver bars, among other things. Many victims relied on the defendants’ fraudulent misrepresentations and paid over \$1,000

each to enroll in the fraudulent programs, only to receive nothing in return.

Government Imposter Fraud

U.S. v. Chaudhari (Northern District of Illinois)⁶⁸

In August 2020, a grand jury in the Northern District of Illinois returned an indictment charging Hirenkumar P. Chaudhari with money laundering and making false statements to a financial institution for his role as a money mule in a government imposter scheme. Chaudhari pleaded guilty to one of the money laundering charges in January 2021.

As part of his guilty plea, Chaudhari acknowledged that he fraudulently opened a bank account in order to receive funds from an older victim who transferred over \$900,000 out of her own bank and retirement accounts after being told by people falsely claiming to be associated with the Social Security Administration and United States Department of Justice that her identity had been stolen and that she needed to transfer the money for safety purposes. Chaudhari admitted to using a false name and fake identification document to open the account that received the older victim’s money as well using false names and documents to open a number of other accounts at different banks to receive the proceeds of similar government imposter schemes.

⁶⁷ <https://www.justice.gov/usao-wdnc/pr/federal-court-grants-temporary-restraining-order-against-operators-get-rich-quick>

⁶⁸ <https://www.justice.gov/usao-ndil/pr/suburban-chicago-man-pleads-guilty-laundering-proceeds-telemarketing-scheme-defrauded>

U.S. v. Pathan, Parmar, and Patel (Eastern District of Virginia)⁶⁹

Three participants in an overseas-based robocall scheme that defrauded thousands of victims out of millions of dollars pleaded guilty between January and February 2021 in the Eastern District of Virginia. Shehzadkhan Khandakhan Pathan, Pradipsinh Dharmendrasinh Parmar, and Sumer Kantilal Patel were charged with three co-defendants in June 2020 with conspiracy to commit mail and wire fraud, mail fraud, wire fraud, and aggravated identity theft for participating in a conspiracy that targeted a number of older victims.

As reflected in court records, the scheme involved automated phone calls falsely claiming that the recipient had some sort of serious legal problem, such as a potential criminal charge or tax problem, and that there would be drastic consequences such as arrest or financial penalties if the victim did not act immediately and call a particular phone number for further instruction. Upon calling the number identified in the robocall, a conspirator reinforced the need for the victim to take immediate action and coerced the victim into sending cash or transferring funds via wire service. For example, in some instances, the conspirator told the victim to send cash to an address supposedly belonging to a law enforcement or other government agency as a demonstration of good faith while a criminal investigation was ongoing and that the money would be returned

once the investigation was completed and the victim was cleared of involvement in criminal activity.

Shehzadkhan Khandakhan Pathan pleaded guilty to conspiracy and aggravated identity theft charges in January 2021. As reflected in court documents, Pathan operated a call center in India from which automated robocalls were made to victims in the United States. After establishing contact with victims through these automated calls, Pathan and other “closers” at his call center would convince victims to send money bulk cash through physical shipments and electronic money transfer by, among other means, impersonating law enforcement officers from the FBI and DEA and representatives of other government agencies, such as the Social Security Administration, to threaten victims with severe legal and financial consequences. In addition to operating the call center, Pathan recruited and supervised several money mules who he directed to receive money sent by victims. Pathan assigned various aliases to these individuals and supplied them with hundreds of counterfeit identification documents to facilitate their receipt of victim cash shipments and money transfers. Pathan then directed the money mules to send the money to himself and other conspirators through various means, including cash deposits into numerous bank accounts and via informal money transmitters known as Hawalas. In total, Pathan participated in defrauding over 4,000 victims of at least \$8 million.

⁶⁹ <https://www.justice.gov/usao-edva/pr/two-men-plead-guilty-multimillion-dollar-international-robocalls-scheme>

Pradipsinh Dharmendrasinh Parmar and Sumer Kantilal Patel pleaded guilty to conspiracy charges in February 2021. Parmar collected money on behalf of the robocall conspiracy that victims had sent either by a parcel delivery carrier or through a wire service. Upon receiving the victims' money, Parmar deposited these funds into bank accounts as directed by the conspiracy's leader, Pathan. As part of his guilty plea, Parmar admitted that over a two-year period from March 2017 to April 2019, he traveled to thirty states and collected at least 4,358 wire transfers sent by victims, with losses totaling at least \$4,312,585. Additionally, Parmar, working for Pathan and another individual, received and attempted to receive at least ninety-one packages of bulk cash sent by victims from several states, totaling at least \$1,593,591.

Patel retrieved over 250 individual wire transfers from 230 individual victims on behalf of Pathan between October 2018 and March 2019. These wires totaled \$219,520.98. Patel also received eight packages of cash sent by victims via FedEx, with four of the eight packages known to have contained a total of \$56,200 in cash.

Investment Fraud

U.S. v. Matthes (Eastern District of Wisconsin)⁷⁰

The U.S. District Court for the Eastern District of Wisconsin sentenced Edward E.

Matthes to sixty-three months in prison for his carrying out a \$2.6 million investment scheme that defrauded twenty-seven victims, many of whom were older adults. Matthes was charged with wire fraud in November 2020 and pleaded guilty to those charges. Matthes was a prominent member of a local community who solicited family, friends, and community members to use his services as an independent broker-dealer for Mutual of Omaha Investor Services, Inc. According to court records, over the course of six years, Matthes persuaded his clients, which included his own parents and a cognitively disabled individual, to invest in fictitious Mutual of Omaha accounts which he claimed would perform better for them. Instead, Matthes diverted over \$2.6 million into his personal accounts to enrich himself and lulled his clients into believing their investments were performing well by manufacturing fake quarterly earnings statements for the non-existent accounts.

U.S. v. Maerki (Eastern District of Virginia)⁷¹

In March 2021, the U.S. District Court for the Eastern District of Virginia sentenced Kent Maerki to sixteen years in prison for his participation in a nationwide investment fraud conspiracy that cost victims over \$23 million in total losses. Maerki had been indicted by a grand jury along with five co-defendants in March 2019 on charges of conspiracy to commit mail and wire fraud and pleaded guilty in November 2020.

⁷⁰ <https://www.justice.gov/usao-edwi/pr/former-oconomowoc-investment-broker-sentenced-63-months-federal-prison-2600000-scheme>

⁷¹ <https://www.justice.gov/usao-edva/pr/arizona-man-sentenced-multimillion-dollar-nationwide-investment-fraud-scheme>

Maerki and his co-conspirators controlled numerous entities that sold purported “franchises” and “private equity” opportunities through salesmen across the country. Through these salesmen, Maerki and his co-conspirators targeted individuals at or near retirement and made numerous material misrepresentations and omissions to sell them illiquid, highly speculative investment vehicles. Maerki, who had been barred by a federal court in 1984 from selling securities, continued to sell the investments without disclosing that the U.S. Securities and Exchange Commission, the Virginia State Corporation Commission, and the Arizona State Corporation Commission were investigating the conspirators for fraud.

Many of the victims targeted in this scheme were older adults. Unsuspecting investors cashed out 401(k) retirement plans and other retirement accounts to invest in companies founded by Maerki, without knowledge that significant portions of their money were being transferred to other companies controlled by members of the conspiracy. As a result, some individual investors lost hundreds of thousands of dollars from their retirement savings. The total amount of victim losses exceeded \$23 million, and over \$4 million of those fraudulently obtained funds went to Maerki.

U.S. v. Jali, Frimpong, and Johnson (District of Maryland)⁷²

In August 2020, a federal grand jury in the District of Maryland indicted Dennis Mbongeni Jali, John Erasmus Frimpong, and Arley Ray Johnson on federal charges

of conspiracy, wire fraud, securities fraud, and money laundering in connection with an investment scheme that significantly impacted older victims. The indictment alleges that the three defendants persuaded or attempted to persuade investors to provide them with wire transfers, checks, and cash totaling more than \$28 million under the fraudulent pretense of investing in the foreign exchange and cryptocurrency markets.

According to the indictment, Jali was the sole owner of a purported wealth management and financial literacy company, which did business as “1st Million,” that offered 2-month guaranteed investment contracts to investors. These investment contracts, entitled “Corporate Guarantees,” allegedly represented that the investor’s principal would be invested in foreign currency or cryptocurrency and guaranteed returns ranging from 6% to 35% of the initial investment. Jali, Frimpong, and Johnson recruited victims to invest in these contracts by holding promotional events at upscale hotels and event spaces, attending church-sponsored events intended to target investments from churchgoers, and representing themselves as religious men more interested in the philanthropic financial freedom of others than personal financial gain. The three of them allegedly presented themselves as “pastors,” and told prospective investors that the wealth management company’s work was in furtherance of God’s mission as it helped churches and their members achieve personal wealth and financial freedom.

⁷² <https://www.justice.gov/usao-md/pr/maryland-fraudsters-facing-federal-indictment-fraudulent-28-million-investment-ponzi>

To encourage individuals to invest, Jali, Frimpong, and Johnson allegedly falsely stated that: investors' principal would be held in a trust account protected from any financial instability of 1st Million or market volatility; that 1st Million and its traders, including Jali and Frimpong, were fully licensed and qualified to pursue their investment activities by all relevant federal regulators, including the Securities and Exchange Commission, and had extensive experience trading on Wall Street; that the financial condition of the company was healthy and earning astronomical profits; and that the investors' money would be

used to invest in foreign currency and cryptocurrency markets, when in fact, investors' money was used to pay earlier investors and diverted for the personal use of Jali, Frimpong, and Johnson. To increase the amount of money obtained from investors, the defendants allegedly promised higher guaranteed rates of return to 1st Million investors who invested greater amounts of money in the investment contracts. They also promised investors that they could increase the returns on their investments, typically by 0.5% per month, for every new investor they successfully recruited to 1st Million.

Through the work of our Elder Justice Task Force, we are bringing far-reaching and impactful prosecutions targeting romance scams, investment fraud, and fake COVID-19 treatments. During the pandemic, we have been engaging the community safely through virtual presentations, tele-town hall events, and providing fliers to seniors with their meals in an effort to warn them about novel and developing fraud schemes. We are committed to protecting the elderly, who have been subjected to an onslaught of fraud schemes during the pandemic, and we are determined to hold accountable those who seek to profit off them – no matter where these criminals are located throughout the world.

**Erek L. Barron, U.S. Attorney for the
District of Maryland**

Identity Theft

U.S. v. Kayla Figelski (District of Massachusetts)⁷³

A former law firm employee, Kayla Figelski, pleaded guilty in May 2021 in connection with a scheme to embezzle funds from her employer's bank accounts, including accounts maintained on behalf of the law firm's older clients. As reflected in court records, Figelski wrote checks to herself from her law firm's operating account and conservatorship accounts, forged her employer's signature on the checks, and then either deposited the checks into her personal bank account or cashed the checks in order to convert the proceeds to her own use. She also altered bank statements mailed to the law firm in order to conceal her theft from the firm and its client accounts. As part of her guilty plea, Figelski admitted to forging more than \$795,000 in checks to herself from her employer's checking accounts, including conservatorship, trust and estate administration accounts her employer maintained for its older clients and their estates. She also acknowledged causing substantial harm to one or more victims of her offense. A grand jury previously returned an indictment charging Figelski with bank fraud and aggravated identity theft in connection with her embezzlement scheme in January 2020.

Fraud Perpetrated By Individuals with a Legal Relationship to the Older Adult

Guardians

U.S. v. Jeffrey Siegmeister (Middle District of Florida)⁷⁴

In February 2021, former Florida state attorney Jeffrey Siegmeister, who had been appointed guardian for an older Florida man, was indicted for engaging in a scheme to defraud the person subject to guardianship and his estate by, among other things, transferring the victim's assets for his own benefit, filing materially false documents with the court to conceal those transfers, and by creating a Last Will and Testament for the victim which designated Siegmeister's relative as the sole beneficiary of the victim's estate.

U.S. v. Gloria Byars (Eastern District of Pennsylvania)⁷⁵

In June 2021, the U.S. Attorney's Office for the Eastern District of Pennsylvania announced that Gloria Byars, 60, and two Virginia co-conspirators were indicted for stealing over \$1 million dollars from older individuals subject to guardianship. Working as an office manager for a private guardianship firm and then as a private guardian with her own company, Byars allegedly stole large sums from dozens of older adults under guardianship between 2012 and 2018 by writing unauthorized checks to accounts she controlled and by taking valuable gold coins. She was charged with conspiracy, bank fraud, wire fraud and money laundering.

⁷³ <https://www.justice.gov/usao-ma/pr/malden-woman-pleads-guilty-bank-fraud-and-aggravated-identity-theft>

⁷⁴ <https://www.justice.gov/usao-mdfl/pr/former-state-attorney-indicted-extortion-part-conspiracy-defense-attorney-well-briber-2>

⁷⁵ <https://www.justice.gov/usao-edpa/pr/court-appointed-pennsylvania-guardian-and-virginia-co-conspirators-indicted-stealing>



The U.S. Attorney’s Office for the Eastern District of Pennsylvania is focused on aggressively pursuing bad actors who perpetrate fraud and abuse against some of the most vulnerable citizens: seniors,” said Acting U.S. Attorney Jennifer Arbittier Williams. “Whether it is a group scamming grandparents by telling them their grandchildren are in legal trouble, a financial advisor stealthily robbing someone of their retirement nest egg, or even a nursing home operator providing substandard care – we are working hard to ensure seniors are not taken advantage of, and are treated with dignity and respect.”

Jennifer Arbittier Williams, Acting U.S. Attorney for the Eastern District of Pennsylvania

Power of Attorney

U.S. v. Henny (Northern District of Iowa)⁷⁶

On August 5, 2020, Kimberly Henny pled guilty to one count of wire fraud. Evidence at Henny’s plea and sentencing hearings established that, between 2014 and 2016, Henny stole \$494,724.12 from her victim, an older widow who lived in an assisted living facility and later a nursing home. Henny’s victim had dementia, was legally blind, and had difficulty hearing.

As part of her fraud scheme, Henny used a power of attorney to gain access to her victim’s bank accounts and annuities. The victim already had a power of attorney in favor of one of the victim’s children, who lived out of state. In 2015, however, knowing that the victim clearly lacked the capacity to understand her actions due to severe cognitive and physical disabilities, Henny obtained a power of attorney over

her victim’s finances. Henny then began transferring and spending the victim’s funds for her own purposes. The power of attorney form required Henny to act loyally for the victim’s benefit and not to make any gifts to herself, but Henny used the power attorney to drain her victim’s accounts and cash out her annuities, and then to make purchases for Henny’s own benefit, including a vacation, hair and spa expenses, and for rent and furniture.

On June 25, 2021, the district court sentenced Henny to 70 months of imprisonment. The District Court Judge observed at Henny’s sentencing that her victim was “highly vulnerable” and perhaps one of the most vulnerable victims he had seen in a case. Henny was also ordered to make \$494,724.12 in restitution to her victim’s children. She must also serve a three year term of supervised release upon her release from prison.

⁷⁶ <https://www.justice.gov/usao-ndia/pr/former-waterloo-medicaid-provider-sentenced-more-five-years-federal-prison-defrauding>

In 2016, the Northern District of Iowa was selected as one of 10 districts in the nation to form an Elder Justice Task Force. Since then we have worked with our federal, state, and local law enforcement partners to bring justice to those who prey upon the elderly. We will continue to investigate and prosecute these cases, which often include the misuse of powers of attorney, guardianships, and conservatorships to effectuate and conceal the perpetrator’s fraudulent activity. With a growing elderly population, these prosecutions are important to demonstrate to financial predators that the Department of Justice is committed to prosecuting these offenses.”

Sean R. Berry, Acting U.S. Attorney for the Northern District of Iowa



Trusting Relationship

U.S. v. Karl Hampton and Deborah Hampton
(Middle District of Tennessee)⁷⁷

In June 2021, a grand jury in the Middle District of Tennessee indicted Karl Hampton and his wife, Deborah Hampton, for their participation in an elaborate scheme to defraud an older widow out of \$1.7 million. The indictment charged Karl Hampton with mail and wire fraud, conspiracy to commit money laundering, and money laundering, and charged Deborah Hampton with conspiracy to commit money laundering and money laundering. Both had previously been arrested pursuant to arrest warrants issued in connection with a criminal complaint.

According to court documents, Karl Hampton devised and executed a scheme to defraud an older victim whom he met while providing exterminator services for her home (between January 2016 and May

2019). Beginning approximately in January 2018, Hampton deceptively convinced the older victim that he was her son or godson and that he would care for her personally and financially. He then used his influence over her to convince her to sign over her power of attorney and to name him in her revocable living trust and in her will.

After becoming her power of attorney, Karl Hampton methodically drained approximately \$1,240,438.06 from the woman’s bank accounts and, together with his wife, used the money for their own benefit and expenditures. The expenditures by Karl and Deborah Hampton included spending between \$1,000 and \$1,500 per day on lottery tickets, the purchase of a Lexus SUV, and a 4.3-karat diamond ring. Karl Hampton also liquidated two investment accounts of the woman’s deceased sister in the amount of \$246,645 and used the money for his own benefit.

⁷⁷ <https://www.justice.gov/usao-mdtn/pr/franklin-tennessee-couple-charged-defrauding-elderly-widow-17-million>

Karl Hampton also took a \$500,000 line of credit in the woman's name at SunTrust, using her security accounts at SunTrust as collateral. Karl Hampton then wrote checks to himself, purchased cashier's checks, took out cash withdrawals, and transferred money out of the woman's bank account and into a bank account in the name of Falcon Company, which he set up and controlled. In January 2020, Karl Hampton used \$170,000 of the money from the line of credit to purchase an ownership interest in his own name in a pest control business located in Franklin.

U.S. v. Graves and Harrison (Western District of North Carolina)⁷⁸

In May 2021, the U.S. District Court for the Western District of North Carolina sentenced Donna Graves and Gerald Maxwell Harrison to, respectively, ninety-seven months and thirty-six months imprisonment in connection with a scheme to steal \$300,000 from an older victim with dementia. Graves was convicted of conspiracy to commit wire fraud and money laundering at trial in October 2020 and Harrison pleaded guilty in May 2020 to wire fraud conspiracy, interstate transportation of stolen property, and money laundering conspiracy. A third co-conspirator, Elizabeth Robin Williams, previously pleaded guilty to wire fraud conspiracy, interstate transportation of stolen property, and money laundering conspiracy and is currently awaiting sentencing.

According to court documents and evidence presented at trial, from January 2015 through September 2019, Graves conspired with Williams and Harrison to engage in a scheme to defraud an older widow. Graves provided housekeeping services for the victim and, along with her co-conspirators, isolated the victim from her friends and family, induced the victim to give them power and control over her personal affairs, and fabricated a power of attorney purporting to give Graves and Williams control over the victim's financial affairs. Once they gained access and control, Graves, Williams, and Harrison moved the victim out of her residence in Indian Land, South Carolina, first to an apartment in Charlotte, and later to a rental home in Mint Hill, refusing to let the victim's friends and family know where she was living.

As part of the scheme, Graves, Williams, and Harrison engaged in numerous illegal and unauthorized financial transactions that substantially depleted the victim's money and property. Specifically, the co-conspirators emptied the victim's bank accounts and used the money to pay for personal expenses, and "maxed out" at least one credit card in the victim's name. The co-conspirators also fraudulently transferred or attempted to transfer the victim's Indian Land residence to themselves by creating a quit claim deed purporting to gift the residence to Harrison; they then attempted to sell the residence and intended to split the proceeds amongst each

⁷⁸ <https://www.justice.gov/usao-wdnc/pr/charlotte-woman-and-her-co-conspirator-are-sentenced-prison-stealing-300000-elderly>

other. They also pawned the victim's jewelry, and they stole the victim's federal benefits. Additionally, Williams unlawfully used the victim's money to set up other businesses in her name, including a business selling handbags online and a business selling weight loss-related services. As a result of the fraudulent scheme, the co-conspirators defrauded the victim of approximately \$300,000.

In addition to defrauding the older victim, Graves and her co-conspirators failed to provide the victim with proper medical care, which greatly diminished the victim's health. Furthermore, once the victim's money was depleted, the co-conspirators abandoned the victim, who was later moved to a nursing home in New York, where she passed away in large part due to the mental and physical deterioration she had suffered in the hands of Graves and her co-conspirators.

Home Health Aide

U.S. v. Jamie Jakie Cofer (Southern District of Florida)⁷⁹

In January 2021, Jamie Jakie Cofer, a home health aide, was charged in a twenty-two count indictment for stealing older clients' identities, banking, and credit card information and using it to commit financial fraud. In particular, the indictment and a previously filed criminal complaint allege that starting in January 2019, Cofer gained access

to her clients' social security numbers, date of birth, bank accounts, credit cards, and other information. Then, without the knowledge or consent of her clients, Cofer allegedly used the information to steal money from bank accounts, open unauthorized credit card accounts, deposit unauthorized checks, make herself an authorized user on credit accounts, make unauthorized purchases of items such as a mannequin head and wig stand, pay her mobile phone, insurance, and other bills, and send money to a prison inmate, among other things.

Financial Industry (Institutions and Securities) Employee

U.S. v. Ramon Herrera (District of New Jersey)⁸⁰

In May 2021, the U.S. District Court for the District of New Jersey sentenced Ramon Herrera to twenty-seven months in federal prison for defrauding older and other customers of a financial institution out of nearly \$500,000. The U.S. Attorney had charged Herrera in an information with wire fraud and Herrera pleaded guilty to the charge in October 2019.

According to court documents and statements made in court, Herrera used his position as a registered broker and financial advisor at a clearing services company associated with a bank to meet and learn confidential information about the bank's customers, for

⁷⁹ <https://www.justice.gov/usao-sdfl/pr/home-health-aide-charged-twenty-two-count-indictment-stealing-elderly-clients-identity>

⁸⁰ <https://www.justice.gov/usao-nj/pr/udson-county-man-sentenced-27-months-prison-role-wire-fraud-scheme-defraud-financial>

whom he was ostensibly providing advice and brokerage services. Herrera caused the customers he was advising, many of whom were older adults or communicated with Herrera in Spanish, to sign blank withdrawal slips that Herrera then completed and presented to bank tellers to withdraw funds from the customers' accounts in the form of cashier's checks. Herrera then applied the cashier's checks against the various personal accounts that Herrera and a family member maintained at the bank. In total, Herrera stole more than \$450,000 from approximately 40 customers.

U.S. v. Carter (District of Maryland)⁸¹

In March 2021, the U.S. District Court for the District of Maryland sentenced Michael Barry Carter to five years in prison on charges of wire fraud and investment fraud in connection with a scheme to steal more than \$6 million from clients, including older clients. The court also ordered Carter to pay a money judgement in the amount of his net proceeds from the scheme, which was at least \$4,355,110.

According to court records, Carter worked as a financial adviser in the wealth management section of the financial institution and was registered to sell securities and act as an investment adviser. He managed and had authority over multiple investment accounts maintained by customers of the financial institution. From at least October 2007 to at least July 2019, Carter made numerous

unauthorized transactions from the victim accounts for his personal benefit. To effect the unauthorized wire transfers, Carter caused the submission of an internal bank authorization form that falsely stated that Carter had received verbal client instructions from each victim authorizing the transfer at a specific date and time. Carter caused the wire transfers to be sent to his personal accounts and used the money to pay for his lifestyle expenses, including Carter's mortgage, credit card bills, and country club membership fees. Carter's fraud was first discovered when a victim and her adult daughter attempted to obtain a bridge loan from the financial institution to cover relocation expenses to an assisted living facility in Florida until the sale of victim's home was completed. When they applied for the loan, the victim and her daughter discovered that an \$800,000 loan had already been obtained in the victim's name, without Victim 1's knowledge or permission. The financial institution determined that the disbursement of the loan proceeds went to Carter's personal bank account and that Carter used his personal e-mail address in furtherance of the fraud. The financial institution then learned that Carter had transferred approximately \$5 million in unauthorized funds associated with clients of the financial institution.

During the course of the scheme, Carter made at least fifty-three unauthorized transfers from his clients' accounts to his own accounts. In addition, Carter embezzled more than \$50,000 from a non-profit

⁸¹ <https://www.justice.gov/usao-md/pr/financial-advisor-global-investment-bank-sentenced-federal-court-maryland-five-years#:~:text=Grimm%20today%20sentenced%20Michael%20Barry,steal%20more%20than%20%246%20million>

sports organization located in Loudoun County, Virginia. In all, Carter stole at least \$6,149,162.77. Prior to his offenses being detected, Carter caused \$1,794,052.38 to be returned to the victims. After learning that his fraud had been discovered, in October 2019, Carter also repaid the non-profit organization for its loss. Of the total amount repaid, \$1,118,318.52 was repaid through transfers Carter made from other victim accounts.

U.S. v. Stow (Middle District of Tennessee)⁸²

In May 2021, the U.S. District Court for the Middle District of Tennessee sentenced a former Vice President at a financial services company for stealing \$933,500 from two older clients. Stow was charged in June 2020 with securities fraud, wire fraud, and aggravated identity theft and pleaded guilty in August.

According to Court records, beginning in 1982, Stow acted as the registered representative for three brokerage accounts owned by a client who was a retired airline pilot and WWII era veteran. Stow changed investment firms several times and the client elected to move his accounts with Stow each time, ultimately transferring his accounts to Raymond James when Stow joined the firm in 2013. Over time, Stow inserted himself into the financial affairs of this client and in the later years of the client's life, he visited him at his home. Relatives at the hearing testified that the client died believing that his

dwindling investment accounts were caused solely by stock market activity.

In October 2015, Stow began misappropriating funds from this client's IRA account by forging wire transfer letters of authorization to permit transfers from the client's IRA account to a SunTrust bank account that Stow owned jointly with his wife. To accomplish the transfers, Stow sold securities in the client's IRA account.

At the time of this client's death at the age of 98 in March 2018, Stow had made 74 unauthorized transfers and had stolen more than \$900,000 from him. Within weeks of this client's death, Stow stole \$32,000 from another older brokerage customer, by transferring money from the customer's brokerage account to another SunTrust bank account that Stow owned.

U.S. v. Hardy (Eastern District of Michigan)⁸³

In April 2021, a grand jury in the Eastern District of Michigan returned an indictment charging a former bank teller, Alan Lee Hardy, with bank fraud for stealing money from the account of an older bank customer. As alleged in the indictment, Hardy fraudulently withdrew \$32,000 in cash from the older bank customer's account. Hardy accomplished the withdrawal by submitting a forged withdrawal slip in the older customer's name and taking the money out of the account.

⁸² <https://www.justice.gov/usao-mdtn/pr/former-mid-state-securities-broker-sentenced-federal-prison-stealing-elderly-clients#:~:text=NASHVILLE%20%E2%80%93%20A%20former%20Investments%20Vice,the%20Middle%20District%20of%20Tennessee.>

⁸³ <https://www.justice.gov/usao-edmi/pr/former-chase-bank-teller-charged-bank-fraud-targeting-older-adult-victim>

U.S. v. Tigler (Eastern District of Louisiana)⁸⁴

In March 2021, a grand jury in the Eastern District of Louisiana returned an indictment charging Karen Farrell Tigler in connection with a scheme to steal nearly \$350,000 from the account of an older bank customer. The indictment charged Tigler with bank fraud, signing false tax returns, and making false statements to federal agents.

According to the indictment, Tigler used her position with the bank to embezzle approximately \$349,556 from an older customer's account by using 100 counter checks to debit funds from the account. Tigler accessed personal information from

other legitimate banking transactions to create the fraudulent counter checks and then forged the signatures of customer's on the counter checks in an effort to conceal her embezzlement scheme. Tigler used legitimate checks drawn on an older customer's account in order to prepare fraudulent counter checks that were supposedly to be used for, among other things, "roofing," "market/garden work," "light fixtures/cleaning," "extras plumbing," "misc. work," "renovations," and "maintenance." Tigler also lied to the FBI in an effort to conceal her embezzlement of funds from the older customer's account and failed to report income from her scheme on her tax returns.

Just as technological innovation has provided fraudsters with a wider array of possible schemes, it has also increased the likelihood that these scammers exist beyond the borders of our district. As such, the Eastern District of Texas (EDTX) has partnered with banks to identify accounts and activity that are indicative of fraudulent activity, wherever the perpetrators may reside. By teaming up with both our law enforcement partners and the private sphere, EDTX has been able to take down fraud rings that not only directly target the elderly, but also schemes that disproportionately affect the senior community, such as romance scams, phony tech support sites, and "boiler room" call centers. By leveraging our partnerships and utilizing all available resources, EDTX can relentlessly pursue those who prey upon our most vulnerable.

Nicholas J. Ganjei, Acting U.S. Attorney for the Eastern District of Texas



⁸⁴ <https://www.justice.gov/usao-edla/pr/bank-teller-indicted-federal-fraud-charges>

Disrupting Conduct that Facilitates Fraud

Robocall-Facilitated Fraud: VoIP Carriers Facilitating Fraudulent Robocalls

U.S. v. E Sampark and Gupta (Northern District of Georgia)⁸⁵

In November 2020, the U.S. Attorney's Office for the Northern District of Georgia announced a first-of-its-kind indictment against India-based Voice over Internet Protocol ("VoIP") provider, E Sampark, and its Director, Gaurav Gupta, who pushed out tens of millions of scam calls to American consumers on behalf of India-based phone scammers. The U.S. Attorney's Office also secured a civil permanent injunction that prevents E Sampark and Gupta from further victimizing United States consumers through the use of the servers located in Florida.

According to the indictment and complaint, Gupta directed and operated E Sampark, d/b/a VG-Tech Serve Private Limited, a Voice over IP ("VoIP") company that allegedly sent calls from criminal India-based call centers to victims in the United States, both directly and through VoIP providers located in the United States. Gupta and E Sampark maintained approximately sixty servers in Florida that the company used at times to connect criminal India-based callers with American consumers. From May 2015 to June 2020, the defendants passed tens of millions of scam calls from India into the United States. The callers purported to be government agencies

and businesses and misled victims over the phone. The callers were engaged in various fraud schemes, including Social Security impersonation, IRS impersonation, and loan scams. Estimated losses attributed to calls passed through the defendants' network total over \$20 million.

U.S. v. Palumbo et al. (Eastern District of New York)⁸⁶

The Consumer Protection Branch and the U.S. Attorney's Office for the Eastern District of New York announced in August 2020 that they secured a permanent injunction barring two individuals and two companies that had transmitted massive volumes of fraudulent robocalls from conveying any telephone calls into the United States telephone system.

According to the civil complaint, Nicholas and Natasha Palumbo and their companies received millions of fraudulent internet-based calls every day from entities located abroad and facilitated consumers receiving those calls. Defendants allegedly knew the calls included government- and business-imposter robocalls, including calls purporting to come from the Social Security Administration, threatening call recipients with arrest or asset seizure if they did not immediately transfer funds to the caller. Defendants also sold United States telephone numbers to foreign entities, which were used as call-back numbers, to give the impression the fraudsters were located in the United States.

⁸⁵ <https://www.justice.gov/usao-ndga/pr/india-based-voip-provider-and-its-director-indicted-facilitating-millions-scam>

⁸⁶ <https://www.justice.gov/opa/pr/district-court-enters-permanent-injunction-shutting-down-telecom-carriers-who-facilitated>

Under the injunction’s terms, defendants are barred from using the United States telephone system to deliver prerecorded messages, carrying VoIP calls destined for phones in the United States, providing any United States phone numbers to individuals or entities, and from serving as an employee, agent, or consultant for person or entity engaged in those activities.

***Data Companies and List Brokers
Facilitating Mass Mailing Fraud***

U.S. v. Epsilon Data Management, LLC
(District of Colorado)⁸⁷

On January 19, 2021, the Consumer Protection Branch and the U.S. Attorney’s Office for the District of Colorado filed a criminal information charging Epsilon Data Management with conspiracy to commit mail and wire fraud for selling millions of Americans’ information to the perpetrators of elder fraud schemes. The parties also filed a deferred prosecution agreement (“DPA”) that resolved Epsilon’s criminal liability.

Epsilon is one of the largest marketing companies in the world. It uses sophisticated data modeling to identify consumers most likely to respond to its clients’ marketing materials. In connection with the DPA, Epsilon admitted that, from July 2008 through July 2017, Epsilon and its employees knowingly sold modeled lists of consumers to clients engaged in fraud. In particular,

Epsilon sold consumer lists to a number of mass-mailing fraud schemes that sent false “sweepstakes” and “astrology” solicitations to consumers. Those solicitations stated that each consumer recipient had won a large prize or individualized psychic service that they could obtain by paying a fee. In reality, the solicitations — as known to Epsilon employees — were mass-produced mailings and victims who paid a fee received nothing of value. As reflected in the consumer lists sold by Epsilon to the perpetrators of the fraud schemes, the schemes disproportionately affected older and other vulnerable individuals.

Epsilon admitted that it knowingly sold data associated with more than 30 million American consumers to clients engaged in fraudulent mass-mailing schemes. The DPA provides \$150 million in penalties and victim compensation. The majority of the funds, \$127.5 million, will be used for compensating victims of the mass mailing schemes that Epsilon facilitated. The DPA also includes substantial compliance measures designed to prevent Epsilon from facilitating fraud schemes in the future.

U.S. v. KBM Group LLC d/b/a/ iBehavior
(District of Colorado)⁸⁸

On June 14, 2021, the Consumer Protection Branch and the U.S. Attorney’s Office for the District of Colorado filed a criminal information charging KBM Group LLC with conspiracy to commit mail fraud along with

⁸⁷ <https://www.justice.gov/opa/pr/marketing-company-agrees-pay-150-million-facilitating-elder-fraud-schemes>

⁸⁸ <https://www.justice.gov/opa/pr/justice-department-recognizes-world-elder-abuse-awareness-day-files-cases-against-marketing>

a deferred prosecution agreement (“DPA”) that resolved its criminal liability.

KBM Group LLC is a competitor to Epsilon and is another large marketing company that uses data analytics in its “iBehavior” database to provide its clients with modeled lists of potential consumers who may be interested in their products. KBM Group facilitated numerous elder fraud schemes over the past decade through the sale of such lists to the perpetrators of many of the same schemes that Epsilon facilitated.

The DPA in this case provides \$42 million in penalties and victim compensation, with \$33.5 million in victim compensation and an \$8.5 million criminal fine. KBM Group also agreed to implement significant compliance measures designed to prevent it from facilitating fraud schemes in the future.

*U.S. v. Macromark*⁸⁹ and *U.S. v. Newman*⁹⁰
(District of Connecticut)

In September 2020, following an investigation by the Consumer Protection Branch and the U.S. Attorney’s Office for the District of Connecticut, a Connecticut list brokerage firm, Macromark, Inc., pleaded guilty to conspiracy to commit mail and wire fraud for providing lists of potential victims to multiple fraudulent mass mailing schemes. Macromark admitted that, for more than 11 years, it helped fraudulent mailers acquire lists of potential victims and sell their own lists of victims to other mass mailers. Macromark

worked with clients engaged in mail fraud from 2005 until September 2016, when the Consumer Protection Branch obtained a permanent injunction that prohibited Macromark from working with mass mailers sending deceptive prize notification and psychic mailings. Macromark also admitted that the lists it provided to fraudulent clients resulted in losses to victims of at least \$9.5 million.

In April 2021, Norman Newman, a list broker and senior vice president at Macromark, Inc., pleaded guilty to conspiracy to commit mail and wire fraud. In pleading guilty, Newman admitted to knowingly assisting clients in obtaining victim lists for deceptive mass mailing campaigns. Newman’s clients sent fraudulent letters that appeared to be personalized when, in actuality, the same letters were sent to thousands of consumers on the lists that Newman provided. The deceptive mail pieces tricked consumers into paying fees for falsely promised cash prizes and purportedly personalized “psychic” services.

Nursing Home Cases

False Claims

U.S. v. SavaSeniorCare LLC (Middle District of Tennessee with the Civil Division)⁹¹

In May 2021, SavaSeniorCare, LLC and related entities (Sava) agreed to pay more than \$11.2 million to the government and

⁸⁹ <https://www.justice.gov/opa/pr/list-brokerage-firm-pleads-guilty-facilitating-elder-fraud-schemes>

⁹⁰ <https://www.justice.gov/opa/pr/list-broker-pleads-guilty-facilitating-elder-fraud-schemes>

⁹¹ <https://www.justice.gov/opa/pr/svaseniorcare-llc-agrees-pay-112-million-resolve-false-claims-act-allegations>

certain states to resolve civil False Claims Act allegations that Sava caused its skilled nursing facilities (SNFs) to bill the Medicare program for rehabilitation therapy services that were not reasonable, necessary or skilled, and that Sava billed the Medicare and Medicaid programs for grossly substandard skilled nursing services. The settlement resolved allegations that between October 2008 and September 2012, Sava knowingly submitted false claims for rehabilitation therapy services as a result of a systematic effort to increase its Medicare billings through corporate-wide policies and practices, by exerting significant pressure on its SNFs to meet unrealistic financial goals. The settlement also resolved allegations that between October 2008 and September 2012, Sava knowingly submitted false claims to Medicaid for coinsurance amounts for rehabilitation therapy services for beneficiaries eligible for both Medicare and Medicaid and for whom Sava also allegedly submitted or caused the submission of false claims to Medicare for those services. The settlement further resolved allegations that between January 2008 and December 2018, Sava knowingly submitted false claims for payment to Medicare and Medicaid for grossly and materially substandard and/or worthless skilled nursing services. In connection with the settlement, Sava entered into a five-year chain-wide Corporate Integrity Agreement with the Department of Health and Human Services Office of Inspector General.

C. Americans with Disabilities Act

The Civil Rights Division (CRT) contributes to the advancement of elder justice through its enforcement of the Americans with Disabilities Act of 1990 (ADA). According to the U.S. Census Bureau's American Community Survey, 24.1% of people between the ages of 65 and 75, and 47.1% of people age 75 and older, reported having some type of disability in 2019. CRT works to protect the rights of older Americans with disabilities by, for example, ensuring that counties, cities, towns, and villages comply with the ADA and eliminate physical and communication barriers that prevent people with disabilities from participating fully in community life. CRT's Project Civic Access has ensured the accessibility of a broad range of public facilities, from libraries and parks to courthouses and polling places, in localities in all 50 states, as well as Puerto Rico and the District of Columbia. CRT also works to ensure that people with disabilities, including older Americans, are not unnecessarily institutionalized, in accordance with the ADA's requirement that public entities administer their services, programs, and activities in the most integrated settings appropriate to the needs of individuals with disabilities.

During the reporting period, the Department entered into 65 ADA settlement agreements and an additional 23 informal ADA resolutions, many of which benefit older Americans.

For example, in December 2020, the Department entered into an eight-year settlement agreement with the State of North Dakota. The agreement resolved complaints alleging that North Dakota unnecessarily institutionalizes people with physical disabilities, including older adults, in nursing facilities, instead of providing them the services they need to live in the community. It requires North Dakota to expand services so that individuals who are in, or at risk of

entering, a nursing facility have a meaningful choice about where to live, including in their own homes. The state will provide these services to more than 2,500 people, helping them to assess their options, decide where they would like to live, and arrange for community-based services. These services include assistance in finding accessible housing and assistance with daily activities such as bathing and dressing.

PUBLIC OUTREACH, AND PROFESSIONAL RESOURCES AND TRAINING

A. Overview

The Elder Abuse Prevention and Prosecution Act identifies the need for training and resources for a variety of elder justice professionals, including those at the state and local level. The Department provides and/or supports the development of training, resources, and tools to maximize the ability of federal, state, and local elder justice professionals to respond vigorously and effectively to elder abuse, neglect, and financial exploitation and fraud committed against older Americans. Some of these efforts are described below. A complete listing of the Department's training events is provided in Appendix B.

Simultaneously, the Department recognizes the importance of raising public awareness about elder abuse to prevent and identify victimization against older adults. Components throughout the Department are actively engaged in outreach efforts throughout the year. Several examples are provided below, and a detailed list of public outreach events that components within the Department arranged or participated in is available in Appendix B.

B. Public Outreach

Elder Justice Website

The Elder Justice Website⁹² is the Department's central hub for elder justice training, resources and information on elder abuse and financial fraud, with nearly half a million page views between July 2020 and June 2021. The Department uses its website to provide information directly to older Americans. Therefore, the website provides information and resources for older adults and their loved ones in four sections of the website: About Elder Abuse⁹³ provides warning signs and scenarios for different types of abuse; the Neighborhood Map⁹⁴ provides access to different types of help in every state; Report abuse⁹⁵ connects older adults with reporting agencies in each state; and finally, a series of informative elder abuse pamphlets is available in English and Spanish.⁹⁶ The public outreach section of the website is also available in Spanish.⁹⁷

⁹² <https://www.justice.gov/elderjustice>

⁹³ <https://www.justice.gov/elderjustice/about-elder-abuse>

⁹⁴ <https://www.justice.gov/elderjustice/support/resources-neighborhood>

⁹⁵ <https://www.justice.gov/elderjustice/find-support-elder-abuse>

⁹⁶ <https://www.justice.gov/elderjustice/eji-brochures>

⁹⁷ <https://www.justice.gov/elderjustice-espanol>

National Elder Fraud Hotline

The Department launched the National Elder Fraud Hotline on March 3, 2020. The hotline, managed by the Office for Victims of Crime, helps older adults who may be victims of financial fraud. The hotline is staffed with experienced case managers who provide personalized support to assist callers in reporting suspected fraud to the relevant agencies and offer resources and referrals to other appropriate services as needed. If requested, case managers will also help submit a complaint form to the FBI, the Internet Crime Complaint Center (IC3) for Internet-facilitated crimes, or the Federal Trade Commission (FTC), when applicable. Case management staff have previous experience as adult protective services social workers/investigators; ombudsmen; victim advocates specializing in elder abuse and financial crimes and exploitation; clinical supervisors; mental health counselors and case managers; housing coordinators; and health and social services case managers. All staff have experience in the human services field and expertise in providing telephonic case management, coordination, and referrals.



From the launch through June 31, 2021, the hotline received 16,048 calls,⁹⁸ 10,958 of which reached hotline staff.

On June 30, 2021, in commemoration of World Elder Abuse Awareness Day (WEAAD), staff from the National Elder Fraud Hotline provided examples of common types of financial fraud that occur among the older adult population, along with tips on how to identify a scam. Presenters also provided ideas for caregivers to help identify when an older adult may be experiencing a fraudulent situation and how to address it with the older adult. During the session with 152 participants, presenters received 80 questions.

Since August 2020, nine webinars about the National Elder Fraud Hotline have been hosted by various organizations, including the Executive Office for United States Attorneys, the National Adult Protective Services Association, and The University of Pittsburgh Medical Center. Reaching over 750 participants, presenters covered frequently asked questions and common scams. See Appendix B for details.

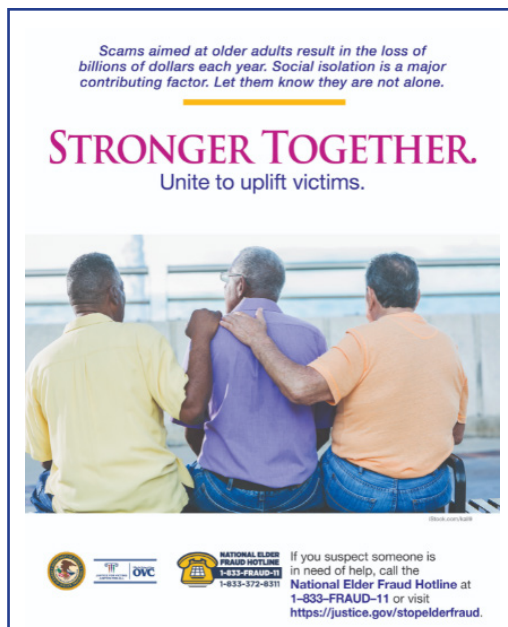
National Crime Victims' Rights Week Resource Guide

Each year, the Office for Victims of Crime (OVC) produces the National Crime Victims' Rights Week (NCVRW) Resource

⁹⁸ The total number of calls (16,048) includes those that dropped, were disconnected, or came from people who left voicemails that did not require a callback.

Guide to help communities and victim assistance providers promote awareness of crime victim issues by providing a wide array of outreach tools and sample materials. In 2021, the Resource Guide⁹⁹ featured a public awareness poster (in English¹⁰⁰ and Spanish¹⁰¹) that highlighted elder fraud and the National Elder Fraud Hotline. The posters, downloaded over 250 times, are available for customization by local programs. In April 2021, hard copies of this poster were disseminated to over 9,000 constituents nationwide.

Additionally, OVC offered a sample letter to the editor on protecting older adults from fraud during the pandemic, which included a referral to the National Elder Fraud Hotline. This section of the Resource Guide was downloaded over 250 times.



⁹⁹ <https://ovc.ojp.gov/ncvrw2021/overview>

¹⁰⁰ <https://ovc.ojp.gov/ncvrw2021/resource-guide/elder-fraud-awareness-poster-508.pdf>

¹⁰¹ <https://ovc.ojp.gov/ncvrw2021/resource-guide/elder-fraud-sp-508.pdf>

¹⁰² <https://www.youtube.com/watch?v=3XiTUXfXfxo>

National Elder Fraud Hotline Awareness Resources

In April 2021, through an interagency agreement with the U.S. Postal Inspection Service, the National Crime Victims' Rights Week Theme Poster and complementary hotline flyer were displayed in thousands of post offices throughout the Nation. The flyer included the phone number for the National Elder Fraud Hotline.

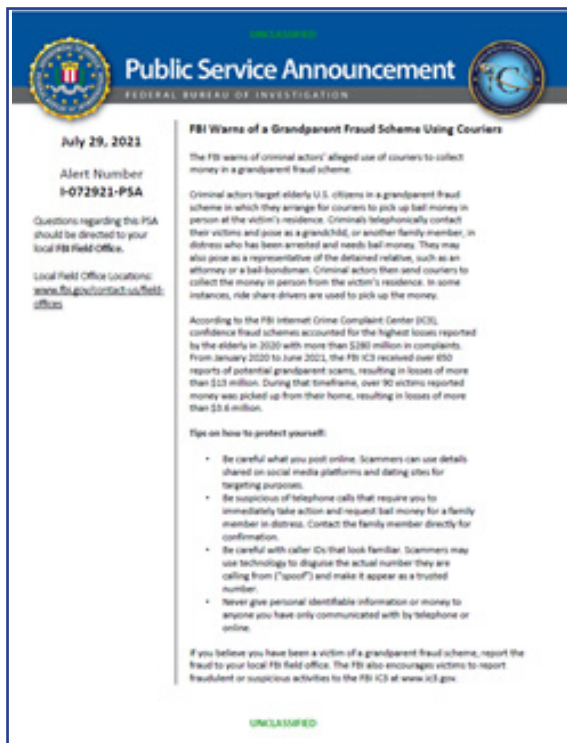
U.S. Attorney's Office for the Southern District of West Virginia Public Messaging Campaign

In conjunction with the observance of World Elder Abuse Awareness Day, the U.S. Attorney's Office for the Southern District of West Virginia released a public messaging campaign in June, 2021, featuring "Financial Scams -- Deceit and Devastation."¹⁰² The YouTube video presents the stories of two victims of financial scams, along with professionals describing ways to avoid victimization. Reporting to IC3 is advised and the National Elder Fraud Hotline number is provided as a resource.



FBI's Public Awareness Efforts

In support of the Department's elder justice efforts, the FBI conducted various forms of community outreach to raise public awareness of elder fraud and abuse and provided training, resources, and tools to caregivers and those who provide services to older adults. Given the impact of COVID-19, the FBI leveraged its relationships with media outlets in order to increase its reach and turned to virtual mediums where it could not safely conduct in-person events.



FBI field offices provided elder justice-related presentations to retirement community members and behavioral health specialists, financial advisors, financial institutions, and adult protective services organizations in order to speak directly to potential victims, as well as those who may be witnesses to their victimization. Many field offices provided interviews on local and national media outlets featuring information regarding topics such as imposter, romance, and kidnapping scams. Offices effectively utilized Twitter to efficiently bring awareness to elder fraud matters. The FBI also communicates with the public by issuing Public Service Announcement (PSAs) such this one: FBI Warns of a Grandparent Fraud Scheme Using Couriers.¹⁰³

Several offices created dedicated working groups and liaison relationships amongst local police departments, private sector partners, and DOJ colleagues to address elder fraud from multiple viewpoints. Continuing its innovative approach to outreach, the FBI participated in an AARP podcast titled "The Perfect Scam," in a two-part episode highlighting a case involving an 80-year-old victim of an international scam. Lastly, several offices provided presentations at colleges and universities, where students eager to supplement their income often turn to money mule activity, thus facilitating elder fraud. A complete listing of the FBI's training and outreach efforts can be found in Appendix B.

¹⁰³ <https://www.ic3.gov/Media/Y2021/PSA210729>

C. Elder Justice Professionals: Training and Resources

All Elder Justice Professionals

Elder Justice Website

As noted above, the Elder Justice Website¹⁰⁴ is the Department's central hub for elder justice training, resources and information on elder abuse and financial fraud, with nearly half a million page views between July 2020 and June 2021. The Elder Justice Website supports the Department's enforcement and programmatic efforts to combat elder abuse, neglect, and financial exploitation and fraud that target the nation's older adults. The website's primary audience includes elder justice professionals such as prosecutors, law enforcement officers, victim specialists, and multidisciplinary teams.

Elder Justice Initiative Webinar Series

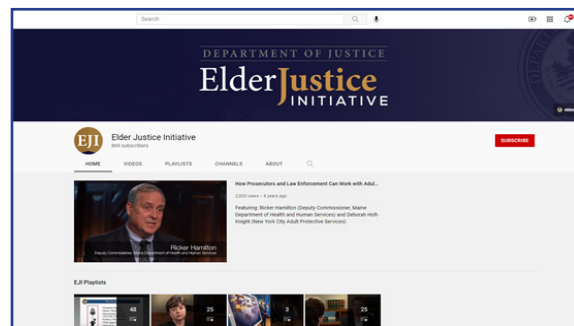
Each year, the Elder Justice Initiative hosts a series of webinars on cutting-edge topics taught by seasoned elder justice professionals. In this reporting period, new webinars included:

- Tackling Transnational Robocall Scams: The Importance of State and Federal Partnerships¹⁰⁵ (April 13, 2021)

- Programs For Older Adults Who Have Experienced Financial Exploitation¹⁰⁶ (March 4, 2021)
- Law Enforcement Investigations of Financial Exploitation and Fraud of Older Americans¹⁰⁷ (November 18, 2020)
- Big Risks, Big Rewards: Overcoming Obstacles to Elder Abuse Prosecutions¹⁰⁸ (October 22, 2020)
- What Data Reveals About Administering Capacity Assessments¹⁰⁹ (October 8, 2020)
- The Neuroscience behind Financial Scams¹¹⁰ (July 14, 2020)

Elder Justice Initiative YouTube Channel

In addition to the Elder Justice Website, the Elder Justice Initiative (EJI) hosts its own YouTube Channel¹¹¹ as an additional avenue for outreach. The Webinar series described above, and all of its digital media, are available on the EJI YouTube Channel.



¹⁰⁴ <https://www.justice.gov/elderjustice>

¹⁰⁵ <https://www.justice.gov/elderjustice/video/tackling-transnational-robocall-scams-importance-state-and-federal-partnerships>

¹⁰⁶ <https://www.justice.gov/elderjustice/video/programs-older-adults-who-have-experienced-financial-exploitation>

¹⁰⁷ <https://www.justice.gov/elderjustice/video/law-enforcement-investigations-financial-exploitation-and-fraud-older-americans>

¹⁰⁸ <https://www.justice.gov/elderjustice/video/big-risks-big-rewards-overcoming-obstacles-elder-abuse-prosecutions>

¹⁰⁹ <https://www.justice.gov/elderjustice/video/what-data-reveals-about-administering-capacity-assessments>

¹¹⁰ <https://www.justice.gov/elderjustice/video/neuroscience-behind-financial-scams>

¹¹¹ <https://www.youtube.com/channel/UC430DwoDeZmhjWxH3eVxTA/featured>

Office for Victims of Crime Elder Justice Resources

The Office for Victims of Crime (OVC) develops publications and multimedia products on emerging issues, promising practices, policy developments, and training and technical assistance and skills-building tools to help improve responses to victims of crime. The products from an array of OVC's national scope training and technical assistance discretionary grants, awarded under OVC's FY 2017 Field-Generated Innovations in Addressing Elder Abuse and Financial Exploitation grants, are available on the Elder Justice Website.¹¹²

National Organization of State Offices of Rural Health (NOSORH) Newsletter

In October 2020, the Elder Justice Initiative drafted a short article for the NOSORH Newsletter alerting the 50 State Offices of Rural Health administrators to elder abuse and sharing a resource describing adult protective services that could be shared with their constituents. The short article reads:

Approximately 20% of older adults experience some form of elder abuse (physical abuse, psychological abuse, sexual abuse, financial exploitation, caregiver neglect) each year. The effects of elder abuse on older Americans are devastating and lead to diminished

quality of life. To ensure elder abuse victims receive the services they need, each state has implemented adult protective services (APS), a government agency to receive reports of elder abuse and (if eligible) arrange for services to mitigate or eliminate the abusive situation. However, not all professionals are familiar with APS. You are invited to read this two-page flyer, [Adult Protective Services: What You Must Know](#),¹¹³ to learn about working with APS, a critical partner in the fight against elder abuse.

Specific Professions

Judges Training and Resources

National Council of Juvenile and Family Court Judges/Futures Without Violence Webinars for Judges

As part of the Enhancing Judicial Skills on Abuse in Later Life project, the Office on Violence Against Women's technical assistance providers held in-person judicial education events for judges from the Abuse in Later Life grantee communities and potential grantee communities. Due to COVID-19, the project transitioned from in-person events to state-specific virtual trainings to assist judges in recognizing and responding to cases of elder abuse. The complete list of webinars is provided in Appendix B.

¹¹² <https://www.justice.gov/elderjustice/mdt-resources>

¹¹³ <https://ncea.acl.gov/NCEA/media/publications/APS-Fact-Sheet.pdf>

Prosecutors Training and Resources

Prosecutor-Investigator Community

The Prosecutor-Investigator Community is formally called The National Elder & Dependent Adult Abuse Community,¹¹⁴ an online forum hosted by the California District Attorneys Association (CDA) on its Sidebars platform, where prosecutors and investigators from across the country can come together and collaborate on issues involving elder abuse prosecution. The Community provides opportunities for discussion, access to resources, and a mechanism to learn about upcoming events.

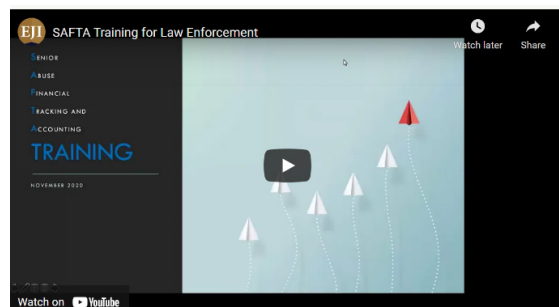
Annual Elder Abuse and Community Action Seminar

On October 30, 2020, the Elder Justice Initiative participated in the Annual Elder Abuse and Community Action Seminar for Stark County and surrounding Ohio counties, discussing elder abuse investigations and prosecutions and the value of multidisciplinary teams. The audience was comprised of over 200 attendees, including judges, prosecutors, adult protective services, victim witness advocates, law enforcement officers, and other court personnel.

Law Enforcement Training and Resources

SAFTA Training with Michigan Law Enforcement

SAFTA (Senior Abuse Financial Tracking and Accounting) Tool¹¹⁵ was developed to provide law enforcement with a simplified tool for investigating suspicious financial patterns and prosecuting cases of elder financial exploitation. The toolkit includes the SAFTA tool (an Excel macro-enabled worksheet), a training guide, and subpoena template. In November 2020, the Elder Justice Initiative arranged through Scott Teter, Division Chief, Michigan Office of Attorney General, to provide a training on SAFTA for Michigan law enforcement. The training was delivered by SAFTA's creator, Karen Webber of Webber CPA, PLLC, with assistance from SAFTA's Technical Assistance Provider James Foley, Vice President of Curriculum Development & Training at the National White Collar Crime Center (NW3C). The training was recorded and is available on the MI-TRAIN Online Learning Site for Michigan state police and is also available on the Elder Justice Initiative's YouTube Channel.¹¹⁶



¹¹⁴ <https://www.justice.gov/elderjustice/national-elder-dependent-adult-abuse-community>

¹¹⁵ <https://www.justice.gov/elderjustice/safta-senior-abuse-financial-tracking-and-accounting-tool-toolkit>

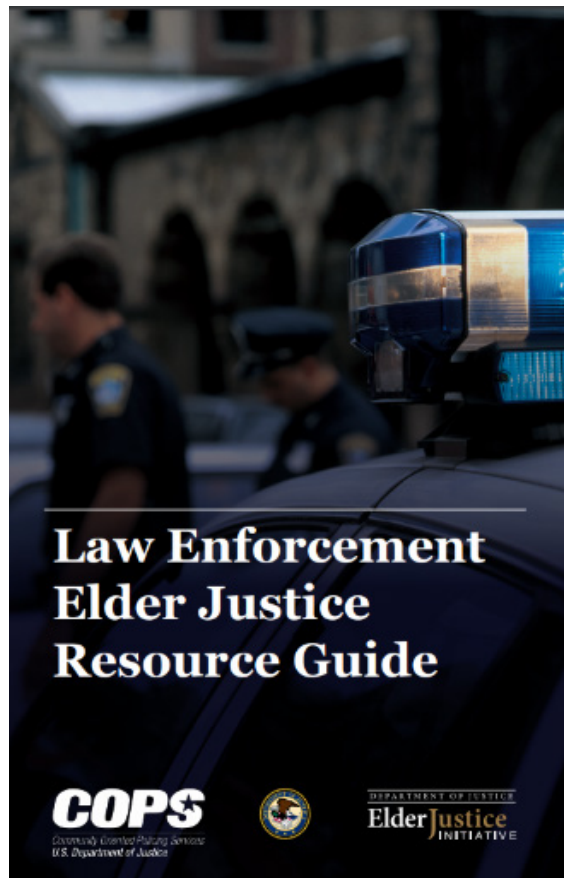
¹¹⁶ <https://www.justice.gov/elderjustice/video/safta-training-law-enforcement>

Law Enforcement Elder Justice Resource Guide and Spark Video

In May 2021, in commemoration of Police Week the COPS Office and the Elder Justice Initiative released the Elder Justice Resource Guide for Law Enforcement, with the following note to law enforcement:

We thank members of law enforcement for their service and sacrifice. To help support law enforcement in their service to older Americans, the Department's Elder Justice Initiative and Office of Community Oriented Policing Services (COPS) have prepared a resource guide for law enforcement officers. We hope this guide will be useful and support their efforts.

The Elder Justice Resource Guide for Law Enforcement¹¹⁶ is a catalogue of elder justice resources for law enforcement. The Guide contains links to relevant training, tools and resources necessary to effectively respond to elder abuse, neglect, and financial exploitation and fraud.



As another dissemination tool, the Department released a spark video,¹¹⁸ providing an attention-grabbing description of many of the Department's elder justice resources.

These two resources were released together in an e-blast through each of our national law enforcement partners as well as at least one law enforcement training entity in each state.

¹¹⁸ <https://www.justice.gov/elderjustice/video/eji-law-enforcement-elder-justice-resources-video>

You Are Not Alone (YANA) Podcast

In November 2020, the COPS Office in collaboration with the Elder Justice Initiative released a podcast for law enforcement titled “You Are Not Alone: A Law Enforcement Approach to Monitoring the Needs of Vulnerable Citizens.”¹¹⁹ The podcast describes the You Are Not Alone (YANA) Program as implemented in the Paradise Valley (Arizona) Police Department. YANA provides older community residents living alone with a connection to law enforcement volunteers who regularly check on residents to ensure their health and safety and reduce the risk of financial exploitation. These older residents can live independently, but do not have the support network should an emergency occur. This program provides peace of mind for older community residents while promoting independence so important for successful aging. The program is an automated, proactive approach that supports these citizens without overburdening department resources, making this readily reproducible program a valuable public service for any community. The 28-minute podcast was sent electronically to more than 10,200 subscribers and also is available on the COPS Office Elder Justice Training Portal.¹²⁰

EAGLE Interviewing Older Adults Roll Call Video

In partnership with the National Center on Elder Abuse, the Elder Justice Initiative released in November 2020 a new roll

call video to assist law enforcement in interviewing older adults simply titled “Interviewing Older Adults.”¹²¹ Developed by law enforcement professionals for law enforcement professionals, the seven minute video provides information on tips to most effectively interview older adults.



Series of Three Law Enforcement Flyers on Working with Adult Protective Services

As part of the Department’s efforts to address rural disparities, the Elder Justice Initiative collaborated with the Administration for Community Living, the National Center on Elder Abuse’s EAGLE, and the Adult Protective Services Technical Assistance Resource Center (APS TARC) to develop three one-page flyers¹²² specifically for law enforcement on working with adult protective services. The series is based on the belief that our response to elder abuse is stronger when law enforcement and adult protective services work together. The series included:

- What is Adult Protective Services?¹²³
- Adult Protective Services: Your Partner in Combatting Elder Abuse¹²⁴
- Law Enforcement: Building Stronger Cases with Elder Abuse Multidisciplinary Teams¹²⁵

¹¹⁹ https://cops.usdoj.gov/html/podcasts/the_beat/12-2020/The_Beat_Mcghee.mp3

¹²⁰ <https://copstrainingportal.org/elder-justice-resources/>

¹²¹ <https://www.youtube.com/watch?v=qM6htsLe604>

¹²² <https://www.justice.gov/elderjustice/working-collaboratively>

¹²³ <https://www.justice.gov/file/1387136/download>

¹²⁴ <https://www.justice.gov/file/1401716/download>

¹²⁵ <https://www.justice.gov/file/1387136/download>



To commemorate WEAAD, the flyers were launched in June 2021. The flyers were released through all of our national law enforcement organization partners as well as at least one law enforcement training organization in each state. In addition to the Department's dissemination, each of our partners have released the flyers to their constituents ensuring wide dissemination.

COPS Office Community Policing Dispatch Articles

The Community Policing Dispatch¹²⁶ is the award-winning e-newsletter of the Office of Community Oriented Policing Services (COPS Office). The Dispatch has published a number of elder justice articles over the past year, including:

- *Countdown to World Elder Abuse Awareness Day Featuring WEAAD Warriors*¹²⁷

The COPS Office partnered with the National Center on Elder Abuse (NCEA) to highlight their new resources to help communities prepare for the 2021 World Elder Abuse Awareness Day (WEAAD).¹²⁸ The article also featured the WEAAD Warrior, Douglas County (Nevada) Sheriff's Office Good Neighbor Program, which the COPS Office funded in July 2020. In April 2021, the article was sent electronically to more than 9,580 subscribers.

- *Exposing the Scammers: A Wyoming Sheriff's Office Fights Financial Crimes Against Seniors*¹²⁹
- As also referenced in Programmatic Highlights, a Wyoming detective shares his experience with NW3C's EAGLE Online Training, touting how beneficial online training is for small communities and how that training was used to develop community outreach to address

¹²⁶ <https://cops.usdoj.gov/html/dispatch/about.html>
¹²⁷ https://cops.usdoj.gov/html/dispatch/04-2021/countdown_weaad.html
¹²⁸ <https://eldermistreatment.usc.edu/weaad-home/>
¹²⁹ https://cops.usdoj.gov/html/dispatch/06-2021/exposing_the_scammers.html

financial scams affecting older residents in the community. In June 2021, the article was sent electronically to more than 9,580 subscribers.

- *Law Enforcement Working with Adult Protective Services*¹³⁰

In commemoration of 2021 WEAAD, the National Center on Elder Abuse authored a short article on WEAAD, elder abuse, and alerting readers to a newly released series of three flyers for law enforcement on working with adult protective services, as described earlier, including links to the three flyers. In June 2021, the article was sent electronically to more than 9,580 subscribers.

- *Protecting Your Community from Phone Scammers*¹³¹

This article announced an upcoming webinar titled “Tackling Transnational Robocall Scams: The Importance of State and Federal Partnerships.” The article conveyed that the webinar would discuss what the scams are and how they work. The Webinar delved into local and state law enforcement’s vital role in the fight against these scams. It also described investigative techniques that state and local law enforcement can use in the fight against transnational scammers. Finally, it touched upon public education tools that can help community members protect themselves from scammers. The article also identified the presenters as

Jolee Porter, Assistant U.S. Attorney, Northern District of Georgia, currently detailed to the Transnational Elder Fraud Strike Force at the U.S. DOJ Consumer Protection Branch; Jon Heslep, Senior Special Agent, Office of the Inspector General, Social Security Administration; and Margaret Moore, Detective, Aiken (South Carolina) Department of Public Safety. In March 2021, the article was sent electronically to more than 9,580 subscribers.

- *Law Enforcement Investigations of Financial Exploitation and Fraud of Older Americans*

This article announced an upcoming webinar titled “Law Enforcement Investigations of Financial Exploitation and Fraud of Older Americans.” The announcement conveyed that Fairfield (Connecticut) Police Chief Gary MacNamara (ret.) would host a lively discussion with three widely respected and highly experienced financial exploitation detectives and investigators and that attendees would learn tips for identifying evidence, undue influence, and how to manage issues such as capacity, to name a few. Training, tools, and resources developed by the U.S. Department of Justice to facilitate financial exploitation investigations were reviewed. The stellar panel of presenters included:

¹³⁰ https://cops.usdoj.gov/html/dispatch/06-2021/aps_flyers.html

¹³¹ https://cops.usdoj.gov/html/dispatch/03-2021/protecting_your_community_from_phone_scammers.html

- Skip Swain, Detective, Fresno County (California) Sheriff’s Office Elder Abuse Unit
- Charles Szatkowski, Detective, Colorado Springs Police Department
- Gary MacNamara, Chief of Police (ret.), Fairfield (Connecticut) Police Department
- Vonda Matthews, Policy Analyst, COPS Office, U.S. Department of Justice
- Andy Mao, Coordinator, Elder Justice Initiative, U.S. Department of Justice

In November 2020, the article was sent electronically to more than 9,580 subscribers.

COPS Office Funds the Re-Establishment of the National Association of Triads

The COPS Office funded the National Sheriffs’ Association (NSA) to re-establish the National Association of Triads. Triad is a national community policing concept that partners law enforcement agencies with older adult volunteer groups and older adult-related community services to educate older adults on crime and fraud, to reduce crime against the elderly, and to eliminate the unwarranted fear of crime. There are about 680 Triad Councils in 32 states with approximately 17,000 volunteers throughout the United States. The newly revamped National Association of Triads is serving as a clearinghouse of information, best practices, and trends in crimes targeting older adults

and is working with state and local triads on national training. Since the launch in January 2021, the NSA hosted a webinar titled “Understanding the Challenges That Affect the Older Adult for Law Enforcers” in May 2021 and has been producing a quarterly newsletter. To date, the website has had 1,253 hits, and the newsletter goes out to 814 recipients.

Civil Legal Attorneys Training

OVC’s Online Civil Legal Aid Training

OVC’s Training and Technical Assistance Center provides a series of online training modules for civil legal aid attorneys¹³² that offer a variety of information, tools, and resources to identify and respond to elder abuse, including Domestic Violence and Sexual Assault; Financial Fraud and Exploitation; Practical and Ethical Strategies; and What Lawyers Need to Know. In 2020, there were 5,154 total completions for all four training modules.

Multidisciplinary Teams Training and Resources

Elder Justice for All - Protecting the Elderly and the Disabled

On June 11, 2021, the Elder Justice Initiative participated in the Ohio Elder Justice for All - Protecting the Elderly and the Disabled Live Interactive Webinar, initially discussing elder abuse and financial exploitation generally, and then turning its focus to building

¹³² <https://www.ovcttac.gov/ElderAbuse/index.cfm?nm=wbt&ns=ot&nt=ea>

Financial Abuse Specialty Teams (FASTs) for Lorain and Stark Counties. The attendees included over 200 judges, prosecutors, attorneys, law enforcement, adult protective services and other social workers, and other first responders.

National Clearinghouse on Abuse in Later Life Collaborative Community Responses Training

A series of webinars was arranged by the National Clearinghouse on Abuse in Later Life for the Office on Violence Against Women's Abuse in Later Life grantees. Grantees are required to establish or support multidisciplinary collaborative community responses to victims of abuse in later life, including domestic violence, dating violence, sexual assault, stalking, financial exploitation, and neglect. The webinars address enhancing victim safety and improving offender accountability by working collaboratively. A complete list of the webinars is available in Appendix B.

Multidisciplinary Team Technical Assistance Center

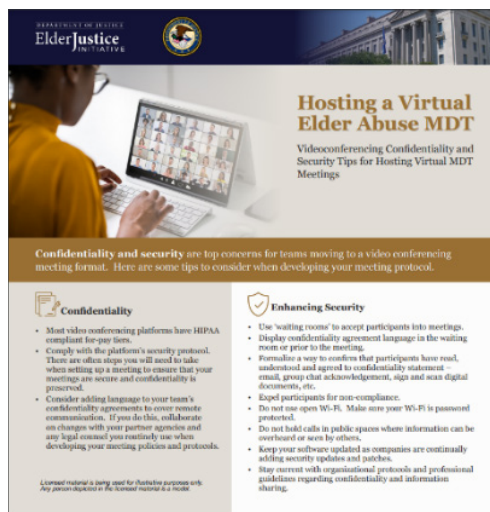
Multidisciplinary teams (MDTs) are considered best practice when responding to elder abuse. To facilitate a multidisciplinary response, the Elder Justice Initiative launched the Multidisciplinary Team Technical Assistance Center (MDT TAC) in 2016, providing consultations, training and

resources for elder justice MDTs. Several additional resources were released over the past year.

Adapting Your MDT to a Virtual Environment Series of Flyers

In response to COVID-19, the MDT TAC developed three flyers to assist MDTs in transitioning to online meetings. The flyers were developed to accompany an MDT TAC webinar titled "Adapting Your MDT to a Virtual Environment."¹³³ The flyers provide tips and items to consider when developing materials for virtual team meeting. Launched in August, 2020, the three flyers included:

- Hosting a Virtual Elder Abuse MDT¹³⁴
- Teleconferencing Considerations¹³⁵
- Virtual Meeting Facilitation Tips¹³⁶



¹³³ <https://www.justice.gov/elderjustice/video/adapting-your-mdt-virtual-environment>

¹³⁴ <https://www.justice.gov/file/1304531/download>

¹³⁵ <https://www.justice.gov/file/1304526/download>

¹³⁶ <https://www.justice.gov/file/1304521/download>

MDT Quick Start Guide

The MDT TAC launched in July 2020 the Quick Start Guide, designed to complement the Elder Abuse MDT Guide and Toolkit¹³⁷ by giving a quick overview of the most significant steps needed to create a strong MDT.¹³⁸ As a digital document, each section is hyperlinked to corresponding content in the Guide so that users can take a deeper dive into the material most relevant to their needs.



in communicating with and learning from one another. This community includes a traditional moderated listserv, a documents library for sharing relevant resources, and provides the ability for members to message each other directly. This project is one of a series of resources created by the Elder Justice Initiative to enhance communication and collaboration among elder justice projects across the country and support the development and sustainability of elder abuse MDTs.



Elder Justice Network Locator Map

Elder justice professionals across the country are striving daily to improve outcomes for abused older adults through coordinated prevention, intervention and policy teams. Identifying these teams and making meaningful connections between those doing similar work is challenging. The MDT TAC launched the Elder Justice Network Locator Map¹⁴⁰ in October 2020, a tool designed to shine a light on elder justice teams of all types across the country and foster collaboration by making it easier to identify such teams. The Map hit a milestone in January 2021, with 300 teams joining the Map.

Elder Abuse Multidisciplinary Team Peer Support Community

In collaboration with the California District Attorneys Association (CDA), the MDT TAC launched in July 2020 a peer support community¹³⁹ to facilitate elder justice MDTs

¹³⁷ <https://www.justice.gov/elderjustice/mdt-toolkit>

¹³⁸ <https://www.justice.gov/file/1284316/download>

¹³⁹ <https://www.justice.gov/elderjustice/national-elder-abuse-mdt-peer-support-community>

¹⁴⁰ <https://www.justice.gov/elderjustice/elder-justice-network-locator-map>



MDT Highlighted Network Blog Post

The MDT TAC is proud to feature the accomplishments of MDTs through the MDT Highlighted Networks¹⁴¹ section of the Elder Justice Website, featuring teams on a rotating basis that demonstrate a promising practice, a unique model, or have something novel and of value to offer others in the field. Currently, the Ohio I-Teams are the featured team. The state of Ohio has a unique approach to MDTs, also known as interdisciplinary teams (I-Teams). On December 14, 2020, the MDT TAC released a blog post disseminating information about the Highlighted Networks feature.

Federal, State and Local Law Enforcement Collaborations

In addition to multidisciplinary teams, the full force of the Department’s enforcement efforts is exponentially enhanced by collaborations with state and local law enforcement. A cursory review of Appendix B reveals significant efforts towards establishing and maintaining these critical connections, both formal and informal, that facilitate the Department’s ability to hold federal offenders accountable. One example of this types of collaboration is depicted in the webinar (listed earlier) titled “Tackling Transnational Robocall Scams: The Importance of State and Federal Partnerships.”¹⁴² The Department is sincerely appreciative of the many partnerships formed with state and local law enforcement.

Elder Justice Initiative
Multidisciplinary Team Technical Assistance Center

Highlighted networks

The Elder Justice Initiative presents a new **Highlighted Networks** series spotlighting elder abuse teams that demonstrate promising practices, unique models, or offer novel ideas to the field.

Ohio I-Teams
 The state of Ohio's Interdisciplinary Teams (I-Teams) demonstrate a unique approach to multidisciplinary teams. In 2015, Ohio state code mandated the formation of elder abuse I-Teams at the county level. Ohio is one of only a handful of states which such mandates. [Read More here](#)

We would like to thank the Ohio Adult Protective Services team for sharing information about the elder justice work happening in their state and for contributing more than **70 teams** to The Elder Justice Network Locator Map.

View our **Highlighted Networks** page to learn more about Ohio elder abuse I-Teams and view past highlighted networks.

Networks interested in being considered for the Highlighted Networks series, may email Tabetha.J.Davies@shareprodding.gov.

If your network is not currently listed on the Locator, you may submit the network name, type of network, address, phone number, web and email address to be considered for inclusion to Tabetha.J.Davies@shareprodding.gov.

Please note that for-profit organizations and dot coms cannot be included. Other rules may apply. Submission is not a guarantee of inclusion in the Locator.

¹⁴¹ <https://www.justice.gov/elderjustice/highlighted-networks>

¹⁴² <https://www.justice.gov/elderjustice/video/tackling-transnational-robocall-scams-importance-state-and-federal-partnerships>

VICTIM SUPPORT

A. Overview

The Department is committed to directly and indirectly assisting older victims of crime. Victim Specialists at the federal level provide direct victim services, and formula grants to states support victim services programming at the local level. Whether directly or indirectly, the Department provides resources to help victims recover and regain their sense of well-being. Outlined below are the many ways in which the Department is fulfilling this commitment. A complete list of victim services grants is available in Appendix C.

B. Executive Office for U.S. Attorneys Victim Witness Program

Victim Witness personnel work closely with prosecutors, law enforcement, and other staff members to ensure that elder abuse victims are treated with respect, know their rights, and understand their role within the criminal justice system. In addition to assisting older victims in the federal system, Victim Witness personnel assist Elder Justice Coordinators in public outreach efforts. Below are several examples of this important work.

Highlights

U.S. Attorney's Office for the District of Rhode Island

During the reporting period, the Elder Justice Coordinator and Victim Witness Coordinator in the U.S. Attorney's Office for the District of Rhode Island (USAO-RI) participated in weekly virtual meetings hosted by Age-Friendly Rhode Island (AGRI), a coalition of community and government agencies; healthcare and social service providers; advocacy and faith-based organizations; and business, academic, and municipal leaders; who are committed to communication, collaboration, and strengthening support systems for older adults. They also conducted three virtual presentations for AGRI during the reporting period. In July 2020, the USAO-RI Elder Justice Coordinator and Victim Witness Coordinator partnered with the Office of the Rhode Island Attorney General Elder Abuse Unit to give a presentation on elder abuse and fraud. In January 2021, the Elder Justice Coordinator and Victim Witness Coordinator worked with the U.S. Postal Inspector to present information on fraud, responsiveness to victims, and the prosecution process, for 75 elder-

specific providers of AGRI's Social Isolation Workgroup. In May 2021, the Victim Witness Coordinator provided AGRI with a brief presentation on "grandparent scams" in response to an increase in these types of crimes in the district.

U.S. Attorney's Office for the District of Puerto Rico

On December 1, 2020, the U.S. Attorney's Office for the District of Puerto Rico (USAO-PR) launched an elder fraud education and prevention public service campaign to raise awareness about the different types of fraud associated with the COVID-19 pandemic. The campaign was designed to advise older adults and their loved ones on how to avoid becoming victims of these scams and to inform the public about their options for reporting suspected fraud. The campaign included a press release, radio spots, interviews, newspaper ads, and the implementation of an elder fraud hotline. The USAO-PR Victim Witness Coordinator played an important role in the development and implementation of the campaign. Specifically, the Victim Witness Coordinator assisted the Public Affairs Specialist in preparing the educational materials and helped organize a meeting with agency heads to launch the media campaign. Additionally, the Victim Witness Coordinator assisted with preparation of press releases and organization of a press conference. The Victim Witness Coordinator has worked to address the needs of numerous citizens that have contacted USAO-PR requesting

information and assistance following the campaign.

U.S. Attorney's Office for the Western District of Washington

In *U.S. v. Susan Thompson*, the U.S. Attorney's Office for the Western District of Washington (USAO-WAW) secured a conviction against the defendant for wire fraud, in violation of Title 18 U.S.C. § 1343. The defendant completed 139 unauthorized wire transactions in which she transferred funds from the victim's bank account into her personal bank account. The defendant had access to the victim's bank accounts because she volunteered to assist the victim with online banking, knowing the victim was unable to manage or use the online banking and bill pay systems that the victim's spouse created before passing away. The older victim preferred to attend the sentencing hearing and provide an oral victim impact statement in person. This prompted the Assistant U.S. Attorney to file a motion to continue the sentencing hearing. When the court denied the government's motion, the USAO-WAW Victim Witness Specialist helped prepare the victim to deliver the statement remotely. Knowing that the victim's discomfort with technology was a vulnerability that enabled the defendant to commit her crime, the Victim Witness Specialist worked with the victim to ease the victim's anxiety. Specifically, the Victim Witness Specialist conducted practice sessions with the victim, using the technology required for the victim to participate virtually in the sentencing hearing. These practice sessions

strengthened the victim's confidence. The victim successfully mastered the technology and provided the victim impact statement to the court through video conferencing. After the defendant was sentenced, the government successfully identified additional assets belonging to the defendant, which increased the amount of funds available for restitution to the victim. (Reporting Period Note: the defendant was sentenced in late June 2020, meaning that the Victim Witness Specialist's work to prepare the victim occurred prior to the reporting period. However, the government's efforts to find and direct additional funds for the victim's restitution occurred during the reporting period.)

C. Office for Victims of Crime

Victims of Crime Act (VOCA) Formula Grant Program

OVC's Victims of Crime Act (VOCA) Formula grant program provides funding for crime victim compensation and victim assistance, which is awarded through subgrants to state and local agencies and local service providers. VOCA also supports direct services to crime victims in every state, territory, and the District of Columbia. In FY 2020, 7,183 VOCA-funded programs served 9,659,895 total victims (which includes new and returning individuals) who received direct services. Of the total, there were 5.4 million unique individuals identified as new clients served throughout the year. VOCA awards to the states totaled more than \$1.6 billion. More than 5,750 VOCA-funded organizations provided services--ranging from individual advocacy, crisis intervention, and therapy to civil legal

assistance, transportation, and emergency shelter--to over 349,000 new victims aged 60 and older in fiscal year (FY) 2020. Through these programs, OVC hopes to improve case outcomes while minimizing additional trauma and restoring safety and security to older victims of crime and holding more offenders accountable. Additional highlights:

- The number of victims aged 60 and older served by VOCA-funded victim service providers in FY 2020 decreased 3 percent from the number served in FY 2019, while the number of organizations serving individuals aged 60 and older in FY 2020 increased by 4 percent from FY 2019.
- VOCA-funded victim assistance organizations allocated \$86 million to specifically serve victims of elder abuse in FY 2020, representing a 24 percent increase from FY 2019.
- In each quarter of FY 2020, an average of 27,676 victims sought services for elder abuse or neglect.
- In FY 2020, elder abuse or neglect; identity theft, fraud, or financial crimes; and domestic or family violence were the most common victimization types of victims aged 60 and older.
- There were 11,496 individuals aged 60 and older who applied for compensation benefits in FY 2020.
- In FY 2020, VOCA-funded organizations paid 1,153 compensation claims related to elder abuse or neglect.

A Statement from Kristina Rose, New Director of the Office for Victims of Crime



As the new Director of the Office for Victims of Crime (OVC), I am extremely proud of our ongoing efforts to more comprehensively address elder abuse and provide services for older victims of abuse and financial exploitation. Since 2017, OVC has awarded more than \$23 million to provide direct services to older citizens who experienced abuse, neglect, and financial exploitation; and to support the advocates, service providers, researchers, and policymakers across the Nation who address these seniors' rights and needs. Looking ahead, OVC has committed \$3.75 million for Fiscal Year 2021 to fund multidisciplinary teams for older victims of financial exploitation and

abuse. One of my goals as OVC Director is to ensure that all crime victims, especially older victims, have an array of service options available to them so they can choose the assistance that best meets their needs. These options need to be easily accessible in order to lessen the burden that is too often placed on crime victims to navigate a very complex system. It is critical that we prioritize supporting older survivors so they can find the justice they seek – and in whatever form that may take.

Kristina Rose, Director, Office for Victims of Crime

Discretionary Grants

Enhancing Services for Older Victims of Abuse and Financial Exploitation

In October 2020, OVC funded 12 grantees with nearly \$6 million under the OVC FY 2020 Enhancing Services for Older Victims of Abuse and Financial Exploitation solicitation that is focused on combating elder fraud and preventing further harm to vulnerable victims. The 12 grantees support communities providing direct services to older victims of abuse and exploitation, using trauma-informed approaches that protect

the safety and confidentiality of victims. The grantees are described below.

1. *The Network for Victim Recovery of DC — District's Older Victim Services (DOVS) Project (2020-V3-GX-0059)*

The Network for Victim Recovery of DC (NVRDC) proposes to increase its capacity to provide direct service to elder abuse and financial exploitation victims by implementing the District's Older Victim Services (DOVS) Project. NVRDC expects to improve outcomes, minimize additional trauma, and restore safety and security to older victims of abuse and financial

exploitation in the District of Columbia through the provision of direct services (including crisis response, case management, and legal services) as well as resources for service providers and criminal justice stakeholders, and participation in program reporting to help benefit the field nationally, as well as inform future plans in DC.

2. End Domestic Abuse Wisconsin — Enhancing Services for Older Victims of Abuse and Financial Exploitation Project (2020-V3-GX-0052)

The End Domestic Abuse Wisconsin Enhancing Services to Older African American Victims of Abuse and Financial Exploitation project is designed to meet the needs of older victims in Milwaukee and service providers and criminal justice stakeholders in the field by 1) increasing access for older African American victims in Milwaukee to culturally specific/responsive and age-relevant, and trauma-informed direct services and advocacy within the justice system, social services agencies, and community organizations, and 2) filling gaps in resources within the field around how to remove barriers that are preventing older African American victims from accessing culturally specific service providers and improve older victims access to these vital victims supports.

3. Apache Behavioral Health Services — Enhancing Services for Elder Victims of Abuse and Financial Exploitation (2020-VO-GX-0236)

The Apache Behavioral Health Services (ABHS) will build effective partnerships

for integrating behavioral health services for elder victims within Fort Apache Indian Reservation by leveraging mental health professional staff, meeting space, and materials to provide evidence-based, trauma-informed, and resilience-grounded, mental health treatment services to elders and their caregivers. ABHS will enhance the current wrap-around service delivery model to ensure continuous delivery of direct services, from assessment to discharge, by establishing and developing partnerships with both the White Mountain Apache Tribal (WMAT) Court and Social Services, Indian Health Services Whiteriver Service Unit, and WMAT Elder Services Program. ABHS will develop psychoeducational trainings/handouts to engage and raise community awareness about abuse of older victims and the impact to their mental health. ABHS will develop and implement strategic planning to sustain victim service integration efforts post-grant award, improve victim outcomes, maintain data, and share best practices and lessons learned.

4. Vera House, Inc. — Expanding Community-Based Options to Respond to Elder Abuse (2020-V3-GX-0033)

Vera House, Inc., in partnership with Christopher Community Inc., the New York State Center for Court Innovation (Upstate Office), and the Syracuse University College of Law, Elder and Health Law Clinic, will expand the Community-Based Options to Respond to Elder Abuse (CORE) program. Existing community-based services will be enhanced for victims of elder abuse in diverse, lower-income housing communities,

who may be reluctant to use, or unable to access, existing services in three low-income housing buildings in an area of concentrated and systemic urban poverty in Syracuse, New York.

5. Fairbanks Native Association — Elder and Senior Abuse, Financial Exploitation, Intervention and Prevention Services Program (2020-VO-GX-0257)

Fairbanks Native Association (FNA) will expand and cover gaps in services in the Elder and Senior Abuse, Financial Exploitation, Intervention and Prevention Services Program. The project will serve the Fairbanks North Star Borough (FNSB) area, a high poverty community with Qualified Opportunity Zones in Interior Alaska with a population of 96,849. The overall goals of FNA's Enhanced Services for Older Victims of Abuse, Financial Exploitation Intervention and Prevention Program are twofold. The first goal is to decrease the rate of abuse and exploitation of FNSB seniors by improving outcomes and minimizing trauma. The second goal is to support, promote, and expand community partner opportunities in FNSB for Senior Abuse Financial Exploitation Intervention and Prevention Services, to ensure older victims of abuse and exploitation have increased access to services and are treated with dignity and respect.

6. Bet Tzedek — Innovative Legal Aid for Elder Abuse and Exploitation Victims in Los Angeles County (2020-V3-GX-0062)

Bet Tzedek proposes an innovative project aimed at preventing and remedying abuse and

exploitation of older adults, minimizing their trauma, and providing training and resources for law enforcement and social service agencies to improve outcomes for elder abuse survivors in Los Angeles County, particularly in high-poverty and rural communities. First, Bet Tzedek will continue its Elder Abuse Restraining Order (EARO) Clinic. Now in its fourth year at the Los Angeles Superior Court, the Clinic is a vital provider of direct trauma-informed services to protect abuse victims. Bet Tzedek will also expand the program to include a new virtual remote access EARO Clinic, which will fill critical accessibility gaps, since older victims' unique needs include inaccessible transportation and building environments, declining physical and cognitive health, mobility limitations, and vulnerability to COVID-19. Second, Bet Tzedek will establish a new in-person EARO Clinic in Antelope Valley, a high-poverty, rural area in the northeastern reaches of Los Angeles County where, as in many rural communities, older residents face unique challenges around transportation, mobility, and lack of access to direct legal aid for victims of elder abuse or exploitation. Third, Bet Tzedek will expand its existing elder abuse, fraud, and scams prevention and response program known as 'For the Sake of our Elders' to serve all senior communities in the county, with a particular focus on rural and high-poverty areas. Fourth, Bet Tzedek will develop a new training and formalized collaboration program for law enforcement and social agency personnel, enabling better identification of elder abuse and referral of victims to the proper resources. This program will be implemented with Los Angeles Police Department's Hollywood

Division, Glendale and Torrance police departments, and a variety of social services agencies, such as the Los Angeles County Department of Workforce Development, Aging and Community Services. Bet Tzedek will design the programs to be replicable and scalable, and will disseminate its results and lessons learned from the project to ensure the most widespread possible improvement in outcomes for older crime victims.

8. Lone Star Legal Aid — Justice for Older Adults (2020-V3-GX-0050)

Lone Star Legal Aid (LSLA) will implement Justice for Older Adults in 25 counties of East Texas to provide free civil legal services for victims of elder abuse and financial exploitation to help them stay in their homes; maintain autonomy and maximize choice; obtain protection; prevent continuation of abuse and exploitation; establish financial security; and to otherwise maintain or establish a safe and stable later life. LSLA will do this through multiple strategies, including community outreach, partner training, reciprocal referrals, intake, and legal assistance. LSLA will also conduct office hours at strategically selected partner locations, where project staff will provide on-the-spot intake and legal services, giving geographically underserved survivors quicker and easier access to legal services, especially for persons who cannot travel to an LSLA branch office, who do not have a phone to call the office for intake, or who experience literacy and other challenges that require face-to-face contact. LSLA will make critical advances in the Texas victim service delivery system for older adults. It will

strengthen existing relationships, create new partnerships, establish service links where none exist, increase victim accessibility to free civil legal services, improve identification of legal needs, and increase referrals to LSLA. Finally, the Justice for Older Adults program will also increase awareness within the broader victim services community and beyond about the vital role that civil legal services play in the recovery of victims/survivors.

9. Minnesota Elder Justice Center Enhancement of Services — Legal Representation for Older Victims of Abuse and Financial Exploitation (2020-V3-GX-0030)

Minnesota Elder Justice Center (MEJC) proposes to support older victims of abuse and exploitation by providing one full-time and one half-time staff attorney to directly represent victims of elder abuse in need of legal services. Their service area includes the state of Minnesota, and the legal services they propose would be available at no cost (pro bono) to victims statewide. In particular, they will direct their services to older victims of elder abuse, which can include a wide variety of victimizations, including but not limited to physical abuse, sexual assault, neglect, maltreatment, harassment, and financial exploitation. MEJC will expand services to victims of elder abuse and financial exploitation by offering legal representation to such victims. Representation to victims of elder abuse will be provided in a range of legal matters including secure housing, benefits eligibility, access to protective orders, and fiduciary restructuring (revocation).

Non-legal advocacy including issue spotting, system navigation, safety planning, court accompaniment, empathetic listening, and triaged referral will also be provided.

9. Muckleshoot Indian Tribe — Elder's Supporting Elders (2020-VO-GX-0258)

The Muckleshoot Indian Tribe (MIT) will implement a project to empower/train elders to support elders and enhance the services for the Tribal Community's Elders. This project will enhance elder services in the Muckleshoot Indian Tribes Service Delivery Area to minimize trauma and restore safety and security for Elders. Project objectives include: creating a team to provide support and guidance to elder victims of abuse and financial exploitation; providing phone and in-person support services for at least 40 elder victims per year; enhancing the tribe's efforts to provide follow-up/long-term support to elder victims with a total of at least 1,200 contacts per year.

10. Alaska Native Justice Center — Piqpaqi (2020-V3-GX-0070)

The Alaska Native Justice Center (ANJC) will implement 'Project Piqpaqi' serving older victims of abuse and financial exploitation in Southcentral Alaska. Funding will be used to support case-management and civil legal assistance staff dedicated to improving outcomes, minimizing additional trauma, and restoring safety and security to older victims of abuse and financial exploitation in Anchorage, Alaska, with emphasis on outreach to the underserved population of

Alaska Native elders. Project Piqpaqi will contribute to the victims' field by increasing resources available to elder service providers and criminal justice stakeholders across Southcentral Alaska, including tribal providers, first responders, and courts. Under this project, ANJC will hire Victim Advocate/Case-Manager and Paralegal staff, and will contract with Alaska Legal Services Corporation for the provision of Elder Law services, including attorney representation. The ANJC Project Piqpaqi will offer trainings for professionals, criminal justice stakeholders, and community organizations; develop a Southcentral Alaska Elder Justice Resource Manual; and provide direct service.

11. Wayne State University — Successful Aging after Financial Exploitation (2020-V3-GX-0060)

Wayne State University, with its partner Hillsdale County Senior Services, intends to close service gaps in three areas by 1) enhancing the service delivery program titled 'Successful Aging after Financial Exploitation' (SAFE), using the financial decision-making conceptual framework and assessment--helping older victims learn how to recover their financial footing and meet their broad financial, emotional, and cognitive health needs while protecting their safety and confidentiality. One goal is to enable SAFE to become a maturing program at Wayne State University, and thereby meet the needs of urban African American older adults in high-poverty areas; So, 2) in partnership with Hillsdale County Senior Services, Wayne State University will create a model of virtual financial coaching services.

A second goal is to partner with a social service agency in a rural part of the state to bring SAFE services to their clients; and 3) using implementation science theory and methods, Wayne State University will create an organizational readiness guide so that the collaborative efforts conducted with Hillsdale County Senior Services can be generalized to other social service agencies.

12. University of Arkansas — The Roadmap Initiative: Enhancing Supports for Older Arkansans who are Victims of Abuse and Financial Exploitation (2020-V3-GX-0051)

The University of Arkansas will improve the infrastructure in Arkansas so that improved services are provided to individuals over the age of 60 who are victims of abuse or financial exploitation. The project will use three main strategies. 1. This project will create a Multidisciplinary Leadership Team and a structure for creating/maintaining ongoing connections to key stakeholders in local regions of the state. 2. This project will provide direct services and infuse information across agencies involved in service provision to ensure they are trauma-informed, victim-centered, culturally responsive, and fully accessible. 3. This project will use multiple methods for disseminating information, including simple printed information, web-based information, visual representation in community sites, and infusion of information into community-based activities Arkansans already participate in and trust.

Awards for Enhanced Multidisciplinary Teams

In FY 2019, and in coordination with the Elder Justice Initiative, OVC funded 13 local multidisciplinary teams (MDTs) under OVC's FY 2019 Transforming America's Response to Elder Abuse: Enhanced Multidisciplinary Teams (E-MDTs) for Older Victims of Abuse and Financial Exploitation program, totaling \$4.9 million. The program focuses on the development or enhancement of a case review multidisciplinary team to better identify and respond to cases of abuse and more comprehensively serve and support victims of elder abuse and financial exploitation.

Between FYs 2019 and 2020, the E-MDTs served 508 new individuals out of 17,926 total individuals served. Of the total individuals served by the E-MDTs, elder abuse or neglect was the most common victimization type, accounting for 50 percent of the victimizations identified; followed by identity theft, fraud, and financial crime (8 percent); and domestic and/or family violence (7 percent). The most common services provided included referrals to other services, supports, and resources (17,487 occurrences); crisis intervention (1,036 occurrences); and hotline/crisis-line counseling (203 occurrences). The E-MDTs average 122 partners per quarter, with an average of 26 partners receiving funding per quarter.

National Elder Abuse MDT Training and Technical Assistance Center

In addition to funding the E-MDTs, OVC added an additional \$2 million to support the development of the National Elder Abuse MDT Training and Technical Assistance Center (National TTA Center) to help strengthen the capacity of these E-MDTs to better identify and respond to cases of abuse and more comprehensively serve and support victims of elder abuse and financial exploitation. Since the National TTA Center launched in April 2020, Weill Cornell Medical and its partners have provided technical assistance and training to 13 OVC-funded local teams, leveraging shared expertise, best practices, innovative strategies, and customizing solutions to improve case outcomes for elder abuse and elder financial exploitation.

The National TTA Center offers these teams with critical insights that will allow them to strengthen their case review process, address emerging needs, and improve outcomes. Examples of accomplishments include:

- A mixed team in Michigan (tribal/non-tribal) organized a training on tribal communities, paving the way for stronger collaboration between communities in the region.
- A team from Georgia updated their policies and procedures manual with customized suggestions, creating a more effective document to guide their operations.

- A walkthrough of a risk assessment model conducted for an Ohio team featured recommendations that were incorporated into both their case presentation and trauma-informed, client-centered planning.

E-MDTs promote greater awareness of available services, and improve access to, and receipt of, services for older victims. The informal social support for older victims, enhanced monitoring, and follow-up beyond the crisis period, may reduce the recurrence of abuse. For these reasons, OVC committed 2021 funding to add another 10 Enhanced Elder Abuse MDTs under the FY 2021 Transforming America's Response to Elder Abuse: Enhanced Multidisciplinary Teams (E-MDTs) for Older Victims of Abuse and Financial Exploitation solicitation.

Training for Law Enforcement to Improve Identification of and Response to Elder Fraud Victims

In FY 2020, OVC awarded \$1,940,738 to the National White Collar Crime Center (NW3C) to work with the International Association of Chiefs of Police to develop training for law enforcement to improve identification of and response to elder fraud victims. This national-scope training and technical assistance grant will fund a study of current resources available for, and responses to, elder fraud in both a rural and an urban jurisdiction in two of DOJ's Transnational Elder Fraud Strike Force districts. It will also support the development and delivery

of trainings for law enforcement to improve responses to elder fraud that are tailored to the particular needs of different types of jurisdictions.

The trainings will be tested, evaluated, and revised as needed, and then made available to rural and urban law enforcement agencies

nationwide. The Transnational Elder Fraud Strike Force brings together the resources and expertise of DOJ's Consumer Protection Branch, the U.S. Attorney's Offices for six federal districts, the FBI, the U.S. Postal Inspection Service, and other law enforcement personnel.

DATA AND RESEARCH

A. Overview

An important aspect of the Department's elder justice response involves data and research. To understand the issues and base policy on sound science, it is critical to have elder justice data and research. The Department's data and research activities are summarized below. For a complete listing of all the Department's elder justice grant awards, see Appendix C.

B. National Institute of Justice

The National Institute of Justice (NIJ) is the research arm of the Department. In fiscal year 2020, NIJ awarded over \$1.5 million to three grantees to conduct research and evaluation on elder abuse and maltreatment in three topical areas: (1) elder abuse reporting pathways, facilitators, barriers and outcomes; (2) forensic research involving the development of elder abuse radiographic evidence and bioinformatic approaches for use by physicians; and (3) elder abuse prevention and intervention programs. Specifically, the awards included:

- Pathways to Safety: An Examination of Federal and State-Level Barriers and Facilitators to Elder Abuse Reporting and Response¹⁴³

- A Skeletal Atlas of Elder Abuse: Establishing Markers of Physical Abuse and Developing a Digital Diagnostic Tool for Education and Screening¹⁴⁴
- Evaluability Assessment of the Weinberg Center for Elder Justice's Elder Abuse Shelter Services¹⁴⁵

Closed Grants

In addition to newly funded research, in December 2020, two grant-funded research projects on elder abuse concluded and submitted final reports. The projects explored two topical areas: (1) defining and operationalizing poly-victimization among elderly individuals; and (2) developing a taxonomy of case outcomes that can be used to define success in elder abuse intervention research from multiple perspectives.

- *Defining Late-Life Poly-Victimization and Identifying Associated Mental and Physical Health Symptoms* (Grant Number: 2017-VF-GX-0001), awarded to the University of Texas, Houston Health Science Center

This study explored elder abuse poly-victimization to discover common poly-victimization occurrences, their profiles across the socioecological context, and their associations with mental and physical

¹⁴³ <https://nij.ojp.gov/funding/awards/2020-75-cx-0003>

¹⁴⁴ <https://nij.ojp.gov/funding/awards/2020-75-cx-0005>

¹⁴⁵ <https://nij.ojp.gov/funding/awards/2020-v3-gx-0077>

health symptoms and mortality. The project analyzed administrative case data from the Texas Department of Family and Protective Services, Division of Adult Protective Services (APS) on all confirmed and unconfirmed cases of abuse (i.e., emotional/psychological abuse, neglect, financial exploitation, physical abuse, sexual abuse) in adults 65 years and older between January 1, 2014 and December 31, 2018, and matched data from the Center for Medicare Services on medical diagnoses (i.e., depression, anxiety, Alzheimer's disease-related dementia) and mortality. The results of the analysis provided a framework for operationally defining elder abuse poly-victimization, and understanding related factors across the socioecological context and associations with mental and physical health systems and mortality. Data from this study are archived at the National Archive of Criminal Justice Data (NACJD), and the final research report will be made available through the National Criminal Justice Reference Service (NCJRS).

- ***Developing a Taxonomy To Understand and Measure Outcomes of Success in Community-Based Elder Mistreatment Interventions*** (Grant Number: 2017-VF-GX-0002), awarded to Cornell University College of Medicine¹⁴⁶

This project developed a victim-centric taxonomy of case outcomes that indicate EM (elder mistreatment) response program (EMRP) success. The study drew on

interviews with 27 EM victims involved in EMRP services in New York City and a scoping review of existing EMRP evaluation literature. The analysis produced a final taxonomy containing 81 outcomes of success organized into 25 themes within five ecosystemic categories (i.e., victim, perpetrator, victim-perpetrator relationship, family system, and home environment). Data from this study are archived at the National Archive of Criminal Justice Data (NACJD). Research findings were published in *Aggression and Violent Behavior*, and the final research report will be made available through the National Criminal Justice Reference Service (NCJRS).

NIJ-Funded Elder Abuse Prevention Grants

In February 2016, NIJ posted a funding opportunity entitled *Elder Abuse Prevention Demonstration Project: Planning Phase*,¹⁴⁷ with the opportunity for additional funding for a pilot study of the elder abuse prevention program. In October, 2016, NIJ awarded nearly \$800,000 to the Urban Institute and the University of Southern California to develop and plan rigorous tests of prevention programs addressing elder abuse, neglect and financial exploitation.¹⁴⁸ Two years later, NIJ supplemented this funding with nearly \$2 million to conduct pilot tests of these programs. Both programs address elder abuse prevention, but tailor their content to two different populations.

¹⁴⁶ <https://nij.ojp.gov/library/publications/scoping-review-outcomes-elder-abuse-intervention-research-current-landscape>

¹⁴⁷ <https://nij.ojp.gov/funding/opportunities/nij-2016-9018>

¹⁴⁸ <https://www.justice.gov/elderjustice/pr/national-institute-justice-awards-funding-study-elder-abuse>

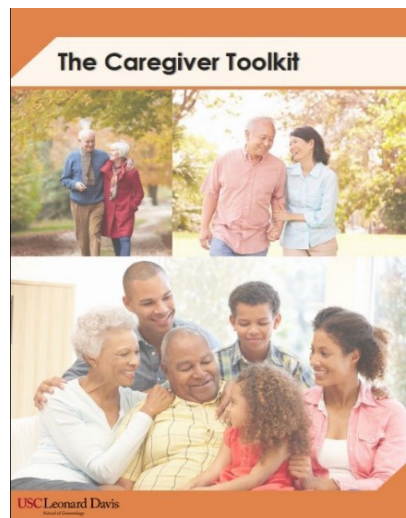
University of Southern California

During the two-year planning phase,¹⁴⁹ the University of Southern California developed a prevention curriculum targeting caregivers of older adults. In addition to developing the program itself, the pilot test methodology was developed during this phase.

The multicomponent curriculum is administered by trained personnel in the home following administration of a battery of questionnaires by a different staff member. The curriculum is caregiver-centered, with three required sections followed by a curriculum that is customized based on caregiver needs. The entire “COACH” (Comprehensive Older Adult and Caregiver Health) intervention is no longer than 12 weeks. After completion of the intervention and three months later, a staff member administers the battery of questionnaires again. Where appropriate, the older adult is also administered the battery of questionnaires.

Having developed the curriculum and methodology, the pilot study¹⁵⁰ began in February 2020. Adjustments were made during COVID-19 to allow for the intervention to continue despite in-person home visits being prohibited.

The project is scheduled to be completed December 31, 2021. Anticipated findings will be available at that time, including an analysis of how COVID-19 impacted the implementation of the program.



Urban Institute

During the planning phase (2017-2018),¹⁵¹ the Urban Institute collaborated with the Area Agency on Aging, Region One, in Phoenix, Arizona, to develop a 90-day in-home intervention called EMPOWER: Building Late-life Resilience™. EMPOWER aims to provide community-residing older adults with the resiliency and resources to lead safe and healthy lives throughout the aging process. Urban’s research team also planned a rigorous, randomized controlled pilot study of EMPOWER, which they conducted from 2019-2021. Nearly 200 low-income older adults in Arizona participated, half of whom received the EMPOWER program from trained Area Agency personnel. Study participants completed baseline and follow-up questionnaires regarding home safety, physical and emotional health, social connectedness, financial wellbeing, and elder abuse.

¹⁴⁹ <https://nij.ojp.gov/funding/awards/2016-zd-cx-k008>

¹⁵⁰ The original award was closed early (June 2020), with a portion of the remaining funds converted into a new award: <https://nij.ojp.gov/funding/awards/2020-75-cx-0001>

¹⁵¹ <https://nij.ojp.gov/funding/awards/2016-mu-cx-k006>

The project is scheduled for completion December 31, 2021, with summary findings anticipated at that time, including an analysis of how COVID-19 impacted the demonstration. The Area Agency is already planning to sustain EMPOWER's delivery after the demonstration, given the positive experiences shared by older adult participants and observations by program facilitators.



Moving Forward

These pilot tested programs are intended to form the basis of a large scale implementation and program evaluation, although no funding has been allocated for this endeavor.

C. Bureau of Justice Statistics

Relevant Reports

The Bureau of Justice Statistics (BJS) is the primary statistical agency of the Department.

Over the past year, BJS has released three reports of relevance to elder justice.

Financial Fraud in the United States, 2017

BJS released in April 2021 findings from the 2017 Supplemental Fraud Survey (SFS),¹⁵² the first data collection of its kind under the National Crime Victimization Survey. The SFS collected data on the experiences of adults age 18 and older with seven types of personal financial fraud (excluding identity theft) during the 12 months preceding their interview. The report found that in 2017, about 3.0 million (or 1.25% of) persons age 18 or older were victims of financial fraud, with a total loss of \$3.2 billion, and an average loss per victim of \$1,090. Of particular relevance for this report, among those age 65 or older, 592,990 were victims of financial fraud (1.18% of persons age 65 or older). However, there were no statistically significant differences in the prevalence rate of financial fraud by the victim's age.

Victims of Identity Theft, 2018

BJS released in April 2021 findings from the 2018 Identity Theft Supplement (ITS)¹⁵³ to the National Crime Victimization Survey. The ITS collected data from persons age 16 and older about their experience with identity theft during the 12 months preceding the interview. The report found that in 2018, an estimated 23 million persons (about 9% of all United States residents age 16 or older) reported that they had been the victim of identity theft during the prior 12 months,

152 <https://bjs.ojp.gov/content/pub/pdf/ffus17.pdf>

153 <https://bjs.ojp.gov/content/pub/pdf/vit18.pdf>

with a total monetary loss of \$15.1 billion. Of particular relevance for this report, among those age 65 and older, 3,663,570 were victims of identity theft (7.2% of persons age 65 or older and 15.8% of all identity theft victims). However, those age 65 and older were significantly less likely than those age 35–49 to be the victim of identity theft.

Assessment of Administrative Data on Elder Abuse, Mistreatment, and Neglect: Final Technical Report

BJS funded the Urban Institute to assess whether and how administrative data from adult protective services (APS) agencies may be used to develop uniform, national statistics about elder abuse, and how APS data may augment currently available crime and victimization statistics. This effort began by identifying a set of key indicator statistics and developing a taxonomy for collecting criminal justice data, summarized in a report released by the Urban Institute in June 2016.¹⁵⁴ Building upon that initial report, the next phase included interviews with APS programs from across the country. BJS released the final technical report in June 2021.¹⁵⁵

The study found both potential for and challenges to compiling APS-based elder abuse statistics across states. Challenges exist due to variation in elder abuse laws, agencies' investigative jurisdictions, and data system capacity. It is not always easy to discern which APS cases are criminal in nature as that

information is typically embedded in case notes, and variation exists across programs in whether and when cases are referred to law enforcement. Of particular interest was the ability to count abuse cases occurring in long term care facilities. However, only about half of APS programs have jurisdiction over long term care facilities. Nonetheless, APS data has the potential to augment current data about crimes against older adults. Recommendations included, for example, transforming field notes into standardized case management system fields to facilitate greater utility of the APS data. This and other recommendations are outlined in the report.

D. FBI's First-Ever IC3 2020 Elder Fraud Report

Also reviewed in Programmatic Highlights, in June 2021 the FBI's IC3 released the first annual Elder Fraud Report,¹⁵⁶ providing a summary of complaints submitted by or on behalf of victims aged 60 and over. In 2020, IC3 received a total of 791,790 complaints with reported losses exceeding \$4.1 billion. Of these, 105,301 were complaints involving adults age 60 and older, with a total financial loss of nearly \$1 billion, or 28% of all financial losses reported to IC3. The average dollar loss among older adults was \$9,175, although 1,921 victims lost more than \$100,000 each. These numbers represent an increase of approximately \$300 million in losses reported in 2020 versus what was reported by victims age 60 and older in 2019.

¹⁵⁴ <https://www.urban.org/sites/default/files/publication/81531/2000813-What-Is-Elder-Abuse-A-Taxonomy-for-Collecting-Criminal-Justice-Research-and-Statistical-Data.pdf>

¹⁵⁵ <https://www.ojp.gov/pdffiles1/bjs/grants/251777.pdf>

¹⁵⁶ https://www.ic3.gov/Media/PDF/AnnualReport/2020_IC3ElderFraudReport.pdf

2020 VICTIMS BY AGE GROUP

| Victims | | |
|------------------------|-------------|---------------|
| Age Range ² | Total Count | Total Loss |
| Under 20 | 23,186 | \$70,980,763 |
| 20 - 29 | 70,791 | \$197,402,240 |
| 30 - 39 | 88,364 | \$492,176,845 |
| 40 - 49 | 91,568 | \$717,161,726 |
| 50 - 59 | 85,967 | \$847,948,101 |
| Over 60 | 105,301 | \$966,062,236 |

Of the 33 types of complaints received by IC3, the top three crime types affecting older adults are Extortion (23,100 victims), Non-payment/Non-delivery (14,534 victims), and Tech Support (9,429). Extortion may be high because it is a tactic that crosses a number of common offenses. IC3 explains that extortion

occurs when a criminal demands something of value from a victim by threatening physical or financial harm or the release of sensitive data. Extortion is used in various schemes reported to the IC3, including email extortion attacks, hitman schemes, government extortion, and sextortion.

2020 CRIME TYPES

| Over 60 Victim Count | | | |
|------------------------------------|---------|-------------------------------|---------|
| Crime Type | Victims | Crime Type | Victims |
| Extortion | 23,100 | Employment | 1,867 |
| Non-Payment/Non-Delivery | 14,534 | Terrorism/Threats of Violence | 1,692 |
| Tech Support | 9,429 | Investment | 1,062 |
| Identity Theft | 7,581 | IPR/Copyright and Counterfeit | 552 |
| Phishing/Vishing/Smishing/Pharming | 7,353 | Ransomware | 365 |
| Spoofing | 7,279 | Malware/Scareware/Virus | 287 |
| Confidence Fraud/Romance | 6,817 | Corporate Data Breach | 285 |
| Personal Data Breach | 6,121 | Health Care Related | 243 |
| Misrepresentation | 4,735 | Civil Matter | 170 |
| Government Impersonation | 4,159 | Re-shipping | 114 |
| Lottery/Sweepstakes/Inheritance | 3,774 | Charity | 105 |
| BEC/EAC * | 3,530 | Crimes Against Children | 58 |
| Other | 3,259 | Denial of Service/TDoS | 52 |
| Credit Card Fraud | 3,195 | Gambling | 16 |
| Advanced Fee | 3,008 | Terrorism | 7 |
| Overpayment | 2,196 | Hacktivist | 5 |
| Real Estate/Rental | 1,882 | | |

In contrast to the most common crime types, the three highest dollar losses arise from Confidence Fraud/Romance (\$281,134,006), BEC/EAC¹⁵⁷ (\$168,793,903),

and Tech Support (\$116,415,126). Losses due to investment fraud come in fourth at \$98,040,940, at which point the losses drop off.

¹⁵⁷ Business Email Compromise/Email Account Compromise

2020 Crime Types *Continued*

| Over 60 Victim Loss | | | |
|------------------------------------|---------------|-------------------------------|--------------|
| Crime Type | Loss | Crime Type | Loss |
| Confidence Fraud/Romance | \$281,134,006 | Overpayment | \$11,212,323 |
| BEC/EAC * | \$168,793,903 | Corporate Data Breach | \$10,148,817 |
| Tech Support | \$116,415,126 | Ransomware ** | \$5,332,312 |
| Investment | \$98,040,940 | Health Care Related | \$2,652,390 |
| Real Estate/Rental | \$50,098,565 | Civil Matter | \$1,866,788 |
| Other | \$49,689,594 | Misrepresentation | \$1,815,552 |
| Government Impersonation | \$45,909,970 | Terrorism/Threats of Violence | \$1,112,825 |
| Spoofing | \$40,886,040 | Malware/Scareware/Virus | \$671,667 |
| Non-Payment/Non-Delivery | \$40,377,167 | Charity | \$629,295 |
| Identity Theft | \$39,006,465 | Re-shipping | \$588,553 |
| Lottery/Sweepstakes/Inheritance | \$38,804,343 | IPR/Copyright and Counterfeit | \$479,375 |
| Advanced Fee | \$33,184,114 | Crimes Against Children | \$411,349 |
| Personal Data Breach | \$24,641,539 | Denial of Service/TDos | \$180,447 |
| Credit Card Fraud | \$20,780,800 | Gambling | \$17,450 |
| Phishing/Vishing/Smishing/Pharming | \$18,829,999 | Terrorism | \$0 |
| Extortion | \$18,503,168 | Hactivist | \$0 |
| Employment | \$16,092,611 | | |

The report describes in greater detail seven common frauds affecting older adults, along with specific ways to protect against victimization.

E. Coordination with the NAPSA Research to Practice Interest Group

The Elder Justice Initiative coordinates with the National Adult Protective Services Association (NAPSA) Research to Practice Interest Group.¹⁵⁸ The Interest Group compiled the following articles and reports on elder abuse and COVID-19:

- Elder Abuse in the COVID-19 Era¹⁵⁹
- Adult Protective Services Study on the Impact of COVID-19: Findings from State Administrator Survey and Interviews with Local APS Staff - Final report¹⁶⁰
- Effects of the COVID-19 Outbreak on Elder Mistreatment and Response in New York City: Initial Lessons¹⁶¹
- Elder Abuse in the Time of COVID-19—Increased Risks for Older Adults and Their Caregivers¹⁶²
- Changes in Elder Abuse Risk Factors Reported by Caregivers of Older Adults during the COVID-19 Pandemic¹⁶³

¹⁵⁸ <https://www.napsa-now.org/about-napsa/committees/>

¹⁵⁹ <https://agsjournals.onlinelibrary.wiley.com/doi/full/10.1111/jgs.16496>

¹⁶⁰ https://apstarc.acl.gov/getattachment/Information-Research/COVID-19/LRC_COVID_19_Final_Report_508.pdf.aspx?lang=en,-U.-S

¹⁶¹ <https://journals.sagepub.com/doi/full/10.1177/0733464820924853>

¹⁶² <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC7234937/>

¹⁶³ <https://agsjournals.onlinelibrary.wiley.com/doi/10.1111/jgs.17009>

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- High Prevalence of Elder Abuse During the COVID-19 Pandemic: Risk and Resilience Factors¹⁶⁴
 - Adult Protective Service's Role in Addressing Older and Dependent Adult Abuse in the Age of COVID¹⁶⁵
 - Elder Mistreatment Victims during the COVID-19 Pandemic: Administrative Data from San Francisco Adult Protective Services¹⁶⁶

¹⁶⁴ <https://www.sciencedirect.com/science/article/pii/S106474812100018X>

¹⁶⁵ <https://www.frontiersin.org/articles/10.3389/fpubh.2021.659640/full>

¹⁶⁶ <https://link.springer.com/article/10.1007/s10896-021-00305-1>

LOOKING FORWARD

A. Overview

Although the last reporting period was productive, the Department expects to release many elder justice resources and is pleased to preview some of them here. These resources will further enhance the ability of elder justice professionals to respond using victim-centered, trauma-informed approaches when working with older victims, help hold offenders accountable, and inform the general public of ways to guard against elder abuse, neglect, and financial exploitation and fraud. In addition, this section describes an emerging trend of the fraudulent use of gift cards, which the Department is proactively seeking to prevent.

B. New and Soon-to-be-Released Training and Resources

Elder Justice Initiative

Project SAFE

The FBI contracted with Modell Consulting Group to create Project SAFE (Safe Accessible Forensic Interviewing for Elders) to develop a curriculum to guide how the forensic interview model can be applied to interviewing older adults in possible criminal or civil matters. This curriculum is designed to address the many members of an investigative multidisciplinary forensic interviewing team, including law enforcement and adult protective services. There are three key frameworks that the

entire team must understand: the purpose of a forensic interview in relation to other types of investigative interviews, the necessity of using a trauma-informed approach when working with older victims of abuse, neglect, and financial exploitation and fraud, and the importance of a strengths-based perspective when working with older adults. The curriculum is scheduled for completion in October, 2021.

Guardianship Evaluation Worksheet for Judges and Other Court Personnel

The Elder Justice Initiative is supporting the University of Southern California to develop the Guardianship Evaluation Worksheet for judges and other court personnel. The project is designed to develop an evidence-based, standardized framework and pragmatic tool based upon the Abuse Intervention Model (AIM) for jurists, court officers, and court investigators to evaluate and assimilate evidence of decisional capacity and the risk for elder mistreatment. The one-page, two-sided tool is scheduled for completion in December, 2021.

Guardianship Educational Website Content and Webinars

The Department's Elder Justice Initiative released in July 2021 plain language content for the Elder Justice Website specifically addressing guardianship and mistreatment by guardians. The content includes an overview of guardianship, key concepts

and resources, less restrictive options, and abuse and mistreatment by guardians. The website makes multiple references and links to the most recent model guardianship statute written and adopted in 2017 by the Uniform Law Commission, called the Uniform Guardianship, Conservatorship and Other Protective Arrangements Act¹⁶⁷ (UGCOPAA). The landing page¹⁶⁸ for the guardianship web content links to four other comprehensive pages.

Relatedly, on September 30, 2021, the Elder Justice Initiative hosted a webinar on guardianship for professionals and the public. After presenting background information, the webinar used case scenarios to highlight key issues in guardianship policy and practice, and link them to recommendations of the Fourth National Guardianship Summit,¹⁶⁹ held in May, 2021.

Office on Violence Against Women FY 2021 Training and Technical Assistance

The Office on Violence Against Women (OVW) develops curricula, publications, and multimedia products on identifying, prosecuting, adjudicating, and addressing elder abuse, neglect, and financial exploitation, and providing training and technical assistance to help improve the response to victims of abuse in later life, including domestic violence, sexual assault, dating violence and stalking. OVW partners with the National Clearinghouse on Abuse

in Later Life, Futures Without Violence, and the National Council of Juvenile and Family Court Judges to develop trainings to enhance victim safety and offender accountability.

National Clearinghouse on Abuse in Later Life Online Training Modules for Law Enforcement

The National Clearinghouse on Abuse in Later Life developed a series of online training modules for law enforcement. The 23 short e-learning modules offer law enforcement officers, investigators, and other first responders an opportunity to access training on elder abuse at any time, from anywhere. The information in these modules will enhance investigative skills, help law enforcement work effectively with older victims, and provide tools that can help keep victims safe and hold offenders accountable. The modules were released to current Abuse in Later Life grantees on July 14, 2021, and will be available to potential grantees when they are officially released in November, 2021.

National Institute on the Prosecution of Elder Abuse

OVW in partnership with the National Clearinghouse on Abuse in Later Life hosts the National Institute on the Prosecution of Elder Abuse (NIPEA). In 2020 the course was redesigned and expanded. In 2021, the course titled “Tools and Strategies for Prosecuting Elder Abuse Cases: Virtual Training Series

¹⁶⁷ <https://www.uniformlaws.org/committees/community-home?CommunityKey=2eba8654-8871-4905-ad38-aabbd573911c>

¹⁶⁸ <https://www.justice.gov/elderjustice/guardianship>

¹⁶⁹ <http://law.syr.edu/academics/conferences-symposia/the-fourth-national-guardianship-summit-autonomy-and-accountability>

for Prosecutors” is being offered virtually due to COVID-19.¹⁷⁰ The NIPEA course is taught by nationally recognized experts in the field and is designed to challenge prosecutors to reevaluate their approach to prosecuting elder abuse cases. Participants receive training on the dynamics of elder abuse as well as practical skills to successfully prosecute these cases, balancing offender accountability with the impact of criminal prosecution on victims. Using a case method where participants work two actual cases – one neglect and one financial exploitation – NIPEA explores the complex issues faced by prosecutors. Beyond just case evaluation and litigation skills, the curriculum examines the benefits of developing a coordinated, victim-centered community response; explains common injuries and relevant medical evidence, providing guidance on the use of medical experts; explores ethical issues confronted by prosecutors; and offers prosecutors the ability to redefine outcomes and the very nature of justice in elder abuse cases.

Office on Violence Against Women Grants and Cooperative Agreements

Abuse in Later Life Coordinated Community Response Teams

The Office on Violence Against Women awards discretionary funding through the Enhanced Training and Services to End Abuse in Later Life Program (Abuse in Later Life) to states; units of local government; tribal governments or tribal organizations;

population specific organizations; victim service providers; and domestic violence or sexual assault coalitions to support a comprehensive approach to addressing abuse in later life, including domestic violence, dating violence, sexual assault, stalking, neglect, and financial exploitation committed against victims who are 50 years of age or older. FY 2021 awards will be finalized September 30, 2021.

C. Gift Card Scams are Preventable but Require Creative Solutions

Throughout the nation, vulnerable and elderly victims are falling prey to scams in which they are directed to pay overseas scammers using gift cards. The fraud networks employ various scams, including IRS impersonation, Social Security impersonation, company impersonation, and tech-support imposter fraud. Gift cards are the favorite money transfer method of imposter scammers.¹⁷¹ In the first half of 2021, consumers reported \$123 million lost in scams where they were directed to pay using gift cards and reload cards, according to the Federal Trade Commission (FTC), almost matching the amount lost using gift and reload cards in all of 2020.¹⁷² Reported losses using gift and reload cards for all of 2020 were \$125.3 million, a big increase from the \$102.9 million in losses in 2019.¹⁷³ In 2020, victims submitted 43,646 reports to the FTC of scams involving payment by gift and reloadable cards, more than the 38,403 submitted in 2019.¹⁷⁴

¹⁷⁰ <https://www.justice.gov/elderjustice/virtual-training-series-prosecutors>

¹⁷¹ See <https://public.tableau.com/app/profile/federal.trade.commission/viz/FraudReports/FraudFacts> (data as of June 30, 2021).

¹⁷² Id.

¹⁷³ Id.

¹⁷⁴ Id.

Criminals favor gift cards to transfer money because they are extremely fast and relatively untraceable. Once a victim reads a gift card number over the phone or sends a photo of the numbers on the back of the card, a criminal can immediately steal the funds. A single victim can lose tens of thousands of dollars using gift cards in a single day. For example, in *U.S. v. Gupta, et al.* (also described in Case Highlights), during over eleven hours of extortionist calls, the callers told the victim that her Social Security Number had been compromised and there was a warrant for her arrest. Case No. 1:20-CR-399 (N.D. Ga. 2020). The victim complied with the callers' demands and purchased approximately \$35,500 in gift cards from companies including Target, GameStop, Sephora, and Nordstrom. The victim provided the unique serial number and PIN on each card to the callers as directed. The callers then stole the funds and provided nothing in return.

Scam networks can liquidate and transfer funds within minutes of a victim providing

gift card information over the phone, making the cards especially appealing to criminals. For example, on June 15, 2020, an elderly victim residing in Illinois provided Amazon impersonation scammers numbers and access codes on the backs of Target gift cards over the phone. Approximately thirteen minutes later, the criminal network used the money from those cards to purchase electronics at a Target store in Chino, CA. See *U.S. v. Bai*, Case No. 2:20-MJ-5589 (C.D. Cal. 2020). Like cash, once the money on a gift card is spent, the victim usually cannot get a refund from the company issuing the card, making the recovery of assets transferred with gift cards especially difficult.

While the fraudulent use of gift cards is a growing trend with no sign of abatement, it may also be one of the more preventable forms of elder fraud but will require creative solutions and collaborations between the public and private sectors.

APPENDIX A

Appendix A

| Component or USAO | Case Name | Case Number | Case Types (Civil or Criminal) | Outcome | Brief Case Description or Press Release URL | List of Non Lead Defendants |
|----------------------------|--|---------------|--------------------------------|--|---|--|
| Consumer Protection Branch | <i>U.S. v. Roscelly Sklavounos</i> | 20-cv-61403 | Civil | Consent Decree entered barring continued facilitation of lottery fraud. | Defendant facilitated lottery fraud victimizing senior citizens. | N/A |
| Consumer Protection Branch | <i>U.S. v. Helen Foss</i> | 20-cv-788 | Civil | Pending | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. Alexander Quaglia</i> | 2:20-cr-196 | Criminal | Indictment | https://www.justice.gov/opa/pr/four-charged-multi-million-dollar-elder-fraud-schemes | Fraser, Patrick |
| Consumer Protection Branch | <i>U.S. v. Andrea Burrow</i> | 2:19-cr-295 | Criminal | Defendant pleaded guilty on August 12, 2020. | https://www.justice.gov/opa/pr/district-court-enters-permanent-injunction-shutting-down-telecom-carriers-who-facilitated | N/A |
| Consumer Protection Branch | <i>U.S. v. Nicholas Palumbo</i> | 1:20-cv-473 | Civil | Civil injunction barring defendants from facilitating fraudulent robocalls. | https://www.justice.gov/opa/pr/district-court-enters-permanent-injunction-shutting-down-telecom-carriers-who-facilitated | Palumbo, Natasha; Ecommerce National, LLC. |
| Consumer Protection Branch | <i>U.S. v. Sean Novis</i> | 2:20-cr-335 | Criminal | Indictment | https://www.justice.gov/opa/pr/four-charged-multi-million-dollar-elder-fraud-schemes | Denkberg, Gary |
| Consumer Protection Branch | <i>U.S. v. Hidalgo Marchan, Johnny Enso</i> | 1:15-cr-20471 | Criminal | Johnny Hidalgo sentenced to 100 months in prison, Francesco Guerra sentenced to 90 months in prison, Rodolfo Hermoza sentenced to 88 months in prison. | https://www.justice.gov/opa/pr/three-peruvian-men-sentenced-significant-terms-incarceration-overseeing-call-centers | Guerra, Francesco; Hermoza, Rodolfo |
| Consumer Protection Branch | <i>U.S. v. Macromark, Inc.</i> | 3:20-cr-171 | Criminal | Defendant pled guilty and forfeited \$1 million. | https://www.justice.gov/opa/pr/list-brokerage-firm-pleads-guilty-facilitating-elder-fraud-schemes | N/A |
| Consumer Protection Branch | <i>U.S. v. Michael Brian Cotter</i> | 1:20-cv-24216 | Civil | Civil consent decree barring defendants from fraudulent tech support business. | https://www.justice.gov/opa/pr/justice-department-and-indian-authorities-announce-enforcement-actions-against-technical | Global Digital Concierge PTE. LTD; NE Labs Inc.; Sensei Ventures Inc.; Kevisoft UK Ltd.; Kevisoft LLC. |
| Consumer Protection Branch | <i>U.S. v. Maven Infotech Pvt. Ltd.</i> | 0:19-cv-60570 | Civil | Final civil judgment enjoining defendant from committing technical support fraud and engaging in related activities. | Defendants facilitating technical support fraud. | N/A |
| Consumer Protection Branch | <i>U.S. v. Forrest Antrum</i> | 5:20-cv-1459 | Civil | Civil consent decree barring defendant from facilitating lottery fraud and acting as an unlicensed money transmitter. | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. Denlyn Dunkley</i> | 1:20-cv-24908 | Civil | Civil consent decree barring defendant from facilitating lottery fraud and acting as an unlicensed money transmitter. | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. Willie Pearl Johnson</i> | 8:20-cv-2803 | Civil | Civil consent decree barring defendant from facilitating lottery fraud and acting as an unlicensed money transmitter. | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. Lillie Youmans</i> | 8:20-cv-2020 | Civil | Civil consent decree barring defendant from facilitating lottery fraud and acting as an unlicensed money transmitter. | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. Elagoon Business Solutions Pvt Ltd.</i> | 2:19-cv-324 | Civil | Final civil judgment prohibiting defendant from operating and supporting technical support fraud schemes. | Defendants committing technical support fraud primarily impacting older consumers. | N/A |

| Component or USAO | Case Name | Case Number | Case Types (Civil or Criminal) | Outcome | Brief Case Description or Press Release URL | List of Non Lead Defendants |
|----------------------------|---|-------------------------|-----------------------------------|---|---|-----------------------------|
| Consumer Protection Branch | <i>U.S. v. George Carr</i> | 7:20-cv-4145 | Civil | Civil consent decree barring defendant from facilitating lottery fraud and acting as an unlicensed money transmitter. | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. Thomas Davidson</i> | 2:20-cv-940 | Civil | Civil consent decree barring defendant from facilitating lottery fraud and acting as an unlicensed money transmitter. | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. Stanley Gray</i> | 6:20-cv-4158 | Civil | Civil consent decree barring defendant from facilitating lottery fraud and acting as an unlicensed money transmitter. | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. John Armbruster</i> | 2:20-cv-10835 | Civil | Civil consent decree barring defendant from facilitating lottery fraud and acting as an unlicensed money transmitter. | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. Thomas Nowlin</i> | 2:20-cv-10838 | Civil | Civil consent decree barring defendant from facilitating lottery fraud and acting as an unlicensed money transmitter. | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. Patrice Runner</i> | 2:18-cr-578 | Criminal | On December 22, 2020, Defendant extradited from Spain to the U.S. to stand trial. | https://www.justice.gov/opa/pr/canadian-man-extradited-spain-face-charges-massive-psychic-mail-fraud-scheme | N/A |
| Consumer Protection Branch | <i>U.S. v. Epsilon Data Management, LLC</i> | 1:21-cr-6 | Criminal | Company entered deferred prosecution agreement and agreed to pay \$150 million, with \$127 million going to compensate victims. | https://www.justice.gov/opa/pr/marketing-company-agrees-pay-150-million-facilitating-elder-fraud-schemes | N/A |
| Consumer Protection Branch | <i>U.S. v. Jane Cottrell</i> | 8:21-cv-128 | Civil | Civil consent decree barring defendant from facilitating lottery fraud and acting as an unlicensed money transmitter. | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. Esperanza Bennett</i> | 1:20-cv-3499 | Civil | Civil consent decree barring defendant from facilitating lottery fraud and acting as an unlicensed money transmitter. | Defendant facilitated lottery fraud victimizing seniors. | N/A |
| Consumer Protection Branch | <i>U.S. v. Norman Newman</i> | 3:20-cr-47 | Criminal | Defendant pled guilty on April 23, 2021. | https://www.justice.gov/opa/pr/list-broker-pleads-guilty-facilitating-elder-fraud-schemes | N/A |
| Consumer Protection Branch | <i>U.S. v. Robert Reger</i> | 1:21-cr-192 | Criminal | Indictment unsealed on June 14, 2021. | https://www.justice.gov/opa/pr/justice-department-recognizes-world-elder-abuse-awareness-day-files-cases-against-marketing | Lytle, David |
| Consumer Protection Branch | <i>U.S. v. KBM Group, LLC</i> | 1:21-cr-198 | Criminal | Defendant agreed to a deferred prosecution agreement. | https://www.justice.gov/opa/pr/justice-department-recognizes-world-elder-abuse-awareness-day-files-cases-against-marketing | N/A |
| USAO Alabama/Northern | <i>U.S. v. Gloria Kirk Edmonson</i> | 20-cr-410 | Criminal | Indictment Pending | Defendant was receiving funds in the mail from victims of a lottery scheme. | N/A |
| USAO Alabama/Northern | <i>U.S. v. Tiffany Davis</i> | 21-cr-214 | Criminal | Information Pending | Defendant cashed stolen checks from an elderly victim | N/A |
| USAO Alabama/Northern | <i>U.S. v. Otis Kidd</i> | 20-cr-404 | Criminal | Defendant pending a psychological assessment | Defendant engaged in a scheme to defraud an elderly victim using a fraudulent investment scheme. | N/A |
| USAO Alabama/Northern | <i>U.S. v. Ohimai Asikhia</i> | 20-cr-382 | Criminal | Indictment, Defendant Asikhia has entered a plea agreement. Co-Defendant is pending Trial | Defendants served as money mules receiving fraudulent funds and sending the funds to Nigeria. The victims report being the victim of a romance scam and/or a business email compromise. | Paulinus Ebhodaghe |
| USAO Arizona | <i>U.S. v. Michael Tagle Santos</i> | CR20-2707-TUC-JGZ (LAB) | | Defendant's pleaded guilty. Pending sentencing. | Elder caretakers embezzled over \$300K from elderly disabled victim who was under the defendants' care. | Santos, Cherry Mae |
| USAO Arizona | <i>U.S. v. OBrian Wright</i> | 21-02853MJ | | Case filed/pending. | | Zonia Wright |

| Component or USAO | Case Name | Case Number | Case Types (Civil or Criminal) | Outcome | Brief Case Description or Press Release URL | List of Non Lead Defendants |
|--------------------------|--|----------------------|--------------------------------|---|--|---|
| USAO Arizona | <i>U.S. v. Obrian Wright</i> | 21-02853MJ | Criminal | Pending | International lottery fraud case that targeted numerous elderly victims in the United States. | Wright, Zonia |
| USAO Arizona | <i>U.S. v. Rushane Lawrence</i> | CR21-471-TUC-RM(DTF) | Criminal | Defendant pleaded guilty. Pending sentencing. | International Lottery Fraud/Romance fraud scheme targeted an 80+ year old elderly woman who lost over \$400K. | N/A |
| USAO Arizona | <i>U.S. v. Alan Hoffman</i> | CR21-684-TUC-JAS | | Defendant pleaded guilty. Pending sentencing | Defendant, insurance agent, fiduciary and POA for 80+ year old victim embezzled approximately 85,000 from victim. | N/A |
| USAO Arizona | <i>U.S. v. Alan Hoffman</i> | CR21-684-TUC-JAS | Criminal | Pending | Defendant, insurance agent, fiduciary and POA for 80+ year old victim embezzled approximately 85,000 from victim. | N/A |
| USAO Arizona | <i>U.S. v. Michael Jacoby</i> | CR21-452-PHX-JJT | Criminal | Case filed. Pending trial. | Defendant charged with defrauding 70-year-old widower out of \$1mil in retirement savings. | N/A |
| USAO Arizona | <i>U.S. v. Onovughe Ighorhiowunu</i> | CR21-1119-TUC-SHR | Criminal | Case filed. Pending trial. | Defendant charged for his role as a money launderer in romance fraud scheme targeting various elderly victims resulting in losses of approximately \$113,000. | N/A |
| USAO California/Central | <i>U.S. v. Ahmad Eraif</i> | 2:20-CR-00607-SVW | Criminal | Pending | https://www.justice.gov/usao-cdca/pr/five-canadian-nationals-charged-running-magazine-telemarketing-scam-targeting-elderly | ERAIF, MOHAMED; GAMPEL, WILLIAM; MASSOURAS, JONATHAN; GAMPEL, KEVIN |
| USAO California/Central | <i>U.S. v. Feng Zheng</i> | 2:20-cr-00608-AB | Criminal | Pending | Money laundering using Target store gift cards of proceeds of imposter frauds targeting older adult victims. | Xu, Jinfeng |
| USAO California/Central | <i>U.S. v. blade Bai</i> | 2:20-CR-00621-AB | Criminal | Pending | | N/A |
| USAO California/Central | <i>U.S. v. Darrell Avis</i> | 2:21-CR-00303-SB | Criminal | Pending | https://www.justice.gov/usao-cdca/pr/santa-barbara-man-who-allegedly-ran-12-million-ponzi-scheme-indicted-federal-fraud-and | N/A |
| USAO California/Central | <i>U.S. v. Anuj Mahendrabhai Patel</i> | 5:20-cr-00162-ODW | Criminal | Pending | https://www.justice.gov/usao-cdca/pr/trio-named-indictment-alleging-international-conspiracy-defraud-elderly-posing-federal ; https://www.justice.gov/usao-cdca/pr/lake-elsinore-man-pleads-guilty-criminal-charge-bagman-role-conspiracy-defraud-elderly | ELMER MIRANDA BARRIOS, WILLIAM MARGARITO BARRIOS |
| USAO California/Eastern | <i>U.S. v. Matthew Piercey</i> | 2:20-cr-211 | | Pending | | N/A |
| USAO California/Eastern | <i>U.S. v. Kenneth Winton</i> | 2:20-cr-216 | | Pending | | N/A |
| USAO California/Eastern | <i>U.S. v. Laxmikanth Biyani</i> | 2:21-cr-38 | | Pending | | Akshar Patel |
| USAO California/Eastern | <i>U.S. v. Sashana James</i> | 2:21-mj-103 | | Pending | | Jenice Nicholas |
| USAO California/Northern | <i>U.S. v. Peter Schurman</i> | 3:20-mj-70955-MAG | Criminal | Pending | https://www.justice.gov/usao-ndca/pr/former-bay-area-engineer-charged-mail-fraud-and-aggravated-identity-theft-connection | N/A |
| USAO California/Northern | <i>U.S. v. Heidi Miller</i> | 4:20-mj-71393-MAG | Criminal | Pending | https://www.justice.gov/usao-ndca/pr/alameda-home-health-care-aide-charged-credit-card-fraud-scheme-targeting-elderly-couple | N/A |
| USAO Florida/Middle | <i>U.S. v. David Rockwell</i> | 2:20-cr-107 | Criminal | Sentenced to 63 months' imprisonment and five years' supervised release | While Rockwell was employed as a financial adviser, he defrauded two elderly clients by transferring their funds into funds he controlled and used for his own benefit. | |
| USAO Florida/Middle | <i>U.S. v. Cynthia Harmon</i> | 8:20-cr-211 | Criminal | Pending | Harmon participated in a conspiracy to launder the proceeds of a Jamaican-lottery mail-fraud scheme. Other conspirators told victims that, to claim their winnings, they had to pay fees and taxes by mailing checks to conspirators, including Harmon. Harmon, at the direction of another conspirator, would then wire the funds to conspirators in the United States and Jamaica. | N/A |

| Component or USAO | Case Name | Case Number | Case Types (Civil or Criminal) | Outcome | Brief Case Description or Press Release URL | List of Non Lead Defendants |
|-----------------------|-------------------------------------|---------------------|-----------------------------------|--|---|-----------------------------|
| USAO Florida/Middle | <i>U.S. v. Cynthia Harmon</i> | 8:20-cr-211-T-60AEP | Criminal | Sentenced to five years probation. | Harmon participated in a conspiracy to launder the proceeds of a Jamaican-lottery mail-fraud scheme. Other conspirators told victims that, to claim their winnings, they had to pay fees and taxes by mailing checks to conspirators, including Harmon. Harmon, at the direction of another conspirator, would then wire the funds to conspirators in the United States and Jamaica. | N/A |
| USAO Florida/Middle | <i>U.S. v. David Rockwell</i> | 2:20-cr-107 | Criminal | Pending | While the defendant, David Aaron Rockwell, was employed as a financial adviser in Fort Myers, Florida, he defrauded two elderly clients by transferring their funds into funds he controlled and used for his own benefit. | N/A |
| USAO Florida/Middle | <i>U.S. v. Joseph Harrison</i> | 6:20-cr-109-Orl | Criminal | Sentenced to 12 months and a day imprisonment and 2 years' supervised release | Harrison was a money mule for a romance fraud scheme targeting the elderly | N/A |
| USAO Florida/Middle | <i>U.S. v. Lori Owen</i> | 8:19-cr-587-T-33AEP | Criminal | Sentenced to 63 months' imprisonment and five years' supervised release | Owen laundered proceeds in a telemarketing Publisher's Clearinghouse scheme and a tax extortion/impersonation scheme | N/A |
| USAO Florida/Middle | <i>U.S. v. Thomas L.</i> | 2:20-cv-00940 | | Pending | | N/A |
| USAO Florida/Middle | <i>U.S. v. Willie Pearl</i> | 8:20-cv-2803 | | Pending | | N/A |
| USAO Florida/Middle | <i>U.S. v. Thomas L. Davidson</i> | 2:20-cv-00940 | | Consent decree and final judgment entered 12/03/2020. | | N/A |
| USAO Florida/Middle | <i>U.S. v. Willie Pearl Johnson</i> | 8:20-cv-2803 | | Consent decree and final judgment entered 12/1/2020. | | N/A |
| USAO Florida/Middle | <i>U.S. v. Lillie Youmans</i> | 8:20-cv-02804 | | Consent decree and final judgment entered 12/1/2020. | | N/A |
| USAO Florida/Middle | <i>U.S. v. Jane Cottrell</i> | 8:21-cv-00128 | | Consent decree and final judgment entered 02/01/2021. | | N/A |
| USAO Florida/Middle | <i>U.S. v. Lillie Youmans</i> | 8:20-cv-02804 | | Pending | | N/A |
| USAO Florida/Northern | <i>U.S. v. James A. Young III</i> | 3:19-cr-00065-MCR | | 51 months BOP, \$402,207.71 in restitution to two dozen victims (many of whom were elderly), and \$125,107.33 in restitution for unpaid taxes to the Internal Revenue Service. | https://www.justice.gov/usao-ndfl/pr/former-financial-planner-indicted-investment-fraud-scheme-and-failure-file-tax-returns (indictment); https://www.justice.gov/usao-ndfl/pr/former-financial-planner-sentenced-federal-prison-investment-fraud-and-failure-file-tax (sentencing) | N/A |
| USAO Florida/Northern | <i>U.S. v. Hilton Williams, Jr.</i> | 4:20cr63-AW | Criminal | Counts 1 & 5: 22 months, 3 years supervised release, and \$5541.00 in restitution | The defendant was engaged in a scheme to defraud Walmart and innocent victims by using checks of other people, including several elderly victims, to purchase computers and other items, which he would later return for cash. The checks were charged to the victims' accounts, but then reversed back to Walmart. The defendant bought items at Walmart locations in the Northern and Middle districts. Most of the time, the items were returned at a different Walmart from the purchase location. | N/A |
| USAO Florida/Northern | <i>U.S. v. Jeremie Saintvil</i> | 1:21-cr-00013-AW | | pending trial 9/15/2021 | https://www.justice.gov/usao-ndfl/pr/delray-beach-man-indicted-covid-19-relief-fraud-allegedly-using-identities-elderly | N/A |
| USAO Florida/Northern | <i>U.S. v. David Murray</i> | 4:20cr60-AW | Criminal | Counts 1 & 2: 42 months in BOP; followed by 3 years supervised release | DEF and others participated as money mules in a Jamaican Lottery scheme where they defraud elderly victims out of money by claiming that the victims won the Jamaican lottery, but must pay advance taxes before they can receive their lottery proceeds. Victims mailed checks and money orders to the defendant. Murray had contact with USPIS multiple times since 2013 about his participation in Jamaican lottery scams and has been warned repeatedly about participating. Murray confessed to cashing the checks and using Western Union wired the money to Jamaica. | N/A |
| USAO Florida/Southern | <i>U.S. v. Sean Bernard Dulcio</i> | 20-20262-CR-Scola | | Pending | | N/A |

| Component or USAO | Case Name | Case Number | Case Types (Civil or Criminal) | Outcome | Brief Case Description or Press Release URL | List of Non Lead Defendants |
|-----------------------|---|--------------------------|-----------------------------------|--|---|-----------------------------|
| USAO Florida/Southern | <i>U.S. v. Jamie Cofer</i> | 21-80003-CR-Middlebrooks | | On June 3, 2021, defendant was sentenced to 24 months' imprisonment, and 5 years supervised release. A restitution hearing is scheduled for August 26, | | N/A |
| USAO Florida/Southern | <i>U.S. v. Joseph A. Sanfillippo</i> | 21-60006-CR-Altman | | Pending | | N/A |
| USAO Florida/Southern | <i>U.S. v. John Emerson</i> | 21-60074-CR-Smith | | Pending | | Kevin Kirby |
| USAO Georgia/Middle | <i>U.S. v. Colin Moore</i> | 3:20cr43 | Criminal | Pending | Beginning in 2017, law enforcement identified the defendant Colin K. Moore as having conspired with others to defraud elderly victims from different states through various types of scams: a sweepstakes scam, advance money scam, grandson scam, romance scam and email phishing scam. Defendant went to his Athens, Georgia Post Office Box and received numerous packages from victims, which contained cash, checks and money orders. Defendant and others devised a scheme to defraud victims of money through false pretenses, misrepresentations and promises through US mail. At the time, defendant was a student at the University of Georgia. He has since graduated. He has no criminal history. Unidentified co-conspirators contacted the victims and directed them to send money to the defendant. The phone numbers used to call victims were voice-over IP addresses. We have identified at least 11 victims. Loss amount for overall scheme was \$545,050.00. Defendant received \$75,450.00. | N/A |
| USAO Georgia/Middle | <i>U.S. v. Middle Georgia Family Rehab, LLC</i> | 5:18cv378 | Civil | Pending | Defendant Middle Georgia Family Rehab, LLC (MGFR) is an outpatient facility owned and operated by Defendants Brenda Hicks and Clarence Hicks. MGFR purports to provide occupational, physical, and speech therapy services to both children and adults, including those covered by federal and state healthcare programs such as Medicare, Medicaid, TRICARE, and the Veterans Health Administration. Beginning in or around October 2013, and continuing until at least April 2020, MGFR, Brenda Hicks, and Clarence Hicks, through their agents, employees, and representatives, knowingly submitted or caused to be submitted claims for payment to the Government for: (a) services falsely billed under the names and NPI numbers of therapists who could not perform or properly supervise the services billed; (b) services provided by individuals who were not qualified or authorized to provide services to patients covered by Government Healthcare Programs; and (c) services not rendered or for upcoded amounts. For example, Defendants submitted claims for therapy services allegedly provided by therapists who were physically outside of Georgia, incarcerated, or no longer working for MGFR. Defendants submitted or caused to be submitted these false claims in violation of federal and state laws, regulations, and rules. As a result of the false and fraudulent claims alleged in this Complaint, MGFR, Brenda Hicks, and Clarence Hicks received millions of dollars in payments to which they were not entitled. By engaging in these fraudulent schemes, MGFR, Brenda Hicks, and Clarence Hicks deprived the Government and—more importantly—their patients (including children and active and retired military personnel) of the benefits of necessary and important therapy services provided by licensed and qualified healthcare providers. | N/A |
| USAO Georgia/Northern | <i>U.S. v. Louis Beria</i> | 2:20-CR-053 | Criminal | Sentencing | https://www.justice.gov/usao-ndga/pr/property-developer-sentenced-prison-fraud | N/A |
| USAO Georgia/Northern | <i>U.S. v. Patel and Dave</i> | 1:20-CR-204 | Criminal | Sentencing | https://www.justice.gov/usao-ndga/pr/couple-sentenced-laundering-over-500000-behalf-india-based-phone-scammers | N/A |

| Component or USAO | Case Name | Case Number | Case Types (Civil or Criminal) | Outcome | Brief Case Description or Press Release URL | List of Non Lead Defendants |
|------------------------|--|-------------|-----------------------------------|--|---|--|
| USAO Georgia/Northern | <i>U.S. v. Spiker</i> | 1:20-CR-373 | Criminal | Sentencing | https://www.justice.gov/usao-ndga/pr/florida-woman-sentenced-her-role-telephone-scam | N/A |
| USAO Georgia/Northern | <i>U.S. v. E Sampark and Gupta</i> | 1:20-CR-399 | Criminal and Civil | Indictment and Civil Injunction | https://www.justice.gov/usao-ndga/pr/india-based-voip-provider-and-its-director-indicted-facilitating-millions-scam | N/A |
| USAO Georgia/Northern | <i>U.S. v. Dorsey</i> | 1:20-CR-230 | Criminal | Guilty Verdict in July 2021 trial. | https://www.justice.gov/usao-ndga/pr/atlanta-man-arraigned-embezzling-over-200000-his-disabled-father-s-va-account | N/A |
| USAO Georgia/Northern | <i>U.S. v. Sharma</i> | 1:18-CR-170 | Criminal | Successful Extradition from earlier indictment and arraignment | | N/A |
| USAO Georgia/Northern | <i>U.S. v. Tyler</i> | 1:20-CR-207 | Criminal | Indictment | Defendant was charged with access device fraud and aggravated identity theft where he targeted elder Americans and stole their PII, including SSNs, to obtain credit and buy goods and services in their names. | N/A |
| USAO Georgia/Northern | <i>U.S. v. Craig</i> | 1:20-CR-07 | Criminal | Pending | Craig defrauded the customers of a timeshare resort business, many of whom were elderly. | N/A |
| USAO Georgia/Northern | <i>U.S. v. Torchia</i> | 1:19-CR-377 | Criminal | Set for Upcoming Trial | https://www.justice.gov/usao-ndga/pr/former-georgia-ceo-indicted-multi-million-dollar-investment-fraud-scheme | N/A |
| USAO Illinois/Northern | <i>U.S. v. Hirenkumar P. Chaudhari</i> | 20 CR 407 | Criminal | Pending | Two elderly victims, a husband and wife, were contacted by individuals claiming to be officials of the United States Social Security Administration, Supreme Court and Department of Justice. Over a nine week period, the victims were told various fictions about purported theft of their identities that lead them to tender over \$900,000 to the perpetrators. Defendant opened and withdrew funds from two bank accounts into which a portion of the fraudulently obtained funds were deposited. He is charged in four counts of the indictment with four separate withdrawals from the bank accounts. | N/A |
| USAO Illinois/Northern | <i>USA v. Daniel Rosenbaum</i> | 21 CR 239 | Criminal | Pending | Daniel M. Rosenbaum ran an insurance brokerage called Alexander & Rosenbaum Financial Group LLC ("A&R"), through which he executed a fraud scheme that victimized five individuals that were over 70 years of age. Rosenbaum collected annuity premiums from A&R clients but did not use those premiums to purchase annuities. Instead, Rosenbaum used the money for personal expenses and to pay back other clients whose money he stole. All the while, Rosenbaum sent A&R clients fake annuity contracts and statements purporting to reflect annuities that did not exist. When some of the clients confronted Rosenbaum about their annuities (or lack thereof), Rosenbaum made various excuses and would ask if he could slowly repay the money he stole. With his scheme, Rosenbaum intended to steal over \$550,000. | NA |
| USAO Illinois/Northern | <i>USA v. Lee Turner</i> | 21 CR 399 | Criminal | Pending | From at least February 2018 through June 2021, Lee TURNER carried out an extortion scheme against an elderly and disabled married couple. TURNER created a constellation of false personas and fraudulent text message communications to extort the victims, using various threats including, but not limited to, threats to assault and murder them, threats to burn down their home, threats to expose alleged involvement in criminal activity, and threats to arrest and imprison them and members of their family. Among the false personas that Turner employed to scare the couple were organized criminals, gang members, FBI Special Agents, a police officer, a Deputy United States Marshal, the United States Attorney for the Northern District of Illinois, the Cook County State's Attorney, and members of the media. Over the course of Turner's scheme, Turner extorted approximately \$1,600,000 from the elderly, disabled victims. | NA |
| USAO Illinois/Northern | <i>USA v. Aniukwu et al.</i> | 20 CR 352 | Criminal | NA | https://www.justice.gov/usao-ndil/pr/three-chicago-area-residents-charged-conducting-online-romance-fraud-and-other-schemes | Anthony Emeka Ibeki and Jennifer Gosha |

| Component or USAO | Case Name | Case Number | Case Types (Civil or Criminal) | Outcome | Brief Case Description or Press Release URL | List of Non Lead Defendants |
|-----------------------|--|-------------------------|-----------------------------------|---|--|---|
| USAO Indiana/Southern | <i>U.S. v. Andrea Renee Pytlinski</i> | 3:20-cr-18-RLY-MPB | Criminal | Pending | https://www.justice.gov/usao-sdin/pr/mother-and-daughter-evansville-charged-covid-19-related-wire-fraud | Azzarello, Rose Ann |
| USAO Indiana/Southern | <i>U.S. v. Austin S. Gray</i> | 3:20-cr-16 | Criminal | Pending | This case concerns a multistate advance-fee scam. The victims were contacted via telephone by an individual who claimed to be employed by the U.S. Department of Commerce. The victims were informed that the Department of Commerce had secured a settlement from the timeshare industry for fraudulent business practices regarding timeshare properties, and the victims needed to pay various fees to acquire their share of the settlement proceeds. The victims were directed to (a) mail cash, personal checks, cashier's checks, and prepaid debit cards, (b) wire funds, and (c) transfer funds, using a money transfer service such as Western Union or Money Gram, to the perpetrators. Despite sending numerous payments, the victims never received the promised funds. | Johnson IV, Clonnie V. Lewis, Tianna, S. |
| USAO Indiana/Southern | <i>U.S. v. Angeles Palacios</i> | 1:19-cr-00311-JMS-DML-1 | | Received 37 months' imprisonment, 3 years of supervised release, and restitution \$100,300 (12 victims, including elderly). | | N/A |
| USAO Indiana/Southern | <i>U.S. v. Darlens Renard</i> | 1:21-mj-0234-MJD | Criminal | Pending | | Pope, Jasaan; Elizer, Princess; Glemeau, Jennifer; Brown, Kareem |
| USAO Indiana/Southern | <i>U.S. v. Renard, Darlens a/k/a "Los" a/k/a "Loz"</i> | 1:21-cr-00123-JMS-DML | | Pending | | Pope, Jasaan a/k/a "Bizz" Elizer, Princess Glemeau, Jennifer Brown, Kareem a/k/a "Reem" |
| USAO Indiana/Southern | <i>U.S. v. Vimalkumar Trivedi</i> | 1:21-cr-00128-TWP-MJD | Criminal | Pending | Unknown individuals purported to be Government officials and agents, and would utilize call centers to tell victims that their social security number has been found in connection with illegal activity. To avoid jail, the scammers convinced the victims to send large sums of money. Trivedi retrieved the packages, kept a portion, and remitted the remainder to his accomplices. Approximately 67 victims were defrauded of over | N/A |
| USAO Indiana/Southern | <i>U.S. v. Daniel Jibunor</i> | 1:21-cr-00154-JMS-DLP | Criminal | Pending | Jibunor obtained and possessed Bank of America unemployment debit cards issued on behalf of the State of California which were embossed in different names of genuine individuals. Unemployment claims had been filed for the genuine individuals. Jibunor used these cards to purchase money orders from various businesses and withdraw cash. | N/A |
| USAO Indiana/Southern | <i>U.S. v. Temitope Adeboye</i> | 1:21-cr-00153-RLY-DLP | Criminal | Pending | Adeboye obtained and possessed multiple Bank of America unemployment debit cars issued on behalf the State of Nevada which were embossed in different names of genuine individuals. Unemployment claims had been filed for these genuine individuals. Adeboye used the unemployment debit cards to purchase money orders from various businesses and for his own personal use. | N/A |
| USAO Iowa/Northern | <i>U.S. v. Kimberly Ann Henney</i> | 20-CR-2035 | Criminal | Indicted on 7/24/2020 and sentenced to 70 months' imprisonment on 6/28/2021 | https://www.justice.gov/usao-ndia/pr/former-waterloo-medicaid-provider-sentenced-more-five-years-federal-prison-defrauding | N/A |
| USAO Iowa/Northern | <i>U.S. v. Janice Jurgenson</i> | 20-CR-3051 | | Information filed on 11/18/2020 and defendant sentenced to 27 months' imprisonment on 5/21/2021 | https://www.justice.gov/usao-ndia/pr/fort-dodge-woman-sentenced-federal-prison-defrauding-elderly-disabled-veteran-out-life | N/A |
| USAO Iowa/Southern | <i>U.S. v. Samantha Montanye</i> | 4:20-CR-021 | Criminal | sentenced to 3 years probation on 2/2/2021 | Nursing home employee stole fentanyl patches from elderly residents. | NA |

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|-----------------------|--------------------------------------|-----------------------|-----------------------------------|--|---|-----------------------------|
| USAO Iowa/Southern | <i>U.S. v. Staci Schulte</i> | 4:20-CR-009 | Criminal | sentenced to four years probation on 11/9/2020 | Nursing home employee stole hydrocodone and oxycodone from elderly residents. | NA |
| USAO Iowa/Southern | <i>U.S. v. Chelsea Gless</i> | 4:20-CR-205 | Criminal | Pled guilty to one count of mail fraud on August 20, 2021 | GLESS was the part owner and in control of Royal Metals Group (RMG) a purported precious metals dealer, based in Princeton, Iowa. RMG advertised that it bought and sold precious metals, such as gold and silver. From 2014-2018, GLESS defrauded approximately 69 customers (mostly elderly) out of \$2.9 million, by simply keeping the money they sent to purchase metals, or keeping the metals they sent RMG to purchase. GLESS spent the money to pay her personal expenses, such as credit cards, and used client money to pay back other clients she defrauded, in a Ponzi-like scheme. | N/A |
| USAO Iowa/Southern | <i>U.S. v. Authier</i> | 4:20-CR-113 | Criminal | Pled guilty to one count of wire fraud on 1/21/2021 | Defendant was a bookkeeper for an elderly farmer and stole at least \$250,000 from him. Sentencing is scheduled for 8/30/2021 | NA |
| USAO Iowa/Southern | <i>U.S. v. Shawna Lutes</i> | 3:21-CR-050 | Criminal | pled guilty to possession of a controlled substance on 4/22/2021 | Nursing home director was improperly accessing emergency opioid supply intended for residents and taking the pills for her own use. Sentencing set for 8/25/2021. | NA |
| USAO Iowa/Southern | <i>U.S. v. Jeffrey Carley</i> | 1:21-CR | Criminal | Defendant charged with wire fraud in February of 2021 | Carley was a financial advisor who convinced his elderly clients to move their retirement money to "self-directed" retirement funds and had them invest in three companies Carley owned or had an interest in. He then moved the money to benefit himself and pay other investors, causing the loss of all the money invested by his elderly clients. Loss amount is believed to be over \$1.5 million. | N/A |
| USAO Kansas | <i>U.S. v. Raymond Paul Stilley</i> | 5:20-cr-40040 | Criminal | Pending | Stilley threatened two victims with violence to force them to provide PIN numbers to debit and credit cards he had taken from them. He was going to use the cards to withdraw cash at ATM machines. | N/A |
| USAO Kansas | <i>U.S. v. Oyindamola Akinrinola</i> | 2:21-cr-20002-HLT/JPO | | Sentencing set for 06/15/21. | | N/A |
| USAO Kentucky/Eastern | <i>U.S. v. Ricky L. Meek</i> | 5:21-CR-00034-GFVT | Criminal | Pending | The Defendant and his wife impersonated the wife's mother in order to obtain pension benefits. | N/A |
| USAO Kentucky/Eastern | <i>U.S. v. Rebecca Teegarden</i> | 2:20-CR-00026-DLB | Criminal | Sentenced to 36 months' incarceration. | Rebecca Teegarden was a teller at the First National Bank of Brooksville in Bracken County. Between 2013 and 2019, Teegarden used customers' names and account numbers to make miscellaneous debit withdrawals from customers' accounts without their permission. Prior to withdrawing the money, Teegarden checked the customers' bank accounts. Teegarden withdrew the money from the customer's account, put the cash in her teller cash drawer, and deposited the money into her own personal bank account at a later date. Teegarden targeted elderly people she believed did not pay attention to their accounts. | N/A |
| USAO Kentucky/Eastern | <i>U.S. v. George N. Ibe</i> | 5:20-cv-00353-JMH | | Pending | | Patricia Ibe |
| USAO Kentucky/Eastern | <i>U.S. v. Ismaila Fafunmi</i> | 5:19-CR-160 | Criminal | Convicted. Sentencing scheduled for Aug 20. | Thelma Finch (age 72) began speaking with a man she met on Mate1.com in June 2018. They began a telephonic and online romantic relationship. The unidentified male, who called himself Tom, convinced Thelma he wanted to marry her and needed \$75k to get out of his military contract. Thelma took out a home equity loan on her house and sent \$73k to a bank in China. She also let the unidentified individuals have access to her online banking with Chase. They took thousands of dollars from her, | N/A |

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|-----------------------|---------------------------------------|-------------------|--------------------------------|--|--|--|
| USAO Kentucky/Eastern | <i>U.S. v. Sealed</i> | 5:20-CR-117-KKC | Criminal | Ajayi - convicted, sentenced to 12 months+1 day; Ineh Eqwem - convicted, sentencing in August; Sealed Defendant - fugitive | Thelma Finch (age 72) began speaking with a man she met on Mate1.com in June 2018. They began a telephonic and online romantic relationship. The unidentified male, who called himself Tom, convinced Thelma he wanted to marry her and needed \$75k to get out of his military contract. Thelma took out a home equity loan on her house and sent \$73k to a bank in China. She also let the unidentified individuals have access to her online banking with Chase. They took thousands of dollars from her, | N/A |
| USAO Kentucky/Eastern | <i>U.S. v. Melissa Lynn Phelps</i> | 0:19-CR-75 | Criminal | Convicted. Sentenced to 36 months, 5 years SR, \$148,000 in restitution | The defendant, who was serving as a caregiver for her ailing grandmother, stole money from the grandmother's checking account through the use of pre-signed checks. | N/A |
| USAO Kentucky/Eastern | <i>U.S. v. Mark Smith</i> | 3:21-CR-16-GFVT | Criminal | Convicted. Awaiting sentencing. | Mark Smith used his position as a bank development officer and president of the Shelby County Humane Society to solicit donations from bank clients on behalf of the SCHS under false pretenses. He also obtained legitimate donations, but increased those donation amounts without the client's authority, through the doctoring of bank documents. These clients were often elderly. | N/A |
| USAO Kentucky/Western | <i>U.S. v. Wendy Williams, et al.</i> | 3:19-CR-00094-RGJ | Criminal | All four defendants previously entered guilty pleas in the three count indictment for mail and wire fraud charges. They were each sentenced in June 2021 and ordered to pay a combined \$184,975 to at least six victims. Defendants were sentenced as follows: Williams (5 years probation); Calvin-Watson (10 months incarceration); A. Campbell (12 months incarceration); and J. Campbell (3 years probation). | The defendants participated in an international lottery scam, in which victims were told they had won the Mega Millions Sweepstakes lottery, but would not receive their winnings until they paid taxes on the winnings up front. Victims paid the supposed taxes based on misrepresentations by the defendants and others. | Calvin-Watson, Janiel N.; Campbell, Anna-Kaye; Campbell, Jeffrey |
| USAO Kentucky/Western | <i>U.S. v. Charles Joasch</i> | 1:20-CR-00010-GNS | Criminal | Defendant was charged with Mail Fraud in a single count indictment in June of 2020, entered a guilty plea in December of 2020, and was sentenced to 2 years incarceration in February 2021 and ordered to pay \$420,867 in restitution to 19 victims. Over \$300,000 in fraud proceeds was seized from his car upon initial arrest. | Defendant was involved in a "grandparent scam" where fraudsters contact (primarily elderly) victims and convince them that a loved one has been arrested and instruct them to pay \$10,000 or more to secure their release. Victims were instructed to send funds via large shipping companies, including UPS. The defendant was arrested after picking up such a package from an address in Bowling Green, Kentucky and was found to have a large amount of cash on him. He admitted his role in the mail fraud scheme. | NA |
| USAO Kentucky/Western | <i>U.S. v. Melissa Howard</i> | 1:21-CR-00024-GNS | Criminal | The defendant was charged in July 2021 in a single-count indictment for tampering with consumer products (fentanyl patched) at a long term care facility with elderly patients. | While working at a long term care facility with elderly patients, the defendant tampered with fentanyl patches and used them for herself without authorization. This placed elderly patients at risk of being treated with patches that had been tampered with. | NA |
| USAO Kentucky/Western | <i>U.S. v. Candi Ann Fluhr</i> | 3:19-CR-00201-RGJ | Criminal | In October 2020, the defendant was sentenced to 94 months imprisonment and ordered to pay \$838,804 in restitution for counts of wire fraud, aggravated identity theft, theft from a benefit plan, and filing false tax returns. | Defendant embezzled over \$800,000 from a company for which she acted as controller. In the process, she severely diminished the livelihood and savings of the company's elderly owner. | N/A |

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|------------------------|--|-------------------|--------------------------------|--|--|---|
| USAO Kentucky/Western | <i>U.S. v. Derek Burcham</i> | 3:18-CR-00014-RGJ | Criminal | In November 2020, Burcham was sentenced to 63 months incarceration and was ordered to pay \$941,419.73 to victim investors, including several elderly victims. | Burcham held himself out as a legitimate investment advisor and broker, investing clients money on their behalf. Burcham was discovered to have invested clients' money but take out fees so excessive so as to be illegal. Burcham misrepresented how he was investing money to clients and has been unable to pay them back. | N/A |
| USAO Kentucky/Western | <i>U.S. v. Roy Wayne Jenkins</i> | 3:21-CR-00061-DJH | Criminal | Defendant was charged with Bank Fraud in June 2021. | Under the guise of assisting his business partner with the management of his aging mother's estate, the defendant obtained access to the victim's bank accounts (both online and through use of her checkbook). He stole hundreds of thousands of dollars for his own personal use through forgery and unauthorized online payments. The victim has since passed away, left with almost nothing in her estate. | N/A |
| USAO Louisiana/Eastern | <i>U.S. v. Karen Tigler</i> | 2:21-00028 | | Still pending | | N/A |
| USAO Louisiana/Eastern | <i>U.S. v. Adcan Campbell</i> | 20-CR-123 | Criminal | Pending | https://www.justice.gov/usao-edla/pr/jamaican-national-indicted-conspiracy-commit-mail-and-wire-fraud | N/A |
| USAO Louisiana/Middle | <i>United States v. Haskell "Trey" Knight and Emily Knight</i> | 21-CR-29 | Criminal | Indictment | https://www.justice.gov/usao-mdla/pr/tennessee-couple-indicted-conspiracy-commit-wire-fraud-and-wire-fraud | N/A |
| USAO Louisiana/Western | <i>U.S. v. Marlen Estep</i> | 20-cr-00247 | | Pending | | N/A |
| USAO Louisiana/Western | <i>U.S. v. Patrick Hall</i> | 20-cr-00249 | | Pending | | N/A |
| USAO Louisiana/Western | <i>U.S. v. Erica Lloyd</i> | 20-cr-00245 | | Pending | | N/A |
| USAO Louisiana/Western | <i>U.S. v. Chukwuma Okoye</i> | 21-cr-00036 | Criminal | Pending | Okoye used debit cards registered to third-parties, including elderly victims, without their authorization. The debit cards had been funded with fraudulently obtained SBA loans related to the Cares Act. The debit cards were opened by unknown suspects utilizing the personal information of unsuspecting victims, including the elderly. | |
| USAO Louisiana/Western | <i>U.S. v. Nathan McCall</i> | 5:21-cr-00100 | | Pending | | N/A |
| USAO Louisiana/Western | <i>U.S. v. Nathan McCall</i> | 21-cr-00036 | Criminal | Pending | Nathan McCall obtained checkbooks and a car belonging to the victim, an elderly woman in the nursing home. McCall recruited, organized, and facilitated other individuals to negotiate checks drawn on the victim's account. | N/A |
| USAO Maryland | <i>U.S. v. Dennis Mbongeni</i> | | Criminal | Pending | https://www.justice.gov/usao-md/pr/maryland-fraudsters-facing-federal-indictment-fraudulent-28-million-investment-ponzi | John Erasmus Frimpong Arley Ray Johnson |
| USAO Maryland | <i>U.S. v. Glenda Hodges</i> | | | Pending | | N/A |
| USAO Maryland | <i>U.S. v. Banjo Ojedokun</i> | | Criminal | Defendant sentenced to 9 years in federal prison followed by 3 years of supervised release and restitution in the amount of \$325,100. | https://www.justice.gov/usao-md/pr/nigerian-national-sentenced-nine-years-federal-prison-money-laundering-conspiracy-related | N/A |

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|-----------------------|---|-------------|-----------------------------------|--|---|--|
| USAO Maryland | <i>U.S. v. Michael Barry Carter</i> | | Criminal | five years in federal prison, followed by three years of supervised release Judge Grimm also ordered Carter to pay a money judgment in the amount of the net proceeds he obtained from the scheme, which was at least \$4,355,110.39 | https://www.justice.gov/usao-md/pr/financial-advisor-global-investment-bank-sentenced-federal-court-maryland-five-years#:~:text=Grimm%20today%20sentenced%20Michael%20Barry,steal%20more%20than%20%246%20million. | N/A |
| USAO Maryland | <i>U.S. v. Medard Ulyse</i> | | Criminal | Pending | https://www.justice.gov/usao-md/pr/two-florida-men-and-baltimore-woman-facing-federal-indictment-maryland-nationwide-scheme | Eghosasere Avboraye- Igbinedion Amaya English |
| USAO Maryland | <i>US v Keno Romario Brown</i> | 19-CR-00001 | Criminal | Sentenced to eight years in prison | https://www.justice.gov/usao-md/pr/fraudster-who-scammed-more-100-elderly-victims-more-775000-through-lottery-scheme | N/A |
| USAO Maryland | <i>US v. Eddy Blizzard</i> | 21-MJ-01119 | Criminal | Charged by complaints | https://www.justice.gov/usao-md/pr/maryland-financial-advisor-facing-federal-charges-stealing-client-s-life-savings | N/A |
| USAO Michigan/Eastern | <i>U.S. v. Shah, Dinesh</i> | 10-cv-10726 | | On February 12, 2021, the USAO-EDMI reached a settlement regarding the resolution of claims that Dinesh Shah, M.D. and Michigan Physicians Group violated the FCA by billing for unnecessary testing, including nuclear stress tests and ABI/TBIs, thereby defrauding the Medicare program. These unnecessary tests included nuclear stress tests provided to senior citizens which may have caused potential harm to these beneficiaries. The settlement amount was \$2,000,000, which is based on defendants' ability to pay. Consolidated with another case for which I will report separately. | | Michigan Physicians Group |
| USAO Michigan/Eastern | <i>U.S. v. Michigan Physicians Group PC</i> | 12-10732 | Civil | On February 12, 2021, the USAO-EDMI reached a settlement regarding the resolution of claims that Dinesh Shah, M.D. and Michigan Physicians Group violated the FCA by billing for unnecessary testing, including nuclear stress tests and ABI/TBIs, thereby defrauding the Medicare program. These unnecessary tests included nuclear stress tests provided to senior citizens which may have caused potential harm to these beneficiaries. The settlement amount was \$2,000,000. | On February 12, 2021, the USAO-EDMI reached a settlement regarding the resolution of claims that Dinesh Shah, M.D. and Michigan Physicians Group violated the FCA by billing for unnecessary testing, including nuclear stress tests and ABI/TBIs, thereby defrauding the Medicare program. These unnecessary tests included nuclear stress tests provided to senior citizens which may have caused potential harm to these beneficiaries. The settlement amount was \$2,000,000. | Dinesh Shah, Alka Shah, Rita Shah, Tatiana Shcherbich |

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|-----------------------|-------------------------------------|-------------------------|-----------------------------------|---|--|--|
| USAO Michigan/Eastern | <i>U.S. v. Alan Hardy</i> | 21-cr-20262 | | Pending | | N/A |
| USAO Michigan/Eastern | <i>U.S. v. Alan Lee Hardy</i> | 21-CR-20262 | Criminal | Indicted on 4/21/2021 | https://www.justice.gov/usao-edmi/pr/former-chase-bank-teller-charged-bank-fraud-targeting-older-adult-victim | N/A |
| USAO Minnesota | <i>U.S. v. Cody Timmerman</i> | 20-CR-233 (ADM/KMM) | Criminal | | | Timmerman, Irma; Gallegos, Siarra; Suhajda, Justin; Hughes, Todd |
| USAO Minnesota | <i>U.S. v. Daniel Mathias</i> | 20-CR-231 (JRT) | Criminal | Pending | | Ricks, Vasean; Logan, Diana; Alexander, Ivory; Wilson, Angel; McEwen, Sharon; Coleman, Ronald; Albritton, Rita |
| USAO Minnesota | <i>U.S. v. Russell Rahm</i> | 20-CR-232 (DSD/KMM) | Criminal | Pending | https://www.justice.gov/usao-mn/pr/sixty-defendants-charged-300-million-nationwide-telemarketing-fraud-scheme | See indictment |
| USAO Minnesota | <i>U.S. v. Carol Olberg</i> | 20-CR-285 (PAM/BRT) | | Pending | | N/A |
| USAO Missouri/Eastern | <i>U.S. v. Bonmene Sibe</i> | 20CR00419 SEP/SPM | | Trenice Hassel sentenced to time served and 3 years supervised release on June 6, 2021. | | Ofikoro, Ovuoke Frank Hassel, Trenice |
| USAO Missouri/Eastern | <i>U.S. v. Angelica A. Woods</i> | 1:21CR00037 SNLJ/ACL | Criminal | Pending | Defendant, an in-home health care worker, used the identity of an elderly patient in obtaining a student loan for her son. | N/A |
| USAO Missouri/Eastern | <i>U.S. v. Jennifer Hansen</i> | 21CR162 | Criminal | Defendant pled guilty to the misdemeanor information on March 8, 2021. | Relative to the prosecution of a money mule, Hamed Akande, 4:19CR960, Postal Inspector emailed a request for assistance from a supervisor at a postal facility that serviced Akande's residence. Defendant, a US Postal employee, intercepted a copy of the message after recognizing the money mule's residence. She forwarded the image to the money mule's wife, Patricia Akande. | N/A |
| USAO Missouri/Eastern | <i>U.S. v. Glenda Seim</i> | 21CR202 | Criminal | Pending | Defendant is an 80 year old resident of the Eastern District of Missouri who has continued to be a money mule despite receiving two money mule letters and numerous warnings from federal and local law enforcement as well as financial institution fraud investigators. | N/A |
| USAO Missouri/Western | <i>U.S. v. Henry Asomani</i> | 18-00291-CR | Criminal | 10 years, \$3.2 million restitution | https://www.justice.gov/usao-wdmo/pr/virginia-man-sentenced-32-million-romance-fraud-scheme | N/A |
| USAO Montana | <i>U.S. v. Deborah Roeber</i> | CV-21-7-H-CCL | | | | John Roeber Shaila Roeber |
| USAO Montana | <i>U.S. v. Elizabeth Stephenson</i> | CR 21-28-BLG- SPW | Criminal | Pending | Stephenson worked at an assisted living facility and is alleged to have stolen money from a 96-year-old resident who gave her his debit card and PIN to buy him a six pack of beer. Over the next month, Stephenson allegedly used the card to withdraw over \$16,000 from ATMs, spent over \$1,000 in Telmate fees to talk to her boyfriend in jail, and obtained a credit card on the victims account and used it to pay \$3,500 for a criminal defense attorney. | N/A |
| USAO Montana | <i>U.S. v. Dr. Enrico Arguelles</i> | N/A | Civil | Settlement reached | Dr. Arguelles agreed to pay \$1,268,646 and to relinquish any claim to \$802,018 in Medicare payment suspensions for submitting inflated and unnecessary medical claims. The United States contended Arguelles and his medical clinic (Arthritis and Osteoporosis Clinic) improperly billed Medicare and Medicaid for clinic visits, treatment, and biologic infusions, for patients who did not have seronegative rheumatoid arthritis. At least ten of the patients receiving unnecessary services were older than 60. | N/A |

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|-----------------------------|---|----------------|-----------------------------------|--|--|---|
| USAO Montana | <i>U.S. v. Ronald Lords</i> | CR-21-16-M-DWM | Criminal | Pleaded guilty; pending sentencing set for 11/10/21 | Lords ran a construction company and solicited funds from clients that he said he would use to build homes. Instead, he transferred the money to his personal bank accounts and then investment accounts where he lost the money. He then used additional funds to pay previous clients. Lords pled guilty to one counts of wire fraud, one count of money laundering, and one count of filing false tax returns. The total loss amount was approximately \$850,000. There were a total of 15 victims, most of whom are older than 60. | N/A |
| USAO Montana | <i>U.S. v. Craig Draper</i> | CR-21-20-M-DWM | Criminal | Pending trial set for 10/25/21 | Draper ran a construction company and sent invoices to customers for specific work and materials, but used the subsequent payments for personal expenses, including running a car racing business and racetrack. Charges include wire fraud and money laundering. Loss amount is approximately \$436,000. There are ten victims, half of whom are over 60. | N/A |
| USAO Montana | <i>U.S. v. Katherine Hendrickson</i> | CR-21-32-M-DWM | Criminal | Indicted; pending arraignment on 8/23/21 | Hendrickson was in a romantic relationship with the victim, who is over 60. When they broke up she stalked him, stole his email password (and other passwords), and then sent emails (while posing as the victim) to the Sanders County Commissioners threatening to kill them. She has been charged with one count of cyberstalking. | N/A |
| USAO Nebraska | <i>U.S. v. Dawn D. Clover</i> | | | 4 years probation with 12 consecutive weekends in jail (intermittent confinement). Ordered to pay \$30,470.86. | | N/A |
| USAO New Mexico | <i>US v. Thomas H. Laws</i> | 19-cr-02607-KG | Criminal | Sentenced to 81 months imprisonment on 5/12/21 | investment fraud, https://www.justice.gov/usao-nm/pr/accountant-silver-city-new-mexico-pleads-guilty-federal-wire-fraud-and-identity-theft | N/A |
| USAO North Carolina/Eastern | <i>U.S. v. Furman Alexander Ford</i> | 5:20-CR-351(2) | | Guilty verdict on all counts. | | N/A |
| USAO North Carolina/Eastern | <i>US v. Tarcey Cathey McNeill</i> | 20-CR-474 | Criminal | Indictment | https://wNDww.justice.gov/usao-ednc/pr/raeford-woman-had-initial-appearance-wire-and-mail-fraud-charges | N/A |
| USAO North Carolina/Eastern | <i>US v. Anthony Wayne March</i> | 19-CR-383 | Criminal | Sentenced to 135 months imprisonment | https://www.justice.gov/usao-ednc/pr/wake-forest-investment-advisor-sentenced-wire-fraud | N/A |
| USAO North Carolina/Western | <i>U.S. v. Stanley Choate Eaves, Sr.</i> | 3:20cr341 | | Defendant has pled guilty and is awaiting sentencing. | | N/A |
| USAO North Carolina/Western | <i>U.S. v. Mark Nicholas Pyatt</i> | 1:20cr16 | Criminal | Defendant sentenced to 37 months, with \$274,506 in restitution ordered. | | N/A |
| USAO North Carolina/Western | <i>U.S. v. Michael Moore a/k/a Bobby Smith</i> | 3:20cr78 | | Pending | | N/A |
| USAO North Carolina/Western | <i>U.S. v. Keivy Chavez a/k/a Kamilo Correa</i> | 3:21cv144 | | A Consent Order and Permanent Injunction was entered on April 15, 2021. | | John F. Palacio a/k/a Richard Diamond, Sr. John Doe a/k/a Tom Jowarski KC Promotions a/k/a Micracle Profits, TJ Ads, and CS |
| USAO North Carolina/Western | <i>U.S. v. Elizabeth Robin Williams</i> | 3:19cr279 | Criminal | Graves was sentenced to 97 months, with 2 years SR. Harrison was sentenced to 3 years, with 3 years SR. Restitution of \$298,407.85 was ordered. | Case was previously reported. Reporting again to reflect sentencing which occurred during this reporting period as described in press release. | Donna Graves Gerald Maxwell Harrison |
| USAO North Carolina/Western | <i>U.S. v. Elizabeth Robin Williams</i> | 3:19-cr-00279 | Criminal | Case previously reported. Updating to reflect Defendant Donna Graves found guilty by a jury on October 1, | | N/A |

| Component or USAO | Case Name | Case Number | Case Types (Civil or Criminal) | Outcome | Brief Case Description or Press Release URL | List of Non Lead Defendants |
|--------------------|---|------------------|-----------------------------------|--|--|-------------------------------------|
| USAO Ohio/Northern | <i>U.S. v. Andrew Thomas</i> | 1:20CR401 | Criminal | Defendant sentenced to 39 months in prison and ordered to pay over \$62,000 in restitution. | https://www.justice.gov/usao-ndoh/pr/maple-heights-man-charged-elder-fraud | N/A |
| USAO Ohio/Northern | <i>U.S. v. Raymond A. Erker</i> | 1:20-CR-478 | Criminal | Pending | Raymond A. Erker and the co-defendants conspired to induce elderly clients to invest in purported annuities and secured senior notes, when in fact Erker used the investors' funds to invest in speculative ventures and orchestrated a Ponzi scheme to pay off previous investors. | Krantz, Kevin M. Brunst, Tara M. |
| USAO Ohio/Northern | <i>U.S. v. John Tyler Pla</i> | 1:20MJ9298 | Criminal | John Tyler Pla, 25, was sentenced to 37 months in prison, and Johnny Lee Palmer, 26, was sentenced to 33 months in prison. Both Pla and Palmer were also ordered to pay restitution in the amount of \$383,932 to their victims. | John Tyler Pla and Johnny Lee Palmer conspired with others in a grandparents scam that targeted victims in the NDOH and other states. On August 25, 2020, a caller claiming to be "Mike Wallace" called an 83-year-old grandmother and told her that her grandson had been arrested for causing the traffic crash that led to a tanker truck exploding on Route 8 and needed \$18,000 in bond money. The victim obtained \$6,000 in cash and gave it to a white male who arrived in a U-Haul truck. Westlake PD sent out a BOLO for the U-Haul and located it in Cleveland. Targets John T. Pla and Johnny Lee Palmer consented to a search. The police found a stolen gun from Cleveland in the center console. In an interview, Palmer admitted to committing the grandparent scam in Westlake with Pla and that he and Pla had traveled through multiple states. The police and FBI have identified approximately 14 victims in the NDOH and elsewhere with an approximate loss of \$383,000. | N/A |
| USAO Ohio/Northern | <i>U.S. v. Johnny Lee Palmer</i> | 1:20MJ9297 | Criminal | Johnny Lee Palmer, 26, was sentenced to 33 months in prison and ordered to pay restitution in the amount of \$383,932 to their victims. | John Tyler Pla and Johnny Lee Palmer conspired with others in a grandparents scam that targeted victims in the NDOH and other states. On August 25, 2020, a caller claiming to be "Mike Wallace" called an 83-year-old grandmother and told her that her grandson had been arrested for causing the traffic crash that led to a tanker truck exploding on Route 8 and needed \$18,000 in bond money. The victim obtained \$6,000 in cash and gave it to a white male who arrived in a U-Haul truck. Westlake PD sent out a BOLO for the U-Haul and located it in Cleveland. Targets John T. Pla and Johnny Lee Palmer consented to a search. The police found a stolen gun from Cleveland in the center console. In an interview, Palmer admitted to committing the grandparent scam in Westlake with Pla and that he and Pla had traveled through multiple states. The police and FBI have identified approximately 14 victims in the NDOH and elsewhere with an approximate loss of \$383,000. | N/A |
| USAO Ohio/Northern | <i>U.S. v. John Tyler Pla</i> | 1:20-CR-716 | | Pending | | Johnny Lee Palmer |
| USAO Ohio/Northern | <i>U.S. v. Gina Louisa Palmer</i> | 5:21-CR-314 | Criminal | Pending | Gina Louisa Palmer, 39, forged a Power of Attorney of a 79-year-old victim. She used the POA to deposit and cash checks. The loss amount was over \$25,000. | N/A |
| USAO Oregon | <i>U.S. v. Roderick Ariwite</i> | 3:20-cr-00451 | Criminal | Pending | https://www.justice.gov/usao-or/pr/two-men-accused-fraud-against-warm-springs-tribe | N/A |
| USAO Oregon | <i>U.S. v. Care Center</i> | 2019VO0300 | Civil | Pending | FCA investigation of substandard care and worthless services provided at 3 Prestige – Care Center facilities in Oregon: Linda Vista Nursing & Rehab Center, Prestige Care and Rehabilitation Menlo Park, and Prestige Post-Acute & Rehab Center McMinnville | N/A |
| USAO Oregon | <i>U.S. v Avamere Riverpark of Eugene</i> | 2019VO00370 | Civil | Pending | FCA investigation of substandard care and worthless services provided at facility | N/A |
| USAO Oregon | <i>U.S. v. Ijomah Joseph Oputa</i> | 3:21-cr-82-MO | Criminal | Pending | Bank fraud and aggravated identity theft based on defendant's use of victim's debit card to obtain cashier's checks | N/A |
| USAO Oregon | <i>U.S. v. James Orr</i> | 3:20-cr-00542-SI | Criminal | Pending | Mail theft by postal employee | N/A |

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|---------------------------|--------------------------------------|------------------|-----------------------------------|---|---|--|
| USAO Oregon | <i>U.S. v. Loretta Wilson</i> | 3:21-cr-00157-IM | Criminal | Pending | Delay or destruction of mail or newspapers | N/A |
| USAO Oregon | <i>U.S. v. Robert Jesenick et al</i> | 3:20-cr-00228-SI | Criminal | Pending | https://www.justice.gov/usao-or/pr/former-aequitas-ceo-and-senior-executives-indicted-fraud-and-money-laundering-conspiracy | N. Scott Gillis, Andrew N. MacRitchie, Brian K. Rice |
| USAO Oregon | <i>U.S. v. Joseph Galvan</i> | 3:20-cr-00354-MO | Criminal | Guilty Plea | https://www.justice.gov/usao-or/pr/portland-man-sentenced-federal-prison-fraud-schemes-targeting-family-and-friends | NA |
| USAO Oregon | <i>U.S. v. Joseph Galvan</i> | 3:20-cr-00535-MO | Criminal | Guilty Plea | https://www.justice.gov/usao-or/pr/portland-man-sentenced-federal-prison-fraud-schemes-targeting-family-and-friends | N/A |
| USAO Pennsylvania/Eastern | <i>U.S. v. Gloria Byars</i> | 2:21-cr-00247 | Criminal | Pending | https://www.justice.gov/usao-edpa/pr/court-appointed-pennsylvania-guardian-and-virginia-co-conspirators-indicted-stealing | Rembert, Carlton Mitchell, Alesha |
| USAO Pennsylvania/Eastern | <i>U.S. v. Daniel Duran</i> | 2:21-cr-233 | | Pending | | Velazquez, Jacqueline |
| USAO Pennsylvania/Eastern | <i>U.S. v Wade McKelvy</i> | 15-cr-398-02 | Criminal | 18 years, \$37 million restitution | https://www.justice.gov/usao-edpa/pr/promoter-bogus-green-energy-firm-based-montgomery-county-sentenced-18-years-54-million | N/A |
| USAO Pennsylvania/Western | <i>U.S. v. Susan Gilbert</i> | 21-79 | | Case ongoing. | | N/A |
| USAO Puerto Rico | <i>US v. Gary Steven Wykle</i> | 20-CR-216 | | Pending | https://www.justice.gov/usao-pr/pr/president-executive-vice-president-republic-group-inc-indicted-and-arrested-conspiracy | Alejandro Cortes-Lopez |
| USAO South Dakota | <i>U.S. v. Enescu</i> | 19-cr-40060 | Criminal | Enescu: 2 years imprisonment for Agg. Identity Theft; restitution of \$53,138.50; Bobe: 18 months combined imprisonment (access device fraud and Agg. Identity Theft); restitution of \$53,138.50 | Defendants came to SD from Florida to take money via counterfeit/cloned ATM cards from SD customers. Some customers were over 60. | Teodor Bobe |
| USAO South Dakota | <i>U.S. v. White Horse</i> | 20-cr-30058 | Criminal | Jerome White Horse: pleaded guilty to voluntary manslaughter, sentenced 5/17/2021 to 63 mos. in prison; Samuel White Horse convicted at trial in June 2021 of Assault by Striking Beating or Wounding, and evidence tampering. Samuel was sentenced 8/12/21 to 30 | A 60 year old victim was assaulted by the two defendants, and died as a result of the injuries he received. | Samuel White Horse |
| USAO South Dakota | <i>U.S. v. Dion</i> | 21-cr-30010 | Criminal | Patrick Dion: Pleaded guilty to involuntary manslaughter. Sentenced on 8/17/21 to 30 mos. in prison. | Dion struck and killed Melanie Ziegler, age 65, with his vehicle while intoxicated. He was indicted 2/8/21, pleaded guilty 5/10/21, and was sentenced 8/17/21. | N/A |
| USAO Tennessee/Middle | <i>U.S. v. Karl Hampton</i> | 3:21-mj-2825 | | Complaint 5/9/21; arrest and initial appearance 5/12/21 | | Hampton, Deborah |
| USAO Tennessee/Middle | <i>U.S. v. Karl Hampton</i> | 3:21-CR-109 | | Pending | | Hampton, Deborah |
| USAO Tennessee/Middle | <i>U.S. v. SavaSeniorCare LLC</i> | | Civil | Multi-district Settlement announced 5/12/21 | SavaSeniorCare LLC and related entities (Sava), based in Georgia, have agreed to pay \$11.2 million, plus additional amounts if certain financial contingencies occur, to resolve allegations that Sava violated the False Claims Act by causing its skilled nursing facilities (SNFs) to bill the Medicare program for rehabilitation therapy services that were not reasonable, necessary or skilled, and to resolve allegations that Sava billed the Medicare and Medicaid programs for grossly substandard skilled nursing services. Press Release: https://www.justice.gov/usao-mdtn/pr/savaseniorecare-llc-agrees-pay-112-million-resolve-false-claims- | N/A |

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|-----------------------|--|--------------|-----------------------------------|--|--|---|
| USAO Tennessee/Middle | <i>U.S. v. Frederick Stow</i> | 3:20-cr-110 | Criminal | 5/14/21 Sentenced to 5 years' custody and ordered to pay restitution of \$933,500 | https://www.justice.gov/usao-mdtn/pr/former-mid-state-securities-broker-sentenced-federal-prison-stealing-elderly-clients | N/A |
| USAO Texas/Eastern | <i>U.S. v. Lori Majors</i> | 4:19cr21 | | 540 months on Count 1; 240 months on Count 2; 60 months on Count 3; and 240 months on Count 4. All Counts are to run concurrently. Restitution totaling \$500,500 to the victim, supervised release for a term of 5 years. | | N/A |
| USAO Texas/Eastern | <i>U.S. v. Monica Ruiz</i> | 6:20CR0092 | Criminal | Pending | Ruiz obtained more than \$4.85 million from an elderly victim through a series of false claims of illness, incapacitation, loss, and incarceration. Ruiz was charged on November 19, 2020, and pleaded guilty March 26, | N/A |
| USAO Texas/Eastern | <i>U.S. v. Babatope Joseph Aderinoye</i> | 4:19CR252 | Criminal | Sentenced to 34 years imprisonment (408 months). | Aderinoye obtained fake passports in the names of others and use those fraudulent passports and the identifying information of others to establish false business entities and fraudulent bank accounts. 13 individual aliases, 12 business aliases, and over 40 fraudulent bank accounts have been tied to Aderinoye, and there is evidence to suggest more aliases exist. Once Aderinoye would open the fraudulent bank accounts, co-conspirators would engage in various business email compromise scams and telephone compromise scams to defraud individuals and businesses out of money. In these scams, co-conspirators would pose as a known individual and direct the targeted victims to wire or send funds to Aderinoye or the fraudulent accounts Aderinoye had set up. Once the ill-gotten money posted in Aderinoye's fraudulent accounts, he would immediately withdraw the funds, transfer the monies to other fraudulent accounts, or wire them internationally to a bank account he had set up in Nigeria. The illicit proceeds were used to pay off co-conspirators and further fund their fraudulent schemes. From June 2018 through September 2019, over \$6.7 million was deposited into alias accounts of Aderinoye, with almost all of those funds being withdrawn or wired internationally. The victims of the BEC scams included school districts such as Community ISD, Project 4031, a non-profit organization that helps families of the terminally ill, an individual whose identity was used to drain his retirement account, and an elderly man who had over \$352,000 stolen from his investment account. The investigation is ongoing, as co-conspirators and victims continue to be identified. | N/A |
| USAO Texas/Eastern | <i>U.S. v. Moses Moreira</i> | 4:19CR00316 | | TBD | | N/A |
| USAO Texas/Eastern | <i>U.S. v. Pamela Sue Hannan</i> | 6:19CR00056 | | 24 months imprisonment. | | Jennings, Pamela Sue |
| USAO Texas/Northern | <i>U.S. v. Dale Matthew Dempsey</i> | 5:20-cr-0111 | Criminal | Pending | The defendant impersonated a police detective. Defendant would target elderly account holders and tell them their account has been compromised. The account holder would give account information. The defendant would then access their accounts, run counterfeit checks through the account and withdraw cash. | N/A |
| USAO Texas/Southern | <i>U. S. v. Myisha Keyetta Carter</i> | 4:20-cr-357 | | Defendants awaiting Jury Trial. | | Burhan Uddin Syed |
| USAO Texas/Southern | <i>U.S. v. MD Azad</i> | | Criminal | Defendants set for Jury Trial February 1, 2021. | Defendants deceived elderly victims for whom they had provided tech support to their computers and claimed they erroneously overpaid victims after payments were made; victims were told to return payments in cash via FedEx or UPS. | Haminshu Kumar, Sumit Kumar Singh, MD Hasib |

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|-----------------------|--|----------------|-----------------------------------|---|--|--|
| USAO Utah | <i>US v. Powell</i> | 4:19-cr-128 DN | Criminal | Sentencings - Faye Renteria sentenced 7/16/20 to 30 months custody, 65k restitution - Bubby Shepherd Sentenced on 7/29/20 to 21 months custody 18 k restitution. Rocky Mott Sentenced on 8/14/20 to 21 months custody 21 k restitution. Taz Powell sentenced on 9/2/20 to 60 months probation 16 k restitution. Terrence Powell sentenced to 60 months probation 7k restitution. Pleas - Angela McDuffie pleaded guilty to witness tampering on 5/3/21 - sentencing set for 7/26. Joe McDuffie pleaded guilty also to witness tampering on 5/3/21. sentencing set for 7/26. | Romance fraud - a family of related defendants all scammed to defraud an elderly widow with the lead defendant professing love and the others providing fake services and house repairs at exorbitant prices. Two defendants helped the others hide assets and evade LE | N/A |
| USAO Utah | <i>US v. Bauer</i> | 4:20-cr-82-DN | Criminal | Pleaded Guilty - sentenced on 2/25/21 to 78 months custody and 850k restitution. | Investment fraud targeting elderly. | N/A |
| USAO Virgin Islands | <i>U.S. v. Yamini Potter</i> | 2020-MJ-52 | Criminal | Pending | Impersonating Attorney General and Judge for payment | N/A |
| USAO Virginia/Eastern | <i>U.S. v. Teresa Lynn Miller</i> | 2:21-cr-56 | Criminal | Pending | Defendant served as a money mule for a lottery scheme and continued to do so after receiving a cease and desist order from USPS. | N/A |
| USAO Virginia/Eastern | <i>U.S. v. Bhavinkumar Patel</i> | 3:21-cr-47 | Criminal | Pending | Defendant was a money mule recruiter and handler for an Indian call center that used robocalls to target elder Americans. | N/A |
| USAO Virginia/Eastern | <i>U.S. v. Kishan Patel</i> | 3:21-cr-48 | Criminal | Pending | Defendant was a money mule for an Indian call center targeting elder Americans. | N/A |
| USAO Virginia/Eastern | <i>\$12,000 U.S. currency seized 5/12/20</i> | 4:20-cv-131 | Civil | Pending | Hampton Police and USSS seized a total of \$45,900 in cash in five different events. Perpetrators would call victims, most in their 80s, and tell them their grandchildren had been in a crash or was arrested and needed money to pay their medical bills or lawyer, or to pay for a bond. Perpetrators had victims send cash to vacant houses/lots in Hampton by UPS. UPS driver tipped off Hampton PD. USSS has not been able to ID perpetrators and believe they may be in Canada. | \$9,000 U.S. currency seized 5/13/20; \$9,000 U.S. currency seized 5/19/20; \$7,900 U.S. currency seized 5/19/20; \$8,000 U.S. currency seized 5/19/20 |
| USAO Virginia/Eastern | <i>U.S. v. David Pharr</i> | 2:20-cr-72 | Criminal | 31 months imprisonment, 3 years supervised release, \$228,340 restitution. | David Pharr is the former owner and president of Global Wind LLC, a company purportedly specializing in renewable energy projects and installations, including wind farms and solar farms. In 2014, he promised Constance Humphreys, an elderly retired school teacher, that he would install a solar farm on her rural North Carolina property and return a portion of the proceeds from the operation of the farm to her. Although Pharr performed some minimal up-front work on the project such as securing permits and clearing land, he never installed the solar farm and never paid the victim any money. Instead, over the course of approximately four years, Pharr repeatedly lied to the victim about alleged costs for the project and induced her to pay him approximately | N/A |

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| USAO Virginia/Eastern | <i>U.S. v. Abdul Rasak Garuba</i> | 1:20-cr-201 | Criminal | Pending | From at least in and around February 2016 and continuing through May 2019, Abdul Rasak Garuba conspired with Nigerian citizens and other individuals to launder proceeds resulting from a conspiracy to commit wire fraud and mail fraud. During this period, unknown co-conspirators used online dating websites to meet and defraud "romance scam" victims. Many of these victims are over the age of 60. The conspirators established purported relationships with "romance" scam victims and induced these victims to send over \$3 million of their own funds to Garuba and other unknown co-conspirators. Many of the victims have lost their entire savings. Garuba and other conspirators used the funds received from "romance scam" victims to purchase vehicles sold through automobile auction companies. Garuba and other conspirators then arranged to ship vehicles purchased with funds received from "romance scam" victims from the United States to Nigeria using companies specializing in exporting goods from the United States. | N/A |
| USAO Virginia/Eastern | <i>U.S. v. Rita Copeland</i> | 4:20-cr-63 | Criminal | Pending | https://www.justice.gov/usao-edva/pr/portsmouth-woman-charged-fraud-scheme-targeting-veterans | N/A |
| USAO Virginia/Eastern | <i>U.S. v. Ubaid Rapati</i> | 3:21-cr-49 | Criminal | Pending | Defendant was a money mule for an Indian call center using robocalls to target elder Americans. | N/A |
| USAO Virginia/Eastern | <i>U.S. v. Parth Patel</i> | 3:21-cr-70 | Criminal | Pending | Defendant was a money mule for an Indian call center that used robocalls to target elder Americans. | N/A |
| USAO Virginia/Eastern | <i>U.S. v. Mable B. Jones</i> | 3:21-cr-30 | Criminal | Pending | Defendant owned and operated an assisted living facility that served primarily elderly and incapacitated adults. The facility served as a representative payee for many residents and regularly received state and federal benefits payments on behalf of those residents. From December 2015 and continuing through the facility's closure in 2019, defendant converted more than \$800,000 of the residents' federal and state benefits for her own personal use. Defendant used the residents' benefits to satisfy her personal debts, including her mortgage and bankruptcy payments, and to fund her personal travel, retail purchases, and gambling expenses, including at casinos in Atlantic City, New Jersey and Las Vegas, Nevada. Defendant's diversion of resident benefits allegedly led to significant and persistent deficiencies in the facilities, care, and services provided to residents, including deficiencies that allegedly endangered residents' health and safety. These conditions ultimately prompted state and federal audits of the facility before its closure, during which defendant made false statements about her conversion and use of | N/A |
| USAO Washington/Western | <i>US v. Eric Richey</i> | 2:20-CV-1695-BJR | Civil case closed, criminal investigation opened due to continued money mule activity | Consent decree signed and approved by Court (11/17/20). | Investment fraud money mule. Interview conducted, warning letter hand-delivered, consent decree signed/approved by Court. Reports of ongoing activity referred to Criminal Division. | N/A |
| USAO Washington/Western | <i>US v. Elagoon Business Solutions Pvt Ltd.</i> | 2:19-cv-00324-RSL | Civil | Default Judgment/Permanent Injunction granted 12/1/20. | Case alleges Defendant committing a technical support fraud primarily impacting older consumers. Final civil judgment prohibits Defendant from operating and supporting technical support fraud schemes. | N/A |
| USAO Washington/Western | <i>In re Viola Campo</i> | N/A | Civil | Interview conducted 10/7/20. | Evidence of money mule activity re lottery/sweepstakes fraud. | N/A |
| USAO Washington/Western | <i>US v. Ed Duncan</i> | 2:20-cv-01763-RSM | Civil | Consent decree signed and approved by Court (12/9/20). | Romance scam money mule. Consent decree signed/approved by Court. | N/A |
| USAO Washington/Western | <i>In re Wayne Frisbie</i> | N/A | Civil | Interview conducted and Unlicensed Money Transfer letter signed | Evidence of money mule activity re romance scam. | N/A |
| USAO Washington/Western | <i>In re Leota Guthrie</i> | N/A | Civil | Interview conducted and Unlicensed Money Transfer letter signed | Evidence of money mule activity re lottery/sweepstakes scam. | N/A |

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|-----------------------------|------------------------------------|-------------------|-----------------------------------|---|---|-----------------------------|
| USAO Washington/Western | <i>US v. Debra Heslop</i> | 2:20-cv-01736-RSL | Civil | Consent decree signed and approved by Court (11/30/20). | Romance scam/mass-mailing fraud/investment fraud money mule. Consent decree signed/approved by Court. | N/A |
| USAO Washington/Western | <i>US v. Ann Lyse</i> | 3:20-cv-06152-BHS | Civil | Consent decree signed and approved by Court (1/14/21). | Lottery/sweepstakes fraud money mule. Consent decree signed/approved by Court. | N/A |
| USAO Washington/Western | <i>US v. Deedreanne Otero</i> | 3:20-cv-06164-RJB | Civil | Consent decree signed and approved by Court (12/23/20). | romance scam money mule. Consent decree signed/approved by Court. | N/A |
| USAO Washington/Western | <i>US v. Arifkhan Pathan</i> | 2:21-cr-00010-RSL | Criminal | Complaint filed 1/5/21 & indictment filed 1/21/21. Case ongoing. | Allegations of mail fraud and impersonation of federal agent/employee (SSA) with victims primarily being elderly. Trial currently scheduled to begin 9/27/21. | N/A |
| USAO Washington/Western | <i>US v. Dwayne Brooks</i> | 2:19-cr-00093-JLR | Criminal | Indictment filed 2019 and jury trial concluded February 2021, guilty on all 10 counts. Judgment filed 5/4/21. | Defendant found guilty on 6 counts of bank fraud, 2 counts of access device fraud, 2 counts of aggravated identity theft. Sentenced to 65 months imprisonment, 3 years supervised release, order of \$128,803 restitution. Victims primarily elderly or medically incapacitated. | N/A |
| USAO Washington/Western | <i>US v. Wayne Jerome Houston</i> | 3:20-cr-05003-RJB | Criminal | Information filed 1/10/20, Guilty Plea 2/10/20, Amended judgment filed 12/9/20, sentence reduced 8/6/21 (reduced to time served due to incapacitation of spouse). | Defendant was an adult court-appointed guardian. Pled guilty to 1 count of social security fraud for accepting benefit payments as representative payee re disability benefits and converting funds to his own use. Sentenced to 1 year, 1 day; 3 years supervised release; \$256,336 restitution to 21 victims. | N/A |
| USAO West Virginia/Northern | <i>U.S. v. Reta Mays</i> | 1:20-CR-27 | Criminal | Sentencing scheduled for 2/18/2021 and 2/19/2021. | This case involves loss of life. Reta Mays was a nursing assistant at the US Department of Veterans Affairs. She was responsible for measuring patients' vital signs, documenting intake and output, testing patients' blood glucose levels and sitting one on one with patients who require close observation. In June 2018, a medical doctor reported concern about the deaths of patients who had suffered unexplained hypoglycemic episodes on Mays' ward, including the deaths of multiple non-diabetic patients. The criminal investigation revealed the intentional acts of Reta Mays to take the lives of the following: On 7/20/2017 she killed R.E, Sr. (82yoa); on 1/29/2018 she killed R.K. (89yoa); on 3/24/2018 she killed A.E. (84yoa); on 3/26/2018 she killed G.S. (81yoa); on 4/4/2018 she killed W.A.H. (96yoa); on 4/9/2018 she killed F.M. (82yoa); on 6/4/2019 she killed R.G.(88yoa); and on 6/18/2019 she assaulted with intent to kill R.R.P. (92yoa), all by failing to provide an appropriate level of care. | N/A |
| USAO West Virginia/Northern | <i>U.S. v. Reta Mays</i> | 1:20CR27 | Criminal | Sentencing May 2021. | A former nursing assistant pled guilty by Information to murder and assault charges in the deaths of eight veterans at the Veterans Affairs Medical Center (VAMC) in Clarksburg, West Virginia. Reta Mays, 46, of Harrison County, West Virginia, pled guilty to seven counts of second degree murder in the deaths of veterans Robert Edge, Sr., Robert Kozul, Archie Edgell, George Shaw, W.A.H., Felix McDermott, and Raymond Golden. She pled guilty to one count of assault with intent to commit murder involving the death of veteran R.R.P. | N/A |
| USAO West Virginia/Northern | <i>U.S. v. Shelly Anne Leipham</i> | 1:21CR19 | Criminal | Trial date is August 17, 2021. | Shelly Anne Leipham committed wire fraud in connection with a sweepstakes scheme. She targeted elderly victims and convinced them they were eligible to win a sweepstakes, but in order to receive the monies, the targets needed to send various amounts of money by mailing and wiring funds to her. https://www.justice.gov/usao-ndwv/pr/las-vegas-woman-indicted-fraud-and-money-laundering-charges | N/A |
| USAO West Virginia/Northern | <i>U.S. v. Phillip Conley</i> | 1:20-CR-35 | | guilty plea on 6/28/2021 | https://www.justice.gov/usao-ndwv/pr/florida-man-admits-fraud-charge-involving-nearly-5-million | N/A |
| USAO Wyoming | <i>U.S. v. Amanda Lynn Taylor</i> | 20-CR-0197-F | | Defendant sentenced to 46 months in prison. | | N/A |

APPENDIX B

Appendix B

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|----------------------------|--|-------------|------------------------------|---|
| Consumer Protection Branch | Presentation to financial institutions regarding the Department's elder fraud efforts and how it utilizes information from financial institutions. | 7/9/2020 | 500 | Financial institution investigators |
| Consumer Protection Branch | Presentation to a consumer group that focuses on age-friendly banking practices and common elder fraud schemes. | 8/4/2020 | 200 | Members of a consumer group |
| Consumer Protection Branch | Presentation to financial institutions regarding the Department's elder fraud efforts and how it utilizes information from financial institutions. | 9/8/2020 | 1000 | Financial institution investigators |
| Consumer Protection Branch | Presentation to financial institutions on money mules and elder fraud, including a discussion of trends and the Department's efforts. | 11/3/2020 | 125 | Representatives from financial institutions and a trade group |
| Consumer Protection Branch | Presentation to financial institutions focused on how money mules facilitate fraud, trends regarding how money mules operate, and how financial institution data supports law enforcement efforts. | 12/10/2020 | 300 | Representatives from financial institutions and a trade group |
| Consumer Protection Branch | Webinar for professional organizations primarily comprised of law enforcement and investigators from financial institutions focused on how money mules facilitate fraud, trends regarding how money mules operate, and strategies being employed by law enforcement to combat money mules. | 1/28/2021 | 225 | State, federal, and local law enforcement and investigators with financial institutions |
| Consumer Protection Branch | Webinar for professional organizations primarily comprised of law enforcement and investigators from financial institutions focused on money mules and elder fraud, including a discussion of trends and the Department's efforts. | 3/24/2021 | 175 | State, federal, and local law enforcement and investigators with financial institutions |
| Consumer Protection Branch | Webinar for professional organizations primarily comprised of law enforcement and investigators from financial institutions focused on money mules and elder fraud, including a discussion of trends and the Department's efforts. | 5/20/2021 | 350 | State, federal, and local law enforcement and investigators with financial institutions |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|--------------------------|--|-------------|------------------------------|---|
| Elder Justice Initiative | Presentation titled "Continuing to Build Bridges: Using VOCA Victim Assistance Program Funds for Elder Abuse in Pennsylvania" at the VOCA National Training Conference (virtual), discussing the use of VOCA funding for elder abuse programs. | 8/31/2020 | 512 | VOCA administrators, victims assistance providers |
| Elder Justice Initiative | Virtual presentation on the EAGLE (Elder Abuse Guide for Law Enforcement web module) at the N4A Conference (University of Southern California). | 9/1/2020 | N/A | Ageing services and other elder justice professionals |
| Elder Justice Initiative | Webinar presentation with the Consumer Financial Protection Bureau (CFPB) titled "Elder Fraud Networks – Building Collaboration to Fight Exploitation and Abuse", describing how to start an elder fraud network. | 9/17/2020 | 350 | Elder justice professionals |
| Elder Justice Initiative | Webinar presentation with the Consumer Financial Protection Bureau (CFPB) titled "Creative Funding Solutions for Elder Justice Networks", describing various ways to fund elder justice programs. | 9/19/2020 | 500 | Elder justice professionals |
| Elder Justice Initiative | Presentation with the Administration for Community Living at the Texas APS Conference titled "Elder Abuse in Rural America" on recognizing and responding to elder abuse in rural communities. | 9/30/2020 | 100 | Adult protective services |
| Elder Justice Initiative | Webinar titled "What Data Reveals About Administering Capacity Assessments", featuring the work of two researchers and what their work has revealed about administering capacity assessments. | 10/8/2020 | 200 | Elder justice professionals |
| Elder Justice Initiative | Virtual presentation on the EAGLE (Elder Abuse Guide for Law Enforcement web module) at the IACP Annual Conference (University of Southern California). | 10/17/2020 | N/A | Law enforcement |
| Elder Justice Initiative | Presentation titled "Collaborating for Successful Outcomes" at the Ohio APS Conference, describing the benefits of and how to start a multidisciplinary team. | 11/10/2020 | 250 | Adult protective services and other elder justice professionals |
| Elder Justice Initiative | Virtual presentation titled "The Intersection of Elder Abuse and Domestic Violence" at the National Center for Victims of Crime National Training Institute. | 11/11/2020 | N/A | |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|--------------------------|--|-------------|------------------------------|---|
| Elder Justice Initiative | Webinar titled "Law Enforcement Investigations of Financial Exploitation and Fraud of Older Americans" featuring four law enforcement personnel describing the challenges of investigating financial exploitation and providing some tips for success. | 11/18/2020 | 200 | Elder justice professionals |
| Elder Justice Initiative | Moderated a Discussion Roundtable titled "Hot Topics: Capacity Assessments" at the National Adult Protective Services Association Conference, discussing the challenges faced by adult protective services caseworkers as it relates to capacity and obtaining capacity assessments for their clients. | 11/18/2020 | 25 | Adult protective services |
| Elder Justice Initiative | Panel presentation titled "The Role of the Criminal Justice System in Addressing Elder Abuse Perpetrators" at the National Adult Protective Services Association Conference, describing elder abuse perpetrators and alternatives to incarceration. | 11/19/2020 | 40 | Adult protective services |
| Elder Justice Initiative | Presentation with the Administration for Community Living titled "Working Together While Honoring Privacy: Information Sharing and Confidentiality in APS" at the National Adult Protective Services Association Conference, discussing how APS can maintain confidentiality while participating on an elder abuse multidisciplinary team. | 11/19/2020 | 100 | Adult protective services |
| Elder Justice Initiative | Virtual presentation on the EAGLE (Elder Abuse Guide for Law Enforcement web module) at the National Adult Protective Services Association Conference (University of Southern California). | 11/16/2020 | N/A | Adult protective services and other elder justice professionals |
| Elder Justice Initiative | Webinar training on the EAGLE (Elder Abuse Guide for Law Enforcement web module) for members of the National White Collar Crime Center (NW3C) (University of Southern California). | 11/18/2020 | N/A | Law enforcement |
| Elder Justice Initiative | Webinar training on the EAGLE (Elder Abuse Guide for Law Enforcement web module) for the Adult Abuse Technical Institute (University of Southern California). | 12/9/2020 | N/A | Elder justice organizations |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|--------------------------|---|-------------|------------------------------|--------------------------------|
| Elder Justice Initiative | Virtual presentation on the EAGLE (Elder Abuse Guide for Law Enforcement web module) to the El Dorado County Adult Protective Services (University of Southern | 12/14/2020 | N/A | Adult protective services |
| Elder Justice Initiative | Virtual presentation on the EAGLE (Elder Abuse Guide for Law Enforcement web module) at the Consumer Voice Conference (University of Southern California). | 12/16/2020 | N/A | Elder justice professionals |
| Elder Justice Initiative | Presentation titled "MDT Coordinator Training" to the grantees of the National MDT TTAC on the important role of the MDT Coordinator and how manage that important | 2/25/2021 | 30 | Elder justice professionals |
| Elder Justice Initiative | Webinar presentation on the EAGLE (Elder Abuse Guide for Law Enforcement web module) for the Elder Justice Clearing House (University of Southern California). | 3/9/2021 | N/A | Elder justice professionals |
| Elder Justice Initiative | EAGLE Tech Talk, a pre-recorded video shown at the IACP Technology Conference (University of Southern California). | 3/17/2021 | N/A | Law enforcement |
| Elder Justice Initiative | Webinar titled "Tackling Transnational Robocall Scams: The Importance of State and Federal Partnerships", describing how robocall fraud works, showcasing a federal/state partnership that resulted in a successful prosecution, and tips and resources to avoid robocalls fraud. | 4/13/2021 | 200 | Elder justice professionals |
| Elder Justice Initiative | Presentation titled "Multidisciplinary Responses to Elder Abuse" at the North Carolina Regional Elder Abuse Virtual Training, describing how to develop and maintain an elder abuse multidisciplinary team. | 5/17/2021 | 150 | Elder justice professionals |
| Elder Justice Initiative | EAGLE Exhibit as part of the National Center on Elder Abuse (NCEA) Virtual Booth at the National Coalition on Aging Age and Action Conference (University of Southern). | 6/1/2021 | N/A | Aging services professionals |
| Elder Justice Initiative | Virtual Presentation on the EAGLE : Coffee with A Cop (Paradise Valley Police Department) (University of Southern California) | 6/2/2021 | N/A | Law enforcement |
| Elder Justice Initiative | WEAAD webinar presentation titled "Coming Back Strong After COVID-19: Federal Elder Justice Innovations and Resources", featuring five federal agencies commemorating WEAAD and describing their respective tools and resources. | 6/9/2021 | 342 | Elder justice professionals |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|--------------------------|---|-------------|------------------------------|---|
| Elder Justice Initiative | Presentation on the EAGLE (Elder Abuse Guide for Law Enforcement web module) at the Southwest Virginia Legal Aid Society Annual Conference (University of Southern California). | 6/11/2021 | N/A | Civil legal attorneys and other elder justice professionals |
| Elder Justice Initiative | Keynote Speaker at the Stark County, Ohio's Elder Justice for All: Protecting the Elderly and the Disabled, and moderated a panel on responding to elder abuse and financial exploitation in the community, with a special emphasis on Financial Abuse Specialty Teams. | 6/11/2021 | 225 | Elder justice professionals |
| Elder Justice Initiative | Virtual presentation on the EAGLE (Elder Abuse Guide for Law Enforcement web module) at the California Association of Licensed Investigators Annual Conference (University of Southern California). | 6/24/2021 | N/A | Law enforcement |
| Elder Justice Initiative | Webinar panel presentation titled "The Role of the Criminal Justice System in Addressing Elder Abuse Perpetrators" for APS TARC, describing elder abuse perpetrators and alternatives to incarceration. | 6/29/2021 | 260 | Adult protective services |
| Elder Justice Initiative | Roll Call Training Videos: Facilitation Guide (website visits) (International Association of Chiefs of Police) | Ongoing | 69 | Law Enforcement |
| Elder Justice Initiative | Understanding Elder Abuse Roll Call Video (website visits) (International Association of Chiefs of Police) | Ongoing | 2858 | Law Enforcement |
| Elder Justice Initiative | False Imprisonment Roll Call Video (website visits) (International Association of Chiefs of Police) | Ongoing | 799 | Law Enforcement |
| Elder Justice Initiative | Financial Abuse by a Stranger Roll Call Video (website visits) (International Association of Chiefs of Police) | Ongoing | 707 | Law Enforcement |
| Elder Justice Initiative | Financial Exploitation by a Family Member Roll Call Video (website visits) (International Association of Chiefs of Police) | Ongoing | 853 | Law Enforcement |
| Elder Justice Initiative | Neglect Roll Call Video (website visits) (International Association of Chiefs of Police) | Ongoing | 920 | Law Enforcement |
| Elder Justice Initiative | Physical Abuse Roll Call Video (website visits) (International Association of Chiefs of Police) | Ongoing | 765 | Law Enforcement |
| Elder Justice Initiative | SAFTA Toolkit (website visits) (website visits) (International Association of Chiefs of Police) | Ongoing | 195 | Law Enforcement |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|--------------------------|--|-------------|------------------------------|---|
| Elder Justice Initiative | EAGLE (Elder Abuse Guide for Law Enforcement) Web-based Module (website visits) (University of Southern | Ongoing | 8157 | Law enforcement, adult protective services |
| Elder Justice Initiative | EAGLE Online Training (course completions) (National White Collar Crime Center) | Ongoing | 1330 | Law enforcement |
| Elder Justice Initiative | Finding the Right Fit: Decision-Making Supports and Guardianship Online Training (course completions)(National Center for State Courts) | Ongoing | 1228 | General public, attorneys, law enforcement, adult protective services , other elder justice professionals |
| Elder Justice Initiative | Identifying and Responding to Elder Abuse: A series of six roll call videos for patrol officers (website visits) (Elder Justice website) | Ongoing | 1570 | Law enforcement |
| Elder Justice Initiative | Elder Justice YouTube Channel (visits) | Ongoing | 17300 | General public, attorneys, law enforcement, adult protective services , other elder justice professionals |
| Elder Justice Initiative | Elder Justice website - English (visits) | Ongoing | 450444 | General public, attorneys, law enforcement, adult protective services , other elder justice professionals |
| Elder Justice Initiative | Elder Justice website - Spanish (visits) | Ongoing | 1921 | General public, attorneys, law enforcement, adult protective services , other elder justice professionals |
| Elder Justice Initiative | Webinar titled "Big Risks, Big Rewards: Overcoming Obstacles to Elder Abuse Prosecutions", featuring a panel of prosecutors discussing tips for prosecuting elder abuse cases. | 10/27/2020 | 200 | |
| Elder Justice Initiative | Webinar titled "Programs For Older Adults Who Have Experienced Financial Exploitation", showcasing three programs across the country that benefit older victims of financial exploitation. | 3/4/2021 | 220 | Elder justice professionals |
| FBI: Albany | Working Group Meeting- Southern Tier Bank Security Officer | 7/8/2020 | 6 | Financial Institutions; FBI; Federal, State, Local Law Enforcement |
| FBI: Albany | Working Group Meeting - Sensitive Financial | 7/16/2020 | 4 | USAO, IRS, FBI, NY State Police |
| FBI: Albany | Working Group Meeting - Albany SAR Review | 7/28/2020 | 9 | USAO; FBI; Federal and State Law Enforcement |
| FBI: Albany | Investigative outreach regarding case coordination with local law enforcement | 8/11/2020 | 2 | FBI; Local Law Enforcement |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|---------------|---|-------------|------------------------------|--|
| FBI: Albany | Working Group Meeting with FAST of Vermont | 8/13/2020 | 11 | Private sector senior advocate agencies; financial institutions; FBI |
| FBI: Albany | Working Group Meeting - Sensitive Financial | 8/18/2020 | 3 | USAO; IRS; FBI |
| FBI: Albany | Investigative outreach regarding case coordination with federal and state law enforcement | 9/8/2020 | 7 | FBI; USAO; Walmart Global Investigations; NY State Police |
| FBI: Albany | Working Group Meeting with VT SAR | 9/30/2020 | 10 | USAO; FBI; Federal law enforcement partners |
| FBI: Albany | Presentation to the FAST of Vermont 2020 Conference | 10/8/2020 | 100 | FAST of Vermont 2020 Conference |
| FBI: Albany | Working Group Meeting- Sensitive Financial | 10/20/2020 | 5 | USAO, IRS, FBI, NY State Police; Army CID |
| FBI: Albany | Working Group Meeting - Capital District Bank Security Officer | 10/28/2020 | 40 | Financial Institutions; FBI; Federal, State, Local Law Enforcement |
| FBI: Albany | Working Group Meeting - Sensitive Financial | 11/7/2020 | 5 | USAO, IRS, FBI, NY State Police |
| FBI: Albany | Working Group Meeting - Vermont Bank Security Officer | 11/18/2020 | 15 | Financial Institutions; FBI; Federal, State, Local Law Enforcement |
| FBI: Albany | Working Group Meeting - Sensitive Financial | 12/15/2020 | 5 | USAO, IRS, FBI, NY State Police |
| FBI: Albany | Working Group Meeting - Sensitive Financial | 1/13/2021 | 4 | USAO, IRS, FBI, NY State Police |
| FBI: Albany | Collaborative Meeting with the Onondaga County Elder Justice Coalition | 1/21/2021 | 5 | Private sector senior advocate agencies; USAO; FBI |
| FBI: Albany | Working Group Meeting - Capital District Bank Security Officer | 1/27/2021 | 60 | Financial Institutions; FBI; Federal, State, Local Law Enforcement |
| FBI: Albany | Working Group Meeting - Vermont Bank Security Officer | 2/24/2021 | 16 | Financial Institutions; FBI; Federal, State, Local Law Enforcement |
| FBI: Albany | Working Group Meeting - Southern Tier Bank Security Officer | 2/10/2021 | 5 | Financial Institutions; FBI |
| FBI: Albany | Working Group Meeting - FAST of Vermont | 3/11/2021 | 16 | Private sector senior advocate agencies; financial institutions; FBI |
| FBI: Albany | Working Group Meeting - VT SAR | 3/17/2021 | 11 | USAO; FBI; Federal law enforcement partners |
| FBI: Albany | Investigative Outreach providing case support | 3/18/2021 | 2 | FBI; IRS |
| FBI: Albany | Working Group Meeting - FAST of Vermont | 4/8/2021 | 17 | Private sector senior advocate agencies; financial institutions; FBI |
| FBI: Albany | Working Group Meeting - Vermont Bank Security Officer | 4/21/2021 | 13 | Financial Institutions; FBI; Federal, State, Local Law Enforcement |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------|---|-------------|------------------------------|--|
| FBI: Albany | Coordination Meeting - Mohawk Valley Crime Analysis Center & Utica Police Department | 5/6/2021 | 3 | FBI; Local Law Enforcement; Crime Analysis Center |
| FBI: Albany | Working Group Meeting - FAST of Vermont | 5/13/2021 | 12 | Private sector senior advocate agencies; financial institutions; FBI |
| FBI: Albany | Working Group Meeting - Capital District Bank Security Officer | 5/26/2021 | 50 | Financial Institutions; FBI; Federal, State, Local Law Enforcement |
| FBI: Albany | Email correspondence with NY adult protective services | 6/3/2021 | 2 | FBI; NY Adult Protective Services |
| FBI: Albany | Correspondence regarding National Elder Abuse Awareness Day | 6/10/2021 | 2 | USAO; FBI |
| FBI: Albany | Working Group Meeting - FAST of Vermont | 6/10/2021 | 16 | Private sector senior advocate agencies; financial institutions; FBI; Senator & Congressman's Offices |
| FBI: Albany | Correspondence regarding National Elder Abuse Awareness Day | 6/11/2021 | 3 | USAO; FBI |
| FBI: Albany | Working Group Meeting - VT SAR | 6/16/2021 | 12 | USAO; FBI; Federal law enforcement partners |
| FBI: Albany | Investigative outreach providing case strategy support | 6/22/2021 | 3 | FBI; USAO; Local Law Enforcement |
| FBI: Albany | Working Group Meeting - Capital District Bank Security Officer | 6/30/2021 | 30 | Financial Institutions; FBI; Federal, State, Local Law Enforcement |
| FBI: Baltimore | Fraud awareness briefing to a retirement community | 8/20/2020 | 2000 | Retirement community members |
| FBI: Baltimore | Fraud awareness briefing for police department executives | 6/11/2020 | 4 | Police department executives |
| FBI: Baltimore | Fraud awareness briefing to the Delaware Deputy State Attorney General and Staff | 9/2/2020 | 2 | Delaware Deputy State Attorney General and Staff |
| FBI: Baltimore | Federal, state and local government officials coordination meeting | 2/11/2021 | 20 | Members of the Delaware Senior Protection Initiative; Federal, State and Local LE and government officials |
| FBI: Baltimore | Serve as liaison to the Chief Security officer and staff of Match Group (Match.com) | 3/25/2021 | 8 | Chief Security officer and staff of Match Group (Match.com) |
| FBI: Baltimore | Fraud awareness briefing to the Maryland Governor's Commission on South Asian Affairs | 6/2/2021 | 20 | Maryland Governor's Commission on South Asian Affairs |
| FBI: Baltimore | Fraud awareness briefing to a retirement community | 6/10/2021 | 2000 | Retirement community members |
| FBI: Birmingham | Participated in the Financial Fraud Summit | 11/18/2020 | 277 | Public / Private Sector |
| FBI: Birmingham | Public-private sector meeting | 12/10/2020 | 3 | FBI and Private Sector |
| FBI: Birmingham | Federal and local law enforcement meeting | 12/16/2021 | 2 | FBI and local PD |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------|--|-------------|------------------------------|--|
| FBI: Birmingham | Federal inter-agency meeting | 12/3/2020 | 2 | CFC SSA and USAO Deputy Chief |
| FBI: Birmingham | Federal inter-agency meeting | 4/19/2021 | 2 | CFC SSA and IRS |
| FBI: Birmingham | Federal inter-agency meeting | 4/19/2021 | 2 | CFC SSA and IRS |
| FBI: Birmingham | Federal inter-agency and local law enforcement meeting | 5/6/2021 | 2 | CFC SSA and Police Chief |
| FBI: Birmingham | Federal inter-agency and local law enforcement and clergy meeting | 5/20/2021 | 35 | CFC SSA, Police, Clergy |
| FBI: Birmingham | SAR Task Force Meeting | 6/9/2021 | 25 | Federal, State and Local LE |
| FBI: Birmingham | Presentation to guests of a senior center | 6/28/2021 | 18 | Senior Center Members |
| FBI: Buffalo | Released a Public Service Announcement (PSA) by the ASAC | 5/4/2021 | N/A | General public |
| FBI: Buffalo | Released a Public Service Announcement (PSA) regarding National Elder Abuse Awareness | 6/15/2021 | N/A | General public |
| FBI: Buffalo | Meeting with the banking industry to review SARs and other instances of fraud | Quarterly | N/A | Banking Industry |
| FBI: Buffalo | Meeting with the banking industry to review SARs and other instances of fraud | Quarterly | N/A | Banking Industry |
| FBI: Cincinnati | Elder fraud abuse briefing to national insurance employees | 10/29/2020 | 50 | Nationwide Insurance Employees |
| FBI: Cincinnati | Elder fraud prevention panel discussion to a group of older adults | 3/24/2021 | 100 | Elders in Nursing/Retirement Home Community |
| FBI: Cincinnati | AARP Fraud Prevention Tele-Town Hall | 7/14/2021 | 630 | AARP Members |
| FBI: Cleveland | Meeting regarding the Elder Justice Initiative for the Northern District of Ohio | 8/20/2020 | 12 | DOJ Partners |
| FBI: Cleveland | Meeting regarding the Elder Justice Initiative for the Northern District of Ohio | 10/22/2020 | 12 | DOJ Partners |
| FBI: Cleveland | Money Mule Press Release | 12/10/2020 | N/A | |
| FBI: Cleveland | Meeting regarding the Elder Justice Initiative for the Northern District of Ohio | 12/17/2020 | 12 | DOJ Partners |
| FBI: Cleveland | Meeting regarding the Elder Justice Initiative for the Northern District of Ohio | 4/22/2021 | 12 | DOJ Partners |
| FBI: Cleveland | Meeting regarding the Elder Justice Initiative for the Northern District of Ohio | 6/24/2021 | 12 | DOJ Partners |
| FBI: Cleveland | Class presentation regarding Money mules/elder scams and what to watch out for with their parents and grandparents | 3/25/2021 | 20-30 | Kent State University Students & Professors |
| FBI: Cleveland | Class presentation regarding Money mules/elder scams and what to watch out for with their parents and grandparents | 4/12/2021 | 15 | Hiram College IMA Student Club Class - Students & Professors |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-------------------|---|-------------|------------------------------|--|
| FBI: Cleveland | Training provided to law enforcement regarding scam payments sent through bank wires, mail or gift cards/FBI Scam Squad Bitcoin warning signs | 4/27/2021 | 50-100 | Law Enforcement |
| FBI: Columbia | Victim Interview | 8/11/2020 | 3 | Agents and victim |
| FBI: Columbia | Victim Interview | 9/9/2020 | 3 | Agents and victim |
| FBI: Columbia | Victim Interview | 10/13/2020 | 2 | Agent and victim |
| FBI: Columbia | Victim Interview | 10/27/2020 | 3 | Agents and victim |
| FBI: Columbia | Victim Interview | 11/19/2020 | 4 | Agents, victim, and victim's family member |
| FBI: Columbia | Victim Interview | 12/23/2020 | 3 | Agents and victim |
| FBI: Columbia | Victim Interview | 1/4/2021 | 3 | Agents and victim |
| FBI: Columbia | Victim Interview | 1/13/2021 | 4 | Agents, victim, victim's neighbor |
| FBI: Columbia | Victim Interview | 2/1/2021 | 3 | Agent and victim's family members |
| FBI: Columbia | Victim Interview | 4/5/2021 | 3 | Agents and victim |
| FBI: Columbia | Victim Interview | 4/16/2021 | 2 | Agent and victim |
| FBI: Columbia | Victim Interview | 6/3/2021 | 5 | Agents, victim, and victim's family members |
| FBI: Dallas | Participated in the Elder Fraud Awareness Summit and released a public service announcement that was featured in the Dallas Morning News | 6/15/2021 | N/A | Members of Texas Adult Protective Services, FBI Citizens Academy Alumni, law enforcement and private sector partners |
| FBI: Denver | Presentation to AARP regarding elder fraud and romance scams | 7/8/2021 | N/A | AARP agency and members |
| FBI: Indianapolis | Presentation to a class at Butler University on fraud, including money mules and fraud impacting older adults | 2/15/2021 | N/A | College Students |
| FBI: Indianapolis | Presentation to the Indianapolis Hebrew Congregation on fraud, including money mules and fraud impacting older adults | 2/17/2021 | N/A | Congregants |
| FBI: Indianapolis | Presentation to a class at Anderson University on fraud, including money mules and fraud impacting older adults | 4/1/2021 | N/A | College Students |
| FBI: Indianapolis | Presentation to InfraGard members on fraud, including money mules and fraud impacting older adults | 6/10/2021 | N/A | InfraGard Members |
| FBI: Jackson | Media interview regarding types of scams typically used to lure older adults and how to identify a scam | 7/13/2021 | N/A | The Horizon |
| FBI: Jacksonville | Presentation to the Citizen Academy | 4/30/2021 | 30 | Community members |
| FBI: Kansas City | Press conference with local media | 9/23/2020 | 10 | Local media outlets |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|------------------|--|-------------|------------------------------|---|
| FBI: Kansas City | Presentation to older community residents in Kansas City, MO | 1/19/2021 | 29 | Older adults |
| FBI: Kansas City | Local Detective Briefing (Kansas City, MO) | 4/9/2021 | 3 | Local police detectives |
| FBI: Knoxville | Liaison with the U.S. Dep of Labor-OIG | 8/28/2020 | 2 | U.S. Dep of Labor-OIG |
| FBI: Knoxville | Liaison with the U.S. Dep of Labor-OIG | 1/11/2021 | 2 | U.S. Dep of Labor-OIG |
| FBI: Knoxville | Electronic dissemination of information to the Tennessee Bureau of Investigation | 5/12/2021 | N/A | Tennessee Bureau of Investigation |
| FBI: Knoxville | Liaison with the Tennessee Dep. of Revenue | 7/15/2020 | 3 | Tennessee Dep. of Revenue |
| FBI: Knoxville | Electronic dissemination of information to the US Marines | 2/11/2021 | 2 | US Marines |
| FBI: Knoxville | Liaison with the East Tennessee Economic Crimes Working Group | 8/6/2020 | N/A | East Tennessee Economic Crimes Working Group |
| FBI: Knoxville | Liaison with the East Tennessee Economic Crimes Working Group | 7/23/2020 | N/A | East Tennessee Economic Crimes Working Group |
| FBI: Knoxville | Electronic dissemination of information to the East Tennessee Economic Crimes Working Group | 9/4/2020 | N/A | East Tennessee Economic Crimes Working Group |
| FBI: Knoxville | Liaison with the Assistant District Attorneys Office | 11/3/2020 | 2 | Assistant District Attorneys Office |
| FBI: Knoxville | Liaison with the East Tennessee Human Resource Agency (ETHRA) | 11/6/2020 | 2 | East Tennessee Human Resource Agency (ETHRA) |
| FBI: Knoxville | Liaison with the Eastern District of Tennessee Bank Security Association | 12/9/2020 | 60 | Eastern District of Tennessee Bank Security Association |
| FBI: Knoxville | Liaison with the East Tennessee Economic Crimes Working Group | 12/10/2020 | N/A | East Tennessee Economic Crimes Working Group |
| FBI: Knoxville | Liaison with the Knox County Sheriff's Office | 1/28/2021 | 3 | Knox County Sheriff's Office |
| FBI: Knoxville | Provided training to Southern Adventist University's Business School Students | 2/8/2021 | 50 | Business School Students |
| FBI: Knoxville | Liaison with the Sevierville Police Department | 2/16/2021 | 3 | Sevierville Police Department |
| FBI: Knoxville | Liaison with the City of Sevierville | 2/23/2021 | 2 | City of Sevierville |
| FBI: Knoxville | Liaison with the Sevierville Police Department | 2/26/2021 | 5 | Sevierville Police Department |
| FBI: Knoxville | Electronic dissemination of information to the FBI Memphis and Citizens National Bank of Tennessee | 3/1/2021 | N/A | FBI Memphis + Citizens National Bank of Tennessee |
| FBI: Knoxville | Liaison with the IRS-CID | 3/3/2021 | 2 | IRS-CID |
| FBI: Knoxville | Training provided to multiple financial institutions within the AOR | 3/10/2021 | 50 | Multiple Banking Institutions within the AOR |
| FBI: Knoxville | Training provided to the Chattanooga Tax Practitioners | 3/17/2021 | 40 | Chattanooga Tax Practitioners |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|------------------|--|-------------|------------------------------|---|
| FBI: Knoxville | Liaison with the U.S. Dep of Labor-OIG | 3/29/2021 | 2 | U.S. Dep of Labor-OIG |
| FBI: Knoxville | Liaison with the Lenoir City Police Department | 4/12/2021 | 2 | Lenoir City Police Department |
| FBI: Knoxville | Electronic dissemination of information to the Regional Hospital Coordinators, Knox County Health Dep. | 4/29/2021 | N/A | Regional Hospital Coordinators, Knox County Health Dep. |
| FBI: Knoxville | Electronic dissemination of information to the Tennessee Dep. of Revenue | 5/24/2021 | 2 | Tennessee Dep. of Revenue |
| FBI: Knoxville | Liaison with the Sevier County Banking Security Association Meeting | 6/29/2021 | N/A | Sevier County Banking Security Association Meeting |
| FBI: Knoxville | Liaison with the Loudon County Sheriff's Office | 6/24/2021 | 2 | Loudon County Sheriff's Office |
| FBI: Las Vegas | Participated in an AARP Tele-Town Hall | 6/30/2021 | 5808 | AARP Members in Nevada |
| FBI: Las Vegas | Participated in an AARP Tele-Town Hall | 3/2/2021 | N/A | AARP Members in Nevada |
| FBI: Little Rock | Meeting with FBI Personnel, State Representative, AR Attorney General's Office, AR Securities Dept., Adult Protective Services, Simmons Bank | 2/10/2021 | 7 | FBI Personnel, State Representative, AR Attorney General's Office, AR Securities Dept., Adult Protective Services, Simmons Bank |
| FBI: Little Rock | Meeting with FBI Personnel, State Representative, AR Attorney General's Office, AR Securities Dept., Adult Protective Services, Simmons Bank | 2/24/2021 | 7 | FBI Personnel, State Representative, AR Attorney General's Office, AR Securities Dept., Adult Protective Services, Simmons Bank |
| FBI: Little Rock | Meeting with FBI Personnel, State Representative, AR Attorney General's Office, AR Securities Dept., Adult Protective Services, Simmons Bank | 3/17/2021 | 7 | FBI Personnel, State Representative, AR Attorney General's Office, AR Securities Dept., Adult Protective Services, Simmons Bank |
| FBI: Little Rock | Presented at a Hendrix College seminar | 4/8/2021 | 30 | FBI Personnel, college students, Central AR elders and citizens |
| FBI: Milwaukee | Serve as Liaison regarding elder fraud crimes occurring in and around the Milwaukee AOR, specifically in Ozaukee County | 4/20/2021 | 2 | Muskego Police Department detective |
| FBI: Milwaukee | Serve as Liaison regarding a series of elder fraud crimes in southeastern Wisconsin | 4/21/2021 | 2 | Mequon Police Department detective |
| FBI: Milwaukee | Conference call regarding recent "grandchild in distress" scams which have been occurring in southeast Wisconsin | 5/20/2021 | 3 | AUSA/Elder Justice Coordinator |
| FBI: Milwaukee | Situational Information Report (SIR) regarding a grandparent fraud scheme with the use of couriers to | | N/A | FBI Field Offices and State Fusion Centers |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-------------------|---|-------------|------------------------------|---|
| FBI: New Orleans | Developed a Public Service Announcement (PSA) regarding common fraud schemes, how to protect against fraud, and where to report a crime | 3/4/2021 | N/A | Elderly citizens in Louisiana and nationally |
| FBI: New York | Elder fraud poster blitz in a local periodical | Ongoing | N/A | General public |
| FBI: New York | Podcast interview regarding scams affecting older adults | 6/4/2021 | N/A | General public |
| FBI: New York | Twitter posting (PSA) on the dangers of elder abuse | 5/12/2021 | N/A | General public |
| FBI: New York | Television interview regarding kidnapping scams, how scammers target older adults, and ways to avoid scams | 4/30/2021 | N/A | General public |
| FBI: New York | Training on fraud affecting older adults, provided to the NY Department of Aging, the Eastern District of New York, and older adults residing in the community | 11/20/2020 | 60 | NYC Department of Aging Personnel, EDNY, elderly citizens of the greater NYC area |
| FBI: Philadelphia | Presentation to The Vanguard Group, Global Fraud Prevention Team | 5/5/2021 | 25 | The Vanguard Group, Global Fraud Prevention Team |
| FBI: Philadelphia | Participated in an AARP Tele-Town Hall | 4/30/2021 | N/A | AARP members in Pennsylvania |
| FBI: Philadelphia | Media Interview regarding imposter scams targeting older adults | 3/5/2021 | N/A | NBC10 Philadelphia |
| FBI: Phoenix | Released a public service announcement and a press release regarding World Elder Abuse Awareness Day to multiple media outlets | 6/8/2021 | 500,000-1M views | Fox 10 News and numerous online media outlets |
| FBI: Phoenix | Through multiple media outlets, engaged in interviews and disseminated press releases to raise awareness regarding romance scams to Arizonans | 2/9/2021 | 1000000 | Multiple media outlets |
| FBI: Phoenix | Through multiple media outlets, disseminated press releases on holiday shopping scams and useful tips | 12/15/2020 | 750000 | Multiple media outlets |
| FBI: Phoenix | Presentation to the Risk Management Association of Arizona (RMAA) on the FBI and its investigative priorities | 11/19/2020 | 100 | Risk Management Association of Arizona (RMAA) |
| FBI: Phoenix | Presentation to the Somali Community Center on fraud impacting older adults | 5/7/2021 | 50 | Somali Community Center |
| FBI: Phoenix | Presentation to the AmeriFlex Financial Services on fraud impacting older adults | 10/23/2020 | 60 | AmeriFlex Financial Services |
| FBI: Phoenix | Presentation to the residents of Broadway Proper and the Stellar Senior Living communities on scams impacting older adults and vulnerable populations as well as the Elder Justice Initiative | 5/24/2021 | 33 | Broadway Proper/Stellar Senior Living |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|--------------------|---|-------------|------------------------------|--|
| FBI: Pittsburgh | Provided a briefing for the Jewish Federation of Pittsburgh | 10/5/2020 | 2 | Liaison with Community Partner - Jewish Federation of Pittsburgh |
| FBI: Pittsburgh | Participated in an SEC outreach event providing information on elder fraud | 10/15/2020 | 260 | Outreach event hosted SEC providing information on Elder Fraud |
| FBI: Pittsburgh | Provided a briefing for the Allegheny County Department of Aging | 1/20/2021 | 31 | Liaison with Community Partner - Allegheny County Department of Aging |
| FBI: Pittsburgh | Participated in an AARP Tele-Town Hall event | 2/17/2021 | 6932 | Town Hall event with AARP of Western PA |
| FBI: Pittsburgh | Television interview providing education on fraud impacting older adults | 2/26/2021 | 100000 | Television interview providing education on elder fraud |
| FBI: Pittsburgh | Participated in an SEC outreach event, providing information on elder fraud | 5/12/2020 | 260 | Outreach event hosted SEC providing information on Elder Fraud |
| FBI: Sacramento | Federal and Local Law Enforcement Investigators Roundtable | 11/19/2020 | 10 | Law Enforcement investigators - local and federal |
| FBI: Sacramento | Federal and Local Law Enforcement Investigators Roundtable | 2/18/2021 | 10 | Law Enforcement investigators - local and federal |
| FBI: Sacramento | Presentation to Aging Well | 4/5/2021 | 18 | Aging Well Fresno |
| FBI: Sacramento | Federal and Local Law Enforcement Investigators Roundtable | 5/19/2021 | 16 | Law Enforcement Investigators, Assistant United States Attorney, FBI Intel Analyst |
| FBI: San Antonio | Television interview regarding fraud impacting older adults | 2/12/2021 | 4 | Television interview |
| FBI: San Antonio | Elder fraud presentation to a group of older adults | 3/2/2021 | 75 | Male and female over age of 65 |
| FBI: San Francisco | Meeting with the Director of the Consumer Protection Branch regarding fraud prosecutions involving older adults | 5/14/2021 | 4 | Director for Consumer Protection Branch, DOJ and FBI |
| FBI: San Francisco | Presentation to AARP members regarding elder fraud prevention and health care fraud | 5/14/2021 | 30 | AARP members |
| FBI: San Francisco | Presentation to residents of the Oakmont of Mariner Point Senior Living Community regarding elder fraud prevention and health care fraud | 5/13/2021 | 25 | Oakmont of Mariner Point Senior Living Community |
| FBI: San Francisco | Presentation to residents of PEO Redwood City Reciprocity Senior Women's Community regarding elder fraud prevention and health care fraud | 4/23/2021 | 48 | PEO Redwood City Reciprocity Senior Women's Community |
| FBI: San Francisco | Presentation to residents of the Villages of San Mateo County regarding elder fraud prevention and health care fraud | 4/14/2021 | 58 | Villages of San Mateo County residents |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|--------------------|---|-------------|------------------------------|---|
| FBI: San Francisco | Presentation to residents of the St. Paul's Towers Senior Living Community regarding elder fraud prevention and health care fraud | 3/18/2021 | 100 | St. Paul's Towers Senior Living Community |
| FBI: San Francisco | Meeting regarding the possibility of a partnership between the AARP and the FBI to provide an elder fraud briefing | 3/5/2021 | 2 | FBI SF |
| FBI: San Francisco | Submitted via email fraud resources for older adults to all the senior living facilities within the San Francisco Division AOR | 2/16/2021 | 80 | Senior living facilities within the San Francisco Division AOR |
| FBI: San Juan | Distributed a flyer via Twitter in English and Spanish | 12/22/2020 | N/A | Flyer via Twitter in English and Spanish |
| FBI: Seattle | Anti-fraud presentation to former FBI Agents now residing in WA | 2/25/2021 | 20 | Former FBI Agents now residing in WA |
| FBI: Seattle | Anti-fraud presentation to Behavior Health Specialists at Harborview Medical Center | 3/23/2021 | 10 | Behavior Health Specialists at Harborview Medical Center |
| FBI: Seattle | Anti-fraud presentation to NW Washington American Red Cross employees/volunteers | 1/13/2021 | 20 | NW Washington American Red Cross employees/volunteers |
| FBI: Seattle | Anti-fraud presentation to O'Brien Financial Group financial advisory firm (mostly retirees) | 12/10/2020 | 20 | O'Brien Financial Group financial advisory firm (mostly retirees) |
| FBI: Seattle | Anti-fraud presentation to B3 Wealth Strategies financial advisory firm (mostly retirees) | 11/12/2020 | 50 | B3 Wealth Strategies financial advisory firm (mostly retirees) |
| FBI: St Louis | St. Louis Metro Multi-Disciplinary Team (MDT) Retreat | 1/26/2021 | 44 | St. Louis Metro Multi-Disciplinary Team (MDT) |
| FBI: St Louis | Presentation at the MOCPA Fraud and Forensic Accounting Conference | 12/1/2020 | 40 | MOCPA Fraud and Forensic Accounting Conference |
| FBI: St Louis | Presentation regarding the increased targeting of older individuals during COVID-19 pandemic | 11/16/2020 | 50 | AUSA |
| FBI: St Louis | Presentation at the Aging with Dignity Virtual Conference hosted by Delta Center for Independent Living | 10/29/2020 | 20 | Aging with Dignity Virtual Conference hosted by Delta Center for Independent Living |
| FBI: St Louis | Media interview regarding law enforcement spoofing scams | 10/1/2020 | N/A | CBS News, broadcast on CBS affiliates throughout US |
| FBI: St Louis | Meeting of the Better Business Bureau Consumer Fraud Task Force regarding elder abuse/romance scams | 8/13/2020 | 20 | Better Business Bureau Consumer Fraud Task Force |
| FBI: Washington | Participated in an AARP podcast entitled "A Perfect Scam" | 6/25/2021 | N/A | AARP |
| FBI: Washington | Presentation to a group of older Washington, DC, residents | 6/15/2021 | N/A | Older individuals in DC |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------------|---|-------------|------------------------------|---|
| New Hampshire | Attended the regular Financial Abuse Specialist Team (FAST) meeting with other public and private partners to discuss elder financial exploitation issues. | 2/11/2021 | 20 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| New Hampshire | Attended the regular Financial Abuse Specialist Team (FAST) meeting with other public and private partners to discuss elder financial exploitation issues. | 4/15/2021 | 20 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| New Hampshire | Attended the regular Financial Abuse Specialist Team (FAST) meeting with other public and private partners to discuss elder financial exploitation issues. | 6/17/2021 | 20 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| Office for Victims of Crime | Webinar titled "The U.S. Department of Justice National Elder Fraud Hotline To Assist Victims of Financial Fraud", presented to the Central Coast Scams Working Group, describing the National Elder Fraud Hotline, including frequently asked questions, and common scams. | 8/4/2020 | 25 | Professionals |
| Office for Victims of Crime | Webinar titled "The U.S. Department of Justice National Elder Fraud Hotline To Assist Victims of Financial Fraud", presented to the SCAMS LA Working Group, describing the National Elder Fraud Hotline, including frequently asked questions, and common scams. | 8/6/2020 | 31 | Professionals |
| Office for Victims of Crime | Webinar titled "The U.S. Department of Justice National Elder Fraud Hotline To Assist Victims of Financial Fraud", presented to the FAST of Ventura County, describing the National Elder Fraud Hotline, including frequently asked questions, and common scams. | 8/26/2020 | 35 | Professionals |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|----------------------------------|--|-------------|------------------------------|--------------------------------|
| Office for Victims of Crime | Webinar titled "The U.S. Department of Justice National Elder Fraud Hotline To Assist Victims of Financial Fraud", presented to FAST of Vermont's Virtual Conference on Financial Exploitation, describing the National Elder Fraud Hotline, including frequently asked questions, and common scams. | 10/8/2020 | 55 | Professionals |
| Office for Victims of Crime | Webinar titled "Providing Help, Restoring Hope: The U.S. Department of Justice National Elder Fraud Hotline", presented to the National Adult Protective Services Association, describing the National Elder Fraud Hotline, including frequently asked questions, and common scams. | 12/10/2020 | 331 | Professionals |
| Office for Victims of Crime | Webinar titled "Providing Help, Restoring Hope: The U.S. Department of Justice National Elder Fraud Hotline", presented to the Illinois Department on Aging, describing the National Elder Fraud Hotline, including frequently asked questions, and common scams. | 2/25/2021 | 125 | Professionals |
| Office for Victims of Crime | Webinar titled "National Elder Fraud Hotline", presented to the Executive Office for the United States Attorneys, describing the National Elder Fraud Hotline, including frequently asked questions, and common scams. | 4/1/2021 | 95 | Professionals |
| Office for Victims of Crime | Webinar titled "Providing Help, Restoring Hope: The U.S. Department of Justice National Elder Fraud Hotline", presented to Trumbull Senior Center, Trumbull, CT, describing the National Elder Fraud Hotline, including frequently asked questions, and common scams. | 4/22/2021 | 3 | General Public |
| Office for Victims of Crime | Webinar titled "National Elder Fraud Hotline Overview", presented to the University of Pittsburgh Medical Center, describing the National Elder Fraud Hotline, including frequently asked questions, and common scams. | 7/22/2021 | 66 | Professionals |
| Office on Violence Against Women | Judges Training on Elder Abuse: General Equity & Civil Divisions Joint Education Conference | 7/16/2020 | 43 | New Jersey Judges |
| Office on Violence Against Women | Judges Training on Elder Abuse: Family Division & Domestic Violence Education Conference | 7/31/2020 | 123 | New Jersey Judges |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|----------------------------------|--|-------------|------------------------------|---|
| Office on Violence Against Women | Judges Training on Elder Abuse: Minimizing Elder Abuse | 12/8/2020 | 49 | Michigan Judges |
| Office on Violence Against Women | Judges Training on Elder Abuse: Family Division Proceedings Involving Older Adults | 12/10/2020 | 23 | Michigan Judges |
| Office on Violence Against Women | Judges Training on Elder Abuse: Family Courts: Elder Abuse Cases | 2/17/2021 | 48 | Florida Judges |
| Office on Violence Against Women | Judges Training on Elder Abuse: Navigating Elder Abuse | 2/18/2021 | 48 | Florida Judges |
| Office on Violence Against Women | Judges Training on Elder Abuse: Elder Abuse Proceedings for Pacific Judicial Council Judges & Stakeholders | 2/17/2021 | 268 | Guam Judges |
| Office on Violence Against Women | Judges Training on Elder Abuse: Navigating Elder Abuse Cases | 5/14/2021 | 3 | Virginia Judges |
| Office on Violence Against Women | Judges Training on Elder Abuse: Elder Abuse in Guardianship Cases | 3/24/2021 | 32 | North Dakota Judges |
| Office on Violence Against Women | Judges Training on Elder Abuse: Elder Abuse in Guardianship Cases | 4/15/2021 | 32 | North Dakota Judges |
| Office on Violence Against Women | Abuse in Later Training: New Grantee Orientation - Creating an Abuse in Later Life Coordinated Community Response Team | 2/17/2021 | 49 | Multidisciplinary |
| Office on Violence Against Women | Abuse in Later Training: Creating an Abuse in Later Life Coordinated Community Response Team - Bergen County, NJ | 2/25/2021 | 34 | Multidisciplinary |
| Office on Violence Against Women | Abuse in Later Training: Creating an Abuse in Later Life Coordinated Community Response Team - Allegheny County, PA | 3/2/2021 | 43 | Multidisciplinary |
| Office on Violence Against Women | Abuse in Later Training: Creating an Abuse in Later Life Coordinated Community Response Team - Troy, NY | 3/18/2021 | 22 | Multidisciplinary |
| Office on Violence Against Women | Abuse in Later Training: Creating an Abuse in Later Life Coordinated Community Response Team - LiveSafe Resources, GA | 3/25/2021 | 26 | Multidisciplinary |
| USAO Arizona | Meeting with federal and local law enforcement regarding Money Mule Initiative. | 9/24/2020 | 15 | Federal law enforcement; Local government officials, including state and local police, APS, social services |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-------------------------|--|-------------|------------------------------|---|
| USAO Arizona | Media question-and-answer session regarding money | 7/2/2020 | 3 | Consumers or consumer groups |
| USAO Arizona | Arizona Attorney General's Office Task Force Against Senior Abuse advisory board quarterly meeting | 7/21/2021 | 35 | Representatives from state and local law enforcement; APS; social services; tribal liaisons |
| USAO Arizona | Elder Justice Outreach Presentation at Broadway Proper Retirement Community | 5/24/2021 | 30 | Elderly citizens/presentation conducted by U.S. Attorney's Office, IRS and FBI |
| USAO Arizona | Money Mule Initiative Virtual Training | 10/21/2020 | numerous | Money mule initiative virtual training with federal, state and local law enforcement |
| USAO California/Central | Participated in an AARP Tele-Town Hall on how to avoid holiday scams, and took live questions from members of the public attending by phone. | 12/11/2020 | 1470 | Federal law enforcement; Consumers or consumer groups |
| USAO California/Central | Effective Strategies for Investigating Transnational & Other Scams Targeting Older Adults (Part 3 of 3): The third in this webinar series described tools for investigating and combatting scams such as the Internet Crime Complaint Center (IC3), FTC's Consumer Sentinel database, the Elder Abuse Guide for Law Enforcement (EAGLE), and a section on understanding crime victims and how to treat them. | 6/29/2021 | 70 | Federal law enforcement; Local government officials, including state and local police, APS, social services |
| USAO California/Central | Effective Strategies for Investigating Transnational & Other Scams Targeting Older Adults (Part 2 of 3): In the second in this webinar series, attendees learned from a neuropsychologist about scams and the aging brain and then heard a panel discussion about local law enforcement coordination. | 6/22/2021 | 70 | Federal law enforcement; Local government officials, including state and local police, APS, social services |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------------|--|-------------|------------------------------|---|
| USAO California/Central | Effective Strategies for Investigating Transnational & Other Scams Targeting Older Adults (Part 1 of 3): Part 1 of a three part series provided an overview of common scams, followed by a panel discussion on investigating and prosecuting money mules in transnational scams. | 6/15/2021 | 70 | Federal law enforcement; Local government officials, including state and local police, APS, social services |
| USAO California/Central | Presentation entitled <i>Gift Cards are for Presents</i> at the Bet Tzedek (civil legal services) Virtual WEEAD Conference. | 6/15/2021 | 50 | Consumers or consumer groups |
| USAO California/Central | Presentation at the WISE & Healthy Aging (a community-based, nonprofit organization providing advocacy and services for older adults) community outreach event. | 3/30/2021 | 40 | Consumers or consumer groups |
| USAO California/Northern | The Marin County Multidisciplinary Team Meeting | 7/20/2020 | 25 | Local government officials, including state and local police, APS, social services |
| USAO California/Southern | The launch of the San Diego Elder Justice Task Force | 5/20/2021 | 50 | FBI, DOJ/US Attorney's Office, and District Attorney's Office Personnel for all Affiliate Investigators and Supervisors |
| USAO Colorado | As part of a larger article, interviewed by Denver's 5280 Magazine regarding a recent elder fraud trial conviction (lottery fraud) and tips to combat scams. | 11/30/2020 | 77000 | Consumers or consumer groups |
| USAO Florida/Middle | Contributed two flyers (one on avoiding COVID-19 scams and one on phone scams) at the request of the Orange County Commission on Aging Newsletter. | 10/19/2020 | 400 | Local government officials, including state and local police, APS, social services |
| USAO Florida/Middle | Central Florida Commission on Homelessness | 9/22/2020 | 68 | Industry; Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|------------------------|---|---------------|------------------------------|--|
| USAO Florida/Middle | Participated in an outreach event for the One Voice for Volusia Coalition, a coalition that connects non-profit, governmental, and community-based organizations along with local businesses to promote system and community improvements for the benefit of all in Volusia County. | 9/9/2020 | 58 | Industry; Consumers or consumer groups |
| USAO Florida/Middle | Tampa Inspector General Council Virtual Meeting | 8/25/2020 | 50 | Federal law enforcement; Local government officials, including state and local police, APS, social services |
| USAO Florida/Middle | TEFSF Meeting | 8/11/2020 | 50 | Federal law enforcement; Local government officials, including state and local police, APS, social services |
| USAO Florida/Middle | Elder Fraud Roundtables to understand concerns of local law enforcement | 2/9/2021 | 15 | Local law enforcement |
| USAO Florida/Middle | Elder Fraud Roundtables to understand concerns of local law enforcement | Feb. 12, 2021 | 10 | Local law enforcement |
| USAO Florida/Middle | Participated in an outreach event for the Nassau Behavioral Consortium, which includes industry, consumers, local government, and social services | Feb. 23, 2021 | 26 | Industry; Consumers or consumer groups; Local government officials, including state and local police |
| USAO Florida/Middle | Participated in an outreach event for the Orange County Aging group, which includes industry, consumers, local government, and social services | 4/15/2021 | 25 | Industry; Consumers or consumer groups; Local government officials, including state and local police; |
| USAO Florida/Middle | Romance Fraud Awareness Event put on through FBI Citizens' academy | 4/30/2021 | 38 | Federal law enforcement; Local government officials, including state and local police; Industry; Consumers or consumer groups; |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|--------------------------|---|-------------|------------------------------|---|
| USAO Florida/Middle | Outreach for WEEAD on YouTube | 6/2/2021 | 100 | Federal law enforcement; Local government officials, including state and local police; Industry; Consumers or consumer groups; |
| USAO Florida/Middle | TEFSF Meeting | 6/8/2021 | 25 | Federal law enforcement; Local government officials, including state and local police |
| USAO Florida/Middle | WEEAD Lunch and Learn | 6/15/2021 | 207 | Federal law enforcement; Local government officials, including state and local police; Industry; Consumers or consumer groups; |
| USAO Florida/Southern | As part of a Violence Reduction Program, the Violence Reduction Partnership hosted the Farm Share distribution of free food in which flyers were distributed on elder abuse, fraud, and COVID-19 scams. | 5/20/2021 | 200 | Consumers or consumer groups |
| USAO Florida/Southern | The Violence Reduction Partnership hosted a Farm Share drive-through for residents of Miami-Dade County to receive free food, along with flyers containing information on elder abuse and fraud. | 6/17/2021 | 300 | Consumers or consumer groups |
| USAO Florida/Southern | USAO SDFL now has a section on its website dedicated to elder justice. | 6/17/2021 | N/A | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Florida/Southern | To commemorate WEAAD, the SDFL, the FBI, the IRS and the USPIS issued a press release announcing law enforcement's commitment to protect the community against elder fraud and abuse. | 6/15/2021 | N/A | Federal law enforcement; Industry; Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|--------------------------|---|-------------|------------------------------|---|
| USAO Florida/Southern | The Violence Reduction Partnership hosted a Farm Share drive-through for residents of Miami-Dade County to receive free food, along with WEAAD commemorative flyers in English and Spanish containing information on elder abuse and fraud. | 6/8/2021 | 200 | Consumers or consumer groups |
| USAO Florida/Southern | In the week leading up to WEAAD, a number of public announcements and postings on social media were released to raise awareness of WEAAD. | 6/7/2021 | N/A | Consumers or consumer groups |
| USAO Florida/Southern | To raise WEAAD awareness, mailed WEAAD letters to adult daycare centers in the nine counties within the SDFL, and received positive feedback from the mailings. | 6/7/2021 | 200 | Industry; Consumers or consumer groups |
| USAO Florida/Southern | An Email blast was sent to the SDFL's partners to publicize WEAAD and raise community awareness. | 6/6/2021 | 561 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO Georgia/Northern | Participated in the North Georgia Elder Abuse Task Force Meeting. Met with local law enforcement and heard about elder fraud and abuse cases they are currently working, and then presented on this year's Money Mule Initiative, DOJ's Elder Fraud Hotline, and the FTC Sentinel database. | 11/10/2020 | 25 | Local government officials, including state and local police, APS, social services |
| USAO Georgia/Northern | Presentation to the Georgia Crime Alliance loss prevention officers on gift card scams. | 10/29/2020 | 20 | Industry |
| USAO Georgia/Northern | Along with three colleagues, participated in a 30-minute broadcast airing on six radio stations in Northern Georgia on holiday scams. | 12/23/2020 | 100000 | Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO Georgia/Northern | Distributed elder fraud flyers to recipients of the Cobb County elder meal program. | 12/21/2020 | 75 | Consumers or consumer groups |
| USAO Georgia/Northern | Radio interview discussing holiday scams. | 12/15/2020 | N/A | Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|--------------------------|---|-------------|------------------------------|---|
| USAO Georgia/Northern | The DOJ's National Elder Fraud Hotline flyer was delivered to all older adults in Cobb County and through Cobb County's meal program. The Hotline flyer is also posted on the Cobb County District Attorney's Office's Facebook page. | 11/23/2020 | N/A | Consumers or consumer groups |
| USAO Georgia/Northern | As part of the Elder Fraud Strike Force, organized meeting and presentations on COVID-19 Fraud and the Money Mule Initiative, and summarized the types of elder fraud in Georgia as reported by state prosecutors. | 11/10/2020 | 50 | Federal law enforcement; Local government officials, including state and local police, APS, social services |
| USAO Georgia/Northern | Represented DOJ at the bi-annual Cobb County Elder Abuse meeting. | 6/30/2021 | 40 | Local government officials, including state and local police, APS, social services; Industry |
| USAO Georgia/Northern | Participated in the North Georgia Elder Abuse Task Force Meeting, held in rural Northern Georgia, and met with local police officers to discuss their cases and victims. | 6/24/2021 | 25 | Local government officials, including state and local police, APS, social services |
| USAO Georgia/Northern | Coordinated World Elder Abuse Awareness Day webinar panel discussion on fraud scams. | 6/15/2021 | 100 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Georgia/Northern | Interviewed for a local radio show regarding fraud scams affecting the elderly. | 5/26/2021 | 150 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO Georgia/Northern | Presentation to a class at Mercer University Business School on gift card scams. | 4/20/2021 | 7 | Consumers or consumer groups |
| USAO Georgia/Northern | Presented at North Georgia Elder Abuse Task Force | 4/13/2021 | 30 | Federal law enforcement; Local government officials, including state and local police, APS, social services |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------|---|--------------------|-------------------------------------|--|
| USAO Georgia/Northern | Spoke on a local morning television show on preventing elder fraud and scams. | 3/29/2021 | 175 | Consumers or consumer groups |
| USAO Georgia/Northern | Presentation to the Georgia Financial Exploitation Working Group regarding the Transnational Elder Fraud Strike Force. | 3/11/2021 | 45 | Local government officials, including state and local police, APS, social services; Industry |
| USAO Georgia/Northern | Presentation to the North Georgia Elder Abuse Task Force on the FTC Sentinel database and the importance of inputting victim information into this portal. | 3/9/2021 | 25 | Local government officials, including state and local police, APS, social services |
| USAO Georgia/Northern | Attended the North Georgia Elder Abuse Task Force meeting in which SSA-OIG provided an overview of recent SSA phone scams and how local law enforcement can work with federal agencies to combat elder fraud. | 9/8/2020 | 25 | Federal law enforcement; Local government officials, including state and local police, APS, social services |
| USAO Georgia/Southern | Distributed Social Security scam brochure. | 9/1/2020 | 300 | Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO Georgia/Southern | Distributed COVID-19 fraud brochure. | 7/15/2020 | 250 | Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Georgia/Southern | Elder Fraud Presentation to CSRA Regional Commission Area Agency on Aging | 6/2/2021 | 200 | Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Georgia/Southern | Elder Fraud Presentation to Georgia Health Care Association | 5/12/2021 | 200 | Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Hawaii | Participated in an AARP Tele-Town Hall regarding identity theft and COVID-19 related fraud. | 7/16/2020 | 700 | Federal law enforcement; Local government officials, including state and local police, APS, social services |
| USAO Idaho | Presented to the Elder Abuse Multidisciplinary Team on COVID-19 scams and the DOJ's Elder Justice Initiative. | 11/18/2020 | 15 | Local government officials, including state and local police, APS, social services |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|------------------------|--|-------------|------------------------------|---|
| USAO Idaho | Presentation to the Justice Alliance for Vulnerable Adults (JAVA) Monthly Meeting regarding COVID-19 scams and the DOJ's Elder Justice Initiative. | 11/6/2020 | 15 | Industry |
| USAO Illinois/Northern | Interagency Elder Fraud & Abuse Working Group | 7/28/2020 | 20 | |
| USAO Illinois/Northern | Chicago Fraud Task Force Meeting | 8/5/2020 | 25 | |
| USAO Illinois/Northern | Chicago Fraud Task Force Meeting | 10/7/2020 | 25 | |
| USAO Illinois/Northern | Interagency Elder Fraud & Abuse Working Group | 10/20/2020 | 20 | |
| USAO Illinois/Northern | Chicago Fraud Task Force Meeting | 12/8/2020 | 25 | |
| USAO Illinois/Northern | Chicago Fraud Task Force Meeting | 2/23/2021 | 25 | |
| USAO Illinois/Northern | Interagency Elder Fraud & Abuse Working Group | 3/9/2021 | 20 | |
| USAO Illinois/Northern | Chicago Fraud Task Force Meeting | 5/18/2021 | 25 | |
| USAO Illinois/Northern | Interagency Elder Fraud & Abuse Working Group | 6/8/2021 | 20 | |
| USAO Indiana/Southern | Issued a press release regarding the Money Mule Initiative. | 12/3/2020 | N/A | |
| USAO Indiana/Southern | USPIS and SDIN Meeting to discuss a division proposal for combatting elder fraud in FY21. | 10/22/2020 | 4 | Federal law enforcement |
| USAO Indiana/Southern | Attended FBI presentation to the Indiana InfraGard Chapter on fraud, including money mules and elder fraud. | 6/10/2021 | N/A | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------|---|-------------|------------------------------|--|
| USAO Indiana/Southern | Attended FBI presentation to a class at Anderson University on fraud, including money mules and elder fraud. | 4/1/2021 | N/A | Federal law enforcement |
| USAO Indiana/Southern | Attended FBI presentation to the Indianapolis Hebrew Congregation on fraud, including money mules and elder fraud. | 2/17/2021 | N/A | Federal law enforcement |
| USAO Indiana/Southern | Presentation to a class at Butler University on fraud, including money mules and elder fraud. | 2/15/2021 | N/A | Federal law enforcement |
| USAO Indiana/Southern | USPIS and USSS meeting regarding prosecution of elder fraud and money mules. | 9/25/2020 | 3 | Federal law enforcement |
| USAO Iowa/Southern | Financial Fraud Affecting Elders -- Video presentation by AUSA R. Scherle | 1/8/2021 | 75 | Residents and staff members of senior living communities in the Midwest |
| USAO Iowa/Southern | Joint Money Mule Presentation with NDIA - Presented by AUSAs R. Scherle and T. Vavricek | 7/8/2021 | 75 | Members of Iowa's Elder Coordinated Community Response Team |
| USAO Kentucky/Eastern | Aging Issues Awareness (virtual) Presentation | 3/18/2021 | 85 | Social workers and health care workers who work with older adults citizens |
| USAO Kentucky/Eastern | Participated in Public Safety Day, in which neighborhood kids and adults come together to talk to law enforcement and prosecutors about public safety. We talked about scams, handed out pamphlets providing resources for elder abuse victims, and provided information on reporting | 6/9/2021 | N/A | Community members of all ages |
| USAO Kentucky/Western | Virtual Stakeholder Meeting - Representatives from Adult Protective Services, KY Attorney General's Office, WDKY USAO and EDKY USAO met to discuss agency resources and best practices for collaboration. | 3/29/2021 | 10 | Representatives from KY APS, KY AG, WDKY USAO, EDKY USAO |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|---------------|--|-------------|------------------------------|---|
| USAO Maine | Elder Justice Coordinating Partnership | 3/22/2021 | 20 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO Maine | Maine Council on Elder Abuse Prevention | 3/5/2021 | 20 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO Maine | Multijurisdictional Scam Working Group | 2/9/2021 | 10 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Maine | Elder Justice Coordinating Partnership Meeting | 1/27/2021 | 20 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO Maine | Participated in the Maine Elder Justice Coordinating Partnership Inaugural Meeting, a partnership of law enforcement, government agencies, and non-government agencies created by the Maine governor to help address elder justice issues in the state of Maine. | 9/23/2020 | 30 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Maine | Participated in the Maine Council on Elder Abuse Prevention meeting, bringing together state and federal law enforcement and aging agencies to discuss elder abuse in the state of Maine. | 9/4/2020 | 25 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry |
| USAO Maine | Financial Abuse Specialist Team (FAST) Meeting | 7/15/2020 | 15 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|---------------|--|-------------|------------------------------|--------------------------------|
| USAO Maryland | Participated in a Facebook Live event with the BBB, <i>entitled Why Scammers Love Gift Cards</i> , discussing why scammers love gift cards, tips to recognize and avoid gift card scams, and how consumers and retailers can prevent these schemes at the point of sale. | 6/28/2021 | 12 | Consumers or consumer groups |
| USAO Maryland | For WEAAD, participated in an AARP Tele-Town Hall describing government imposter scams, spoofing, gift card scams, romance scams, COVID-19 related scams, and work our office is doing on these fronts. | 6/15/2021 | 660 | Consumers or consumer groups |
| USAO Maryland | Participated in a WEAAD Virtual Press Conference focused on preventing elder abuse, neglect, and exploitation and providing resources and education to the public. | 6/15/2021 | 660 | Consumers or consumer groups |
| USAO Maryland | Participated in a Virtual Press Conference to kick off WEAAD in Maryland, which will include a series of public outreach events to educate older adults about abuse, neglect, and exploitation and to provide resources and | 6/14/2021 | N/A | Consumers or consumer groups |
| USAO Maryland | Interview with radio host Shawn Perry on Facebook regarding how to spot and stop gift card scams. | 6/12/2021 | 128 | Consumers or consumer groups |
| USAO Maryland | Via closed-circuit television, presented to residents of Oak Crest Village (an over 55 community) on topics relating to fraud committed against older adults (Episode 2). | 6/10/2021 | 1500 | Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|---------------|--|-------------|------------------------------|---|
| USAO Maryland | Authored an article in the Senior Legal Services Newsletter (Baltimore City) focused on tips for avoiding COVID-19 vaccine scams and stimulus fraud. | 3/26/2021 | N/A | Consumers or consumer groups |
| USAO Maryland | COVID-19 Vaccine Scams Flyer | 2/3/2021 | 7000 | Consumers or consumer groups |
| USAO Maryland | Participated in an AARP Tele-Town Hall describing how to avoid holiday shopping scams and COVID-19 scams. | 12/2/2020 | 1500 | Consumers or consumer groups |
| USAO Maryland | Participated in the Elder Justice Task Force Meeting Quarterly Meeting, including representatives of federal and state law enforcement, Department of Aging, Maryland Attorney General's Office, Medicaid Fraud Control Unit, Office of Healthcare Quality, Legal Aid, and the banking industry. | 10/6/2020 | 20 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry |
| USAO Maryland | Phone presentation at the state LTC Ombudsman Conference regarding the Elder Justice Initiative and COVID-19 scams. | 9/11/2020 | 30 | Local government officials, including state and local police, APS, social services |
| USAO Maryland | Virtual presentation to residents of Oak Crest Village (an over 55 community) on fraud and scams prevention and awareness. | 8/20/2020 | 1200 | Consumers or consumer groups |
| USAO Maryland | Training at the Annual Identity Fraud Conference regarding elder justice cases, Money Mule Initiative, and considerations at sentencing. | 10/12/2020 | 50 | Federal law enforcement; Local government officials, including state and local police, APS, social services |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------|--|-------------|------------------------------|---|
| USAO Michigan/Eastern | Michigan Attorney General Elder Justice Task Force | 3/18/2021 | 10 | Local government officials, including state and local police, APS, social services |
| USAO Michigan/Eastern | FBI was interviewed regarding money mules and romance scams by WILX. | 9/30/2020 | 3000 | Federal law enforcement; Consumers or consumer groups |
| USAO Michigan/Eastern | FBI participated in the Covid-19 Working Group - Elder Fraud meeting. | 7/2/2020 | 80 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry |
| USAO Minnesota | Presentation entitled <i>Don't Be a Victim: Protecting Yourself Against Financial Exploitation and Cybercrime</i> given to financial services' clients regarding DOJ's Elder Justice Initiative, scams and schemes targeting seniors, how to avoid being victimized, and how and where to report | 10/28/2020 | 20 | Industry; Consumers or consumer groups |
| USAO Minnesota | Presentation at the WEAAD Conference on federal efforts to combat financial exploitation and abuse of older adults. | 8/24/2020 | 500 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Missouri/Eastern | Hosted a Money Mules Lunch and Learn for members of USAO ED-MO. | 11/16/2020 | 50 | Federal law enforcement |
| USAO Missouri/Eastern | Aging with Dignity Conference | 10/29/2020 | 12 | Federal law enforcement; Consumers or consumer groups |
| USAO Missouri/Eastern | Participated with the St. Louis Multidisciplinary Task Force in a Letter Writing Campaign, writing 100 cards and letters that were delivered by the City of St. Louis Meals on Wheels program to older adults in an urban zip code. | 5/1/2021 | 15 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------|---|-------------|------------------------------|---|
| USAO Missouri/Eastern | Participated with the St. Louis Multidisciplinary Task Force in a Letter Writing Campaign, writing 100 cards and letters that were delivered by the City of St. Louis Meals on Wheels program to older adults in an urban zip code. | 4/1/2021 | 10 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO Missouri/Eastern | Quarterly St. Louis Elder Financial Protection Multidisciplinary Team Meeting | 2/24/2021 | 20 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Missouri/Eastern | Participated in the St. Louis Elder Financial Protection Stakeholder Retreat Debriefing Meeting, in which moderators of the 1/26 retreat met for a debriefing of the retreat. | 2/3/2021 | 10 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry |
| USAO Missouri/Eastern | Participate on the St. Louis Elder Financial Protection Stakeholder Retreat Community Outreach Committee which chose to engage in a letter writing campaign aimed at reaching homebound older adults through the Meals on Wheels program. | 2/3/2021 | 8 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Missouri/Eastern | Participated in the St. Louis Elder Financial Protection Stakeholder Retreat, a retreat sponsored by St. Louis Elder Financial Fraud Multidisciplinary Team and the CFPB, bringing elder fraud and older abuse protection advocates together. | 1/26/2021 | 54 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------|--|-------------|------------------------------|---|
| USAO Missouri/Eastern | Participated in the St. Louis Elder Financial Fraud Multidisciplinary Team Planning Meeting in which the local multidisciplinary team is working with the CFPB to present a virtual planning session for elder fraud workers. | 9/28/2020 | 12 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO Missouri/Eastern | Participate in the Consumer Fraud Task Force led by the Better Business Bureau. | 7/10/2020 | 14 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO Montana | Assessed the logistics and funding for creating at least four additional Elder Justice Councils to cover the entire state of Montana beyond the current Eastern Montana Elder Justice Council (EMEJC). The EMEJC focuses on outreach, intervention, and prosecution. | 6/15/2021 | 25000 | Federal and state prosecutors, state legislators, state and local law enforcement, APS, social service providers, consumer protection groups. Newspaper article can be accessed here: https://helenair.com/news/state-and-regional/elder-abuse-prevention-takes-center-stage-at-helena-events/article_7998ea6d-fa58-5adb-9568-8ef18ed99e95.html#tracking-source=home-top-story-1 |
| USAO Montana | As guest speaker at the AARP Fraud Watch Friday Radio Show, presented on financial and physical elder abuse, highlighting common trends and strategies utilized in scams perpetrated against older adults, and the need to be vigilant in protecting family members, neighbors, and community members from being victimized; described ways to stop offenders, for example, by hanging up the phone, deleting emails, verifying identities, and only providing personal information to trusted individuals via | 9/4/2020 | 30000 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|------------------------|---|-------------|------------------------------|--|
| USAO Montana | Eastern Montana Elder Justice Council members discussed senior exploitation and abuse in Montana to the ARPA Health Advisory Commission of the State Legislature. Director of DPHHS reiterated to them and requested and received a recommendation to allocate \$645,450 of federal ARPA funds to establish three additional EJs in the state and hire a forensic investigator, prosecutor, and training team to improve the identification, investigation, and prosecution of adult maltreatment. The motion passed unanimously. The request and recommendation were detailed in several large media outlets including | 6/24/2021 | 50000 | Montana state legislators, MT DPHHS director, EMEJC members. Meeting was open to the public and the audio and video recording is accessible to the public online. Newspaper article is still available here: https://helenair.com/news/state-and-regional/state-panel-recommends-using-federal-funds-to-fight-exploitation-of-elderly/article_d5d9309d-c2b5-5d6c-9f5f-daa0673d32ca.html |
| USAO Montana | Press release discussing scammers claiming to be DOJ employees preying on elderly: https://www.justice.gov/usao-mt/pr/fraud-alert-scammers-claiming-be-doj-preying-elderly | 9/8/2020 | 1000 | Available online to all individuals with internet access. Also provided to Eastern Montana Elder Justice Council members for distribution. |
| USAO New Hampshire | Attended the regular Financial Abuse Specialist Team (FAST) meeting with other public and private partners to discuss elder financial exploitation issues. | 12/10/2020 | 20 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO New Hampshire | Attended the regular Financial Abuse Specialist Team (FAST) meeting with other public and private partners to discuss elder financial exploitation issues. | 10/1/2020 | 20 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO New York/Eastern | Presentation to the Foster Grandparents of NYC, a group of older adults, on how to avoid falling victim to common types of fraud. | 11/20/2020 | 60 | Federal law enforcement |
| USAO New York/Northern | Participated in a meeting with Onondaga County DA's office to discuss elder abuse efforts. | 1/13/2021 | 4 | Federal law enforcement; Local government officials, including state and local police, APS, social services |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------------|---|-------------|------------------------------|--|
| USAO New York/Northern | Attended VERA House Interdisciplinary Team meeting addressing issues facing older adults. | 1/20/2021 | 10 | Federal law enforcement; Local government officials, including state and local police, APS, social services |
| USAO New York/Northern | Distributed Money Mule flyers to local banks, which further distributed the flyer to 31 different locations. | 12/14/2020 | 31 | Industry |
| USAO New York/Northern | Interviews with local media outlets (WAMC, NPR, Capital District and WSYR TV, Syracuse) describing money mules and how to avoid becoming a money mule. | 12/8/2020 | 3 | Federal law enforcement; Consumers or consumer groups |
| USAO New York/Northern | Participated in a virtual AARP and Federal Law Enforcement News Conference to draw attention to the proliferation of scams targeting older Americans, with a focus on gift card scams and money mule schemes, and providing resources and where to call for help. | 3/4/2021 | 30 | Federal law enforcement; Industry; Consumers or consumer groups |
| USAO North Carolina/Eastern | Hosted a WEAAD webinar on elder abuse in nursing homes entitled <i>Elder Abuse in Nursing Home Settings: How to Recognize and Prevent Elder Abuse</i> . | 6/15/2021 | 20 | Consumers or consumer groups |
| USAO North Carolina/Eastern | Virtual Fraud Summit: Modern Times, Modern Crimes | 9/25/2020 | 136 | Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO North Carolina/Eastern | Fraud alert email chain distributed through the Meals on Wheels program (Raleigh, NC) | 9/14/2020 | 6000 | Consumers or consumer groups |
| USAO North Carolina/Eastern | Fraud Alert Email Notification | 9/8/2020 | N/A | Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------------|---|-------------|------------------------------|--|
| USAO North Carolina/Western | Online presentation entitled <i>The Rising Tide of Scams Against Seniors</i> regarding different types of online fraud schemes, how to spot them, and how to protect against them and report them. | 10/16/2020 | 350 | Consumers or consumer groups |
| USAO North Carolina/Western | News Radio Interview Interview on syndicated news radio show to discuss DOJ imposter scam and other forms of fraud targeting older adults. | 10/11/2020 | 1000 | Consumers or consumer groups |
| USAO North Carolina/Western | Imposter Scam Press Release | 9/9/2020 | 1000 | Consumers or consumer groups |
| USAO North Carolina/Western | Participated in an AARP Tele-Town Hall entitled <i>Staying Safe from Fraud during COVID-19</i> , describing elder fraud, romance schemes, and money mules. | 7/20/2020 | 2300 | Consumers or consumer groups |
| USAO North Dakota | Presented along with several fraud investigators to a college class of accounting and law enforcement majors, including topics such as elder justice and other current | 9/24/2020 | 42 | Industry; Consumers or consumer groups |
| USAO Ohio/Northern | Stronger Together: Mitigating and Protecting Against Elder Financial Exploitation | 11/18/2020 | 30 | Local government officials, including state and local police, APS, social services |
| USAO Ohio/Northern | Presentation via video at the 31st Annual Conference of the National Adult Protective Services Association entitled <i>The Department of Justice's Money Mule Initiative: Disrupting the Money Mule Network</i> . | 11/17/2020 | 100 | Local government officials, including state and local police, APS, social services |
| USAO Ohio/Northern | The Northeast Ohio Association of Certified Fraud Examiners | 5/7/2021 | 35 | Fraud examiners |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|---------------------------|--|-------------|------------------------------|---|
| USAO Ohio/Northern | American College of Trust & Estate Counsel | 6/10/2021 | 50 | Lawyers |
| USAO Ohio/Northern | Consortium Against Adult Abuse Multidisciplinary Panel | 6/11/2021 | 100 | APS, social services |
| USAO Pennsylvania/Western | AARP Elder Fraud Town Hall | 2/17/2021 | 6932 | Federal law enforcement; Consumers or consumer groups |
| USAO Puerto Rico | Hosted a WEAAD Webinar for nursing home administrators, caregivers, and service providers. | 6/15/2021 | 80 | Local government officials, including state and local police, APS, social services; Industry |
| USAO Puerto Rico | Launched an Elder Fraud education and prevention public service campaign during the COVID-19 pandemic to raise awareness about the different types of fraud associated with the pandemic; advise senior citizens and their caretakers on how to prevent becoming victims of these scams; and inform the different ways to report cases of fraud. | 12/1/2020 | N/A | Puerto Rico Department of Justice; PR Department of Family Affairs; AARP PR; PR Ombudsman for the Elderly; Postal Inspector Service; the U.S. Department of Health and Human Services, Office of the Inspector General; the Federal Trade Commission; and the FBI |
| USAO Tennessee/Middle | Host the quarterly meetings for the Tennessee Elder Abuse Task Force. | 12/16/2020 | 100 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Tennessee/Middle | Participated in the Elder Justice Task Force Meeting with state agencies to discuss ongoing elder justice initiatives within the state, to coordinate between agencies, and to discuss active criminal and civil investigations. | 10/13/2020 | 10 | Federal law enforcement; Local government officials, including state and local police, APS, social services |
| USAO Tennessee/Middle | WEAAD email sent to over 50 state and local law enforcement, state agencies, and industry. | 6/15/2021 | 60 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|---------------------------|--|-------------|------------------------------|---|
| USAO Tennessee/Middle | WEAAD Press Release | 6/15/2021 | 1000 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Tennessee/Middle | To provide information for an article on elder fraud, engaged in an interview with David Herbert of Bloomberg Business Week on the Elder Justice Initiative and how to make a referral to law enforcement. | 5/12/2021 | 1 | Industry; Consumers or consumer groups |
| USAO Tennessee/Middle | Hosted an Elder Justice Town Hall meeting describing the types of elder justice cases in our District, the value of SAR reports, and impressing upon attendees the importance of reporting fraud schemes to the FBI's IC3 website. | 3/24/2021 | 57 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Tennessee/Middle | Published two scam fliers for public education entitled <i>Slam the Scam</i> and <i>Internet Scams Flyers</i> . | 10/13/2020 | 100 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Tennessee/Western | Interview with WLOK Radio's Let's Talk About It regarding how to detect and prevent fraud against older adults, sponsored by the Family Safety Center. | 9/18/2020 | N/A | Consumers or consumer groups |
| USAO Tennessee/Western | Presentation on internet-facilitated scams that target older adults (especially romance scams) at Gateway Baptist Church, Atoka, TN | 6/29/2021 | 20-25 | Consumers or consumer groups |
| USAO Texas/Eastern | Elder Justice Initiatives and Investigations Live virtual training to local, state, and federal law enforcement and the private sector. | 12/15/2020 | 75 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------|---|-------------|------------------------------|---|
| USAO Texas/Eastern | Phone presentation to the Texas Retailer's Association Food Council regarding gift card fraud, cashiers awareness and training, warning signs, and public-private partnerships. | 11/11/2020 | 40 | Industry |
| USAO Texas/Eastern | In collaboration with the NDTX, filmed a PSA on elder fraud and money mules (sponsored by FBI-Dallas). | 6/29/2021 | 1 | Federal law enforcement |
| USAO Texas/Eastern | Hosted by the FBI, participated in a World Elder Abuse Awareness Day Panel Presentation, discussing current elder abuse issues and then presented a case. | 6/15/2021 | 50 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Texas/Eastern | Participated in a Financial Investigative Fraud Working Group call with the financial industry (e.g., TX Bankers Association, JP Morgan Chase Bank) and law enforcement (e.g., FBI, USAO) to identify gaps in reporting fraud between banks and law enforcement, with the intent of working with banks on how to write better SARs and with the banking trade group to educate the public on where and how to report fraud. | 3/26/2021 | 5 | Industry |
| USAO Texas/Eastern | Held tele-meeting of the Financial Investigative Fraud Working Group focusing on leads generated from Elder and Money Mule-focused SAR; representatives from IRS, USSS, FBI, and USAO and DA investigators discussed next steps to address suspected fraud. | 10/1/2020 | 9 | Federal law enforcement |
| USAO Texas/Eastern | Inaugural meeting of the Financial Investigative Fraud Working Group, convening federal law enforcement agencies and investigators and attorneys within the USAO to discuss SAR activity related to money mules and elder fraud and proposed further investigative steps and outreach opportunities. | 9/29/2020 | 10 | Federal law enforcement |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|------------------------|---|-------------|------------------------------|---|
| USAO Texas/Eastern | Presentation to the Rotary Club of Beaumont on the DOJ and EDTX mission and priorities. | 8/12/2020 | 65 | Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Texas/Eastern | Distributed elder justice and COVID-19 fraud materials via email to members of the Rotary Club of Beaumont. | 8/12/2020 | 100 | Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Texas/Northern | Training Participated in the North Texas Crime Commission virtual training covering federal and state laws regarding elder abuse, outreach, and reporting. | 12/15/2020 | 75 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Consumers or consumer groups |
| USAO Texas/Northern | Participated in the Elder Justice Summit, bringing together federal and state agencies, the financial industry, non-profits, and Match.com to share their mission in regards to elder justice; USAO-NDTX gave a presentation on elder abuse cases, and a panel spoke about elder justice issues. Local media were present and ran story on the Summit and scams affecting older adults. | 6/15/2021 | 75 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry |
| USAO Texas/Northern | Presented at the National Crimes Against Women Conference regarding the federal response to elder abuse, including a discussion of the Elder Justice Initiative, criminal and civil remedies, and case studies. | 5/19/2021 | 800 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Texas/Northern | Presentation at the Crimes Against Women Conference. | 9/22/2020 | 1000 | Federal law enforcement; Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------|--|-------------|------------------------------|--|
| USAO Vermont | Presentation at the Financial Abuse Specialist Team (FAST) of Vermont Annual Conference on an engagement plan regarding state and local law enforcement as well as on the DOJ Elder Justice Initiative and an online victim resource guide. | 10/8/2020 | 70 | Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Vermont | Presentation at the V4A: Vermont Association of Area Agencies on Aging Elder Abuse Virtual Conference on the DOJ's Elder Justice Initiative and highlighted an online victim resource guide. | 9/25/2020 | 108 | Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Vermont | Press release to general public and letter to community partners regarding World Elder Abuse Awareness Day, providing information and resources regarding elder abuse. | 6/15/2011 | 85 | Local government officials, including state and local police, APS, social services; Industry; Consumers or consumer groups |
| USAO Virginia/Eastern | After COVID-19 precluded in-person outreach events, EDVA sent to 24 local agencies and senior living facilities an informational pamphlet on common COVID-19 and elder fraud scams. | 7/31/2020 | 2575 | Local government officials, including state and local police, APS, social services |
| USAO Virginia/Western | Prepared and distributed 190 elder justice portfolios to every police chief and sheriff's office in the WDVA, consisting of information sheets and brochures relating to the Elder Justice Initiative, elder scams, tips for avoiding scams, risk assessment tools, contact information for the District's Elder Justice Coordinator, and organizations working to combat elder injustice. | 10/31/2020 | 190 | Local government officials, including state and local police, APS, social services |
| USAO Virginia/Western | Hosted an information table at the Elks Lodge, Waynesboro, VA, featuring elder justice outreach and prevention materials. | 5/23/2021 | N/A | Federal law enforcement; Consumers or consumer groups |

| DOJ Component | Event Title & Description | Action Date | Approximate No. of Attendees | Type of Participants/Attendees |
|-----------------------------|---|-------------|------------------------------|---|
| USAO Virginia/Western | Fraud alert press release sent to all district media outlets, placed on the WDVA webpage, and mailed to 33 major elder residential community centers. | 9/9/2020 | 250 | Industry; Consumers or consumer groups |
| USAO West Virginia/Northern | Presentation to the Rotary Club of East Liverpool, Ohio, on the Elder Justice Initiative. | 11/10/2020 | 12 | Consumers or consumer groups |
| USAO West Virginia/Northern | Virtual training at the Central Ohio Association of Certified Fraud Examiners Chapter's Emerging Fraud Trends 2021 Conference focused on the DOJ Elder Justice Initiative, how to spot a scam, and cases adjudicated within the district. | 5/18/2021 | 99 | Local government officials, including state and local police, APS, social services; Industry |
| USAO West Virginia/Northern | Virtual training at the Central Ohio Association of Certified Fraud Examiners Chapter's Emerging Fraud Trends 2021 Conference focused on the DOJ Elder Justice Initiative, how to spot a scam, and cases adjudicated within the district. | 5/17/2021 | 112 | Local government officials, including state and local police, APS, social services; Industry |
| USAO West Virginia/Northern | Avoid COVID-19 Scams Flyer Distributed a COVID-19 scam flyer to all older residents within the WVND. | 9/1/2020 | 25000 | Consumers or consumer groups |
| USAO West Virginia/Northern | Distributed Slam the Scam materials to 100 partner agencies (32 sheriff's departments and 68 additional law enforcement and social service agencies). | 9/1/2020 | 100 | Federal law enforcement; Local government officials, including state and local police, APS, social services |
| USAO Wyoming | Authored an antifraud article (accepted for publication) in Wyoming's AARP Newsletter, including an anti-money mule message. | 11/18/2020 | 50000 | Consumers or consumer groups |

*N/A = not available

APPENDIX C

Appendix C

| Component | Project Title | Award Number | Grantee | Project Description |
|-------------------------------|--|---------------------|--|---|
| COPS Office | Re-establishing the National Association of Triads | 2020-CK-WX-0039 | National Sheriff's Association | The COPS Office funded the National Sheriffs' Association to re-establish the National Association of Triads. Triad is a national community policing concept that partners law enforcement agencies with older adult volunteer groups and older adult-related community services to educate older adults on crime and fraud, to reduce crime against the elderly, and to eliminate the unwarranted fear of crime. There are about 680 Triad Councils in 32 states with approximately 17,000 volunteers throughout the United States. The newly revamped National Association of Triads is serving as a clearinghouse of information, best practices, and trends in crimes targeting older adults and is working with state and local triads on national training. Since the launch in January 2021, the NSA hosted a webinar (with 29 participants), Understanding the Challenges That Affect the Older Adult for Law Enforcers, in May 2021 and has been producing a quarterly newsletter. To date, the website has had 1,253 hits, and the newsletter goes out to 814 recipients. |
| COPS Office | Douglas County (Nevada) Sheriff's Good Neighbor Program | 2020-CK-WX-0016 | Douglas County (Nevada) Sheriff's Office | The Douglas County Sheriff's Office Good Neighbor program is a community outreach program for seniors in our community. It is supervised by a peace officer, and has 70 trained volunteers to call and visit older adults in the community to determine their well-being. Calls for service may involve welfare checks or generate criminal reports. Other services include assisting older residents with completing applications for temporary protection orders. |
| National Institute of Justice | Pathways to Safety: An Examination of Federal and State-Level Barriers and Facilitators to Elder Abuse Reporting and Response | 2020-75-CX-0003 | Education Development Center, Inc. | As few as one in twenty-four cases of elder abuse are reported to Adult Protective Services (APS). Mandated reports are critical to identifying and resolving cases, but there is little information about how to address a significant barrier to reporting: the lack of feedback that reporters receive about their reports and the essential role they can play in addressing elder abuse. This project aims to fill gaps in current knowledge and facilitate improved communication between APS and reporters by examining the legal, ethical, and practical barriers and facilitators to communication at key points along the reporting and response pathways. This two-year project will include two primary parts: (1) an environmental scan of policies and practices related to APS and reporter communication in each of the 50 United States; and (2) an in-depth case study to analyze the impact of policy changes made on this issue in Massachusetts in 2017. The environmental scan will include review of federal and state regulations and telephone interviews with state APS leaders (N=50). The case study in MA will include review of administrative data to describe trends in reporting before, during, and following policy changes and in-depth interviews with APS agency staff and mandated reporters (N=30) to assess perceptions of the effectiveness of the policy changes and to identify the most useful strategies. Qualitative data will be analyzed using thematic analysis. Quantitative data will be analyzed using simple descriptive statistics to explore trends in reporting, investigation, and response in the year preceding the policy change, the year the policy changes were rolled out, and the year following the policy changes. The project will lead to a set of recommendations and strategies that policy makers and key stakeholders at the state and local level can use to improve communication between APS and reporters. |
| National Institute of Justice | A Skeletal Atlas of Elder Abuse: Establishing Markers of Physical Abuse and Developing a Digital Diagnostic Tool for Education and Screening | 2020-75-CX-0005 | Arizona State University | The goals of this study are to 1) establish a skeletal atlas of elder abuse; 2) address the critical gap in current knowledge of how the aging process affects healing times following a fracture; 3) aid in education and improved criminal justice procedures; and 4) elucidate how differentiation of physical abuse from accidental injury contributes to the identification of modifiable risk factors for prevention of abuse. This project will provide a new standard of scoring and callus formation, demonstrate healing rates and stages in bone in individuals older than 60, and develop a baseline for diagnosing physical abuse in elders. The project is intended to produce physical and radiographic standards built upon forensic research, as well as an advanced bioinformatics approach to diagnosis, designed with usability and availability as key features. During Phase 1 of the project, researchers will obtain and analyze radiographs and bone samples showing fractures at varying stages of healing from at least 250 cases of elder abuse and 300 witnessed accidental falls. Radiographic and skeletal samples will be obtained from victims of elder abuse that are investigated by the Office of the Medical Examiner in Maricopa County, Arizona, using the following criteria: decedent must 1) have been admitted for full exam, 2) be associated with an Adult Protective Services and/or law enforcement investigation, and 3) present with skeletal fractures. To establish a comparative baseline of those fractures most likely to occur in accidental falls, radiographic and skeletal samples from cases of witnessed falls will also be analyzed. In Phase 2, collected data and physical exemplars will be scanned and incorporated into a 3D atlas and an associated digital diagnostic tool, driven by Bayesian probability modeling and machine-learning techniques, to be used in training and diagnosis in clinical and medico-legal settings. In addition to peer-reviewed scholarly products, the digital diagnostic tool will be presented in seminars and workshops at national meetings for feedback and training of clinical and medicolegal professionals. |

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| National Institute of Justice | Evaluability Assessment of the Weinberg Center for Elder Justice's Elder Abuse Shelter Services | 2020-V3-GX-0077 | RAND Corporation | This study will conduct an evaluability assessment of the Weinberg Center's comprehensive elder abuse shelter and the shelter model overall. This will involve interviews with key informants at the shelter and in other, similar agencies to understand the path that victims may take after experiencing elder mistreatment, whether going into the shelter, a hospital, or other type of facility. Using this information, they will create a logic model. They will use data collected by the program and by other relevant agencies to assess evaluability and identify comparison sites. They will determine whether there are individuals eligible to use the shelter who choose not to and could therefore comprise an appropriate comparison group to shelter clients. Finally, they will determine whether a cost evaluation is possible. |
| Office for Victims of Crime | District's Older Victim Services (DOVS) Project | 2020-V3-GX-0059 | The Network for Victim Recovery of DC | The Network for Victim Recovery of DC (NVRDC) proposes to increase its capacity to provide direct service to elder abuse and financial exploitation victims by implementing the District's Older Victim Services (DOVS) Project. NVRDC expects to improve outcomes, minimize additional trauma, and restore safety and security to older adult victims of abuse and financial exploitation in the District of Columbia through provision of direct services (including crisis response, case management, and legal services) as well as resources for service providers and criminal justice stakeholders, and participation in program reporting to help benefit the field nationally, as well as inform future plans in DC. |
| Office for Victims of Crime | Enhancing Services for Older Victims of Abuse and Financial Exploitation Project | 2020-V3-GX-0052 | End Domestic Abuse Wisconsin | The End Domestic Abuse Wisconsin Enhancing Services to Older African American Victims of Abuse and Financial Exploitation project is designed to meet the need of older victims in Milwaukee and service providers and criminal justice stakeholders in the field by 1) increasing access for older African American victims in Milwaukee to culturally specific/responsive and age-relevant, and trauma-informed direct services and advocacy within the justice system, social services agencies, and community organizations, and 2) filling gaps in resources within the field around how to remove barriers that are preventing older African American victims from accessing culturally specific service providers and improve older victims access to these vital victims supports. |
| Office for Victims of Crime | Enhancing Services for Elder Victims of Abuse and Financial Exploitation | 2020-VO-GX-0236 | Apache Behavioral Health Services | The Apache Behavioral Health Services (ABHS) will build effective partnerships for integrating behavioral health services for elder victims within Fort Apache Indian Reservation by leveraging mental health professional staff, meeting space, and materials to provide evidence-based, trauma-informed, and resilience-grounded, mental health treatment services to elders and their caregivers. ABHS will enhance the current wrap-around service delivery model to ensure continuous delivery of direct services, from assessment to discharge, by establishing and developing partnerships with both the White Mountain Apache Tribal (WMAT) Court and Social Services, Indian Health Services Whiteriver Service Unit, and WMAT Elder Services Program. ABHS will develop psychoeducational trainings/handouts to engage and raise community awareness about abuse of older victims and the impact to their mental health. ABHS will develop and implement strategic planning to sustain victim service integration efforts post-grant award, improve victim outcomes, maintain data, and share best practices and lessons learned. |
| Office for Victims of Crime | Expanding Community-Based Options to Respond to Elder Abuse | 2020-V3-GX-0033 | Vera House, Inc. | Vera House Inc., in partnership with Christopher Community Inc., the New York State Center for Court Innovation (Upstate Office), and the Syracuse University College of Law, Elder and Health Law Clinic, will expand the Community-Based Options to Respond to Elder Abuse (CORE) program. Existing community-based services will be enhanced for victims of elder abuse in diverse, lower-income housing communities, who may be reluctant to use, or unable to access existing services in three low-income housing buildings, in an area of concentrated and systemic urban poverty in Syracuse, New York. |
| Office for Victims of Crime | Elder and Senior Abuse, Financial Exploitation, Intervention and Prevention Services Program | 2020-VO-GX-0257 | Fairbanks Native Association | Fairbanks Native Association (FNA) will expand and cover gaps in services in the Elder and Senior Abuse, Financial Exploitation, Intervention and Prevention Services Program. The project will serve the Fairbanks North Star Borough (FNSB) area, a high poverty community with Qualified Opportunity Zones in Interior Alaska with a population of 96,849. The overall goals of FNA's Enhanced Services for Older Victims of Abuse, Financial Exploitation Intervention and Prevention Program are twofold. The first goal is to decrease the rate of abuse and exploitation of FNSB seniors by improving outcomes and minimizing trauma. The second goal is to support, promote, and expand community partner opportunities in FNSB for Senior Abuse Financial Exploitation Intervention and Prevention Services, to ensure older victims of abuse and exploitation have increased access to services and are treated with dignity and respect. |

| Component | Project Title | Award Number | Grantee | Project Description |
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| Office for Victims of Crime | Innovative Legal Aid for Elder Abuse and Exploitation Victims in Los Angeles County | 2020-V3-GX-0062 | Bet Tzedek | Bet Tzedek proposes an innovative project aimed at preventing and remedying abuse and exploitation of older adults, minimizing their trauma, and providing training and resources for law enforcement and social service agencies to improve outcomes for elder abuse survivors in Los Angeles County, particularly in high-poverty and rural communities. First, Bet Tzedek will continue its Elder Abuse Restraining Order (EARO) Clinic. Now in its fourth year at the Los Angeles Superior Court, the Clinic is a vital provider of direct trauma-informed services to protect abuse victims. Bet Tzedek will also expand the program to include a new virtual remote access EARO Clinic, which will fill critical accessibility gaps, since older victims' unique needs include inaccessible transportation and building environments, declining physical and cognitive health, mobility limitations, and vulnerability to COVID-19. Second, Bet Tzedek will establish a new in-person EARO Clinic in Antelope Valley, a high-poverty, rural area in the northeastern reaches of Los Angeles County where, as in many rural communities, older residents face unique challenges around transportation, mobility, and lack of access to direct legal aid for victims of elder abuse or exploitation. Third, Bet Tzedek will expand its existing elder abuse, fraud, and scams prevention and response program known as 'For the Sake of our Elders' to serve all senior communities in the county, with a particular focus on rural and high-poverty areas. Fourth, Bet Tzedek will develop a new training and formalized collaboration program for law enforcement and social agency personnel, enabling better identification of elder abuse and referral of victims to the proper resources. This program will be implemented with Los Angeles Police Department's Hollywood Division, Glendale and Torrance police departments, and a variety of social services agencies, such as the Los Angeles County Department of Workforce Development, Aging and Community Services. Bet Tzedek will design the programs to be replicable and scalable, and will disseminate its results and lessons learned from the project to ensure the most widespread possible improvement in outcomes for older crime victims. |
| Office for Victims of Crime | Justice for Older Adults | 2020-V3-GX-0050 | Lone Star Legal Aid | Lone Star Legal Aid (LSLA) will implement Justice for Older Adults in 25 counties of East Texas to provide free civil legal services for victims of elder abuse and financial exploitation to help them stay in their homes; maintain autonomy and maximize choice; obtain protection; prevent continuation of abuse and exploitation; establish financial security; and to otherwise maintain or establish a safe and stable later life. LSLA will do this through multiple strategies, including community outreach, partner training, reciprocal referrals, intake, and legal assistance. LSLA will also conduct office hours at strategically selected partner locations, where project staff will provide on-the-spot intake and legal services, giving geographically underserved survivors quicker and easier access to legal services, especially for persons who cannot travel to an LSLA branch office, who do not have a phone to call the office for intake, or who experience literacy and other challenges that require face-to-face contact. LSLA will make critical advances in the Texas victim service delivery system for older adults. It will strengthen existing relationships, create new partnerships, establish service links where none exist, increase victim accessibility to free civil legal services, improve identification of legal needs, and increase referrals to LSLA. Finally, the Justice for Older Adults program will also increase awareness within the broader victim services community and beyond about the vital role that civil legal services play in the recovery of victims/survivors. |
| Office for Victims of Crime | Legal Representation for Older Victims of Abuse and Financial Exploitation | 2020-V3-GX-0030 | Minnesota Elder Justice Center Enhancement of Services | Minnesota Elder Justice Center (MEJC) proposes to support older victims of abuse and exploitation by providing one full-time and one half-time staff attorney to directly represent victims of elder abuse in need of legal services. Their service area includes the state of Minnesota, and the legal services they propose would be available at no cost (pro bono) to victims statewide. In particular, they will direct their services to older victims of elder abuse, which can include a wide variety of victimizations, including but not limited to physical abuse, sexual assault, neglect, maltreatment, harassment, and financial exploitation. MEJC will expand services to victims of elder abuse and financial exploitation by offering legal representation to such victims. Representation to victims of elder abuse will be provided in a range of legal matters including secure housing, benefits eligibility, access to protective orders, and fiduciary restructuring (revocation). Non-legal advocacy including issue spotting, system navigation, safety planning, court accompaniment, empathetic listening, and triaged referral will also be provided. |
| Office for Victims of Crime | Elder's Supporting Elders | 2020-VO-GX-0258 | Muckleshoot Indian Tribe | The Muckleshoot Indian Tribe (MIT) will implement a project to empower/train elders to support elders and enhance the services for the Tribal Community's Elders. This project will enhance elder services in the Muckleshoot Indian Tribes Service Delivery Area to minimize trauma and restore safety and security for Elders. Project objectives include: creating a team to provide support and guidance to elder victims of abuse and financial exploitation; providing phone and in-person support services for at least 40 elder victims per year; enhancing the tribe's efforts to provide follow-up/long-term support to elder victims with a total of at least 1,200 contacts per year. |

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| Office for Victims of Crime | Piqpaqi | 2020-V3-GX-0070 | Alaska Native Justice Center | The Alaska Native Justice Center (ANJC) will implement 'Project Piqpaqi' serving older victims of abuse and financial exploitation in Southcentral Alaska. Funding will be used to support case-management and civil legal assistance staff dedicated to improving outcomes, minimizing additional trauma, and restoring safety and security to older victims of abuse and financial exploitation in Anchorage, Alaska, with emphasis on outreach to the underserved population of Alaska Native elders. Project Piqpaqi will contribute to the victims' field by increasing resources available to elder service providers and criminal justice stakeholders across Southcentral Alaska, including tribal providers, first responders, and courts. Under this project, ANJC will hire Victim Advocate/Case-Manager and Paralegal staff, and will contract with Alaska Legal Services Corporation for the provision of Elder Law services, including attorney representation. The ANJC Project Piqpaqi will offer trainings for professionals, criminal justice stakeholders, and community organizations; develop a Southcentral Alaska Elder Justice Resource Manual; and provide direct service. |
| Office for Victims of Crime | Successful Aging after Financial Exploitation | 2020-V3-GX-0060 | Wayne State University | Wayne State University, with its partner Hillsdale County Senior Services, intends to close service gaps in three areas by 1) enhancing the service delivery program titled 'Successful Aging after Financial Exploitation' (SAFE), using the financial decision-making conceptual framework and assessment—helping older victims learn how to recover their financial footing and meet their broad financial, emotional, and cognitive health needs while protecting their safety and confidentiality. One goal is to enable SAFE to become a maturing program at Wayne State University, and thereby meet the needs of urban African American older adults in high-poverty areas; So, 2) in partnership with Hillsdale County Senior Services, Wayne State University will create a model of virtual financial coaching services. A second goal is to partner with a social service agency in a rural part of the state to bring SAFE services to their clients; and 3) using implementation science theory and methods, Wayne State University will create an organizational readiness guide so that the collaborative efforts conducted with Hillsdale County Senior Services can be generalized to other social service agencies. |
| Office for Victims of Crime | The Roadmap Initiative: Enhancing Supports for Older Arkansans who are Victims of Abuse and Financial Exploitation | | University of Arkansas | The University of Arkansas will improve the infrastructure in Arkansas so that improved services are provided to individuals over the age of 60 who are victims of abuse or financial exploitation. The project will use three main strategies. 1. This project will create a Multidisciplinary Leadership Team and a structure for creating/maintaining ongoing connections to key stakeholders in local regions of the state. 2. This project will provide direct services and infuse information across agencies involved in service provision to ensure they are trauma-informed, victim-centered, culturally responsive, and fully accessible. 3. This project will use multiple methods for disseminating information, including simple printed information, web-based information, visual representation in community sites, and infusion of information into community-based activities Arkansans already participate in and trust. |